

Members are requested to attend:

**SCRUTINY COMMITTEE
3 September 2009**

1. Apologies for Absence and Substitutions.

2. Declarations of Interest

Members' declarations of interest (if any) in relation to any matters on the agenda.

3. Minutes

The minutes of the meeting held on 11 June 2009 are at pages 1-3.

4. Matters Arising.

5. Complaints Review – Final Report

This report is at pages 4-38

6. Scrutiny Review updates

The report is at pages 39-45

7. Scrutiny Review of Kier Harlow – Discussion Item

8. References from Other Committees

Any references from Committees held after the publication of this agenda will be circulated separately.

9. Matters of Urgent Business

Such other business which, in the opinion of the Chair, should be considered as a matter of urgency by reason of special circumstances to be specified in the minutes