Improving lives:
Tenant, Council and contractor celebrate home milestone (page 6)

Get out and about and enjoy Harlow this summer
Events, activities and attractions including walking football! (pages 10 and 11)

Supporting tenants to move closer to work
New scheme for Harlow’s social housing tenants (page 5)
News in brief

Leader’s lines - Harlow’s sense of community

Not a week goes by when I don’t hear about or see individuals and organisations unselfishly putting others first and making things happen for Harlow. Whether helping to improve the town, raising money for charity, looking after others, or securing investment in Harlow, these people are making a positive and visible difference to the town. For some great examples, see the article on the annual Civic Awards on page 3.

Harlow is also fortunate to have many residents’ associations who work hard to make a difference to people’s lives. Berecroft Residents’ Association, which was formed 17 years ago, recently received a Queen’s Award for Voluntary Service. This is the highest honour a voluntary group can receive, and shows what can be achieved over time through the dedication and commitment of volunteers.

The Council is keen to help set up and support more residents’ associations; information on what we can do to help can be found at www.harlow.gov.uk

As the Council works with the private sector and the rest of the public sector to create job opportunities in Harlow, we want local people to get the skills and experience necessary to enable them to get those jobs. The Council is working with the schools, the college, the University Technical College and Anglia Ruskin University to support progression through academic and vocational education and training.

Harlow is changing; opportunities are being created, and we must support each other to strive to be part of the growth and success of the town.

Harlow’s unique community spirit is alive and well, and provides the town with a firm foundation for a positive and proud future.

Harlow Council will continue to work together with residents and local organisations to do the very best it can for Harlow.

Councillor Jon Clempner
Leader of Harlow Council
jon.clempner@harlow.gov.uk

Targeting nuisance bikes

Harlow Council and Essex Police are working together to target nuisance motorbikes.

There has been a recent increase in reports of motorbikes being ridden unlawfully on roads, in woodland areas and on playing fields. The Council has obtained an injunction to stop unauthorised ride outs as part of targeting this issue. Nuisance bike issues should be reported to Essex Police by phoning 101.

More information on the Council’s injunction can be read at www.harlow.gov.uk/unauthorised-ride-outs

Happy Birthday to Pets’ Corner

Harlow’s much-loved Pets’ Corner is 50 this year.

Since its opening half a century ago on 17 May 1966, Pets’ Corner has always been run by Harlow Council. It is a place for different generations of families from Harlow and the surrounding area to enjoy and a home to hundreds of animals.

On Sunday 31 July 2016 Pets’ Corner will hold a 50th birthday fun day which promises to be a fantastic day out and will feature a parade, dog and duck display and crafts and refreshments.

For more information visit www.harlow.gov.uk/pets-corner or call 01279 422790.
Six receive honours for sterling work

The community work and personal commitment to Harlow shown by six individuals was recognised at the Annual Council meeting in May.

At the end of their year in office, the Chair of the Council presents Civic Awards to individuals that have made an outstanding contribution to the local community. This year Councillor Tony Hall presented awards to:

**David and Jeanette Roberts** - for their tireless fundraising for St Clare’s Hospice.

**Jackie Nash** - for her many years of selfless and dedicated voluntary work for various communities in Harlow.

**Charles Smith** - for his voluntary work with the Royal British Legion.

**Christine Goodman** - for her commitment to serving Old Harlow in her role as a Police Community Support Officer.

**Professor Mike Thorne** received a Civic Honour for his work as the Vice-Chancellor of Anglia Ruskin University.

Professor Thorne was instrumental in securing the sponsorship of the Sir Charles Kao UTC and ensuring a new MedTech Innovation Centre will be provided at Harlow Enterprise Zone.

Crucial lesson in safety for children

More than 1,000 year six schoolchildren had their safety skills put to the test when they took part in the annual Crucial Crew event in March.

The Crucial Crew experience raises awareness of issues relating to personal safety at a time when children are beginning to think about the transition from primary to senior school.

This year pupils took part in a number of scenarios that required them to make decisions relating to fire safety, staying safe around water and on the road.

The scheme also covered other serious issues such as online safety and healthy relationships.

**Save yourself time... go online**

Book, apply, pay or report

[www.harlow.gov.uk](http://www.harlow.gov.uk)
A fire in the home can be a devastating and potentially life-threatening event. However, by taking a few simple precautions, you can help to make sure that your home, possessions and, most importantly, your family are as safe as possible from the risks posed by fire.

Cooking is one of the most common causes of house fires. Statistics for last year reveal that three quarters of the house fires in Essex started in the kitchen, with distraction while cooking being a major cause of house fires throughout the county.

Each year the Essex County Fire & Rescue Service is called to around 500 kitchen fires, nearly 10 a week. The best fire safety advice the service offers is to make sure that you have smoke alarms fitted in your home and that those alarms are tested regularly to make sure that they’re working.

Smoke alarms are proven life savers. They give warning at the first sign of fire, giving you and your family time to get out and there is no excuse for not having them. Essex County Fire & Rescue Service will supply and fit smoke alarms entirely free of charge as part of a free home safety visit.

It couldn’t be simpler to arrange; simply call them on 0300 303 0088 or visit their website at www.essex-fire.gov.uk

Do you live in a Council flat or maisonette?

Harlow Council is responsible for making sure its buildings and housing communal areas meet fire safety regulations, and has a legal obligation to manage safety within these areas.

To keep you safe we monitor communal areas and look out for any items likely to be a hazard and regularly carry out fire risk assessments.

If there is a fire, an emergency evacuation may be hindered if there are any obstacles in the corridors or on staircases.

It is important that these areas are kept clear at all times. Housing Officers will, on most occasions, request removal of any items left in communal areas.

If you are unable to remove them yourself you should contact your Housing Officer to discuss how we can help.

Balconies can also present a high level of risk. If you have a balcony, any stored items must not be flammable. Barbecues, fuel containers and gas bottles are not allowed.

Although we do as much as we can to keep fire risks down, we need your help as residents to make sure communal areas are kept clear and safe.

Electrical cupboards must not be used for storage; any items found in them will be removed immediately.
Harlow Council’s Housing Options & Advice Team is offering a tailored service to help social housing tenants who need to move to be closer to the workplace, or who need to move house to take up a job offer. This initiative is called Move to Work.

You could be eligible for help if:

• You need to move closer to your place of work outside of Harlow.
• You need to move to a different part of Harlow because transport links make it difficult for you to get to work.
• You need to move to a different part of Harlow because you cannot travel to work, due to exceptional circumstances.
• You need to move because you’ve had a new offer of work somewhere else that is difficult for you to travel to.

We know that sometimes people find it difficult to work because of poor transport links or because travelling to work can take too long or costs too much to make it possible.

For more information or to talk to an advisor please call 01279 446359 or visit www.harlow.gov.uk/housing-allocation

What we can do:

• Give advice on the options for moving, including the Housing Needs Register and home swap options.
• Help you complete all the relevant forms and paperwork to register for a move.
• Identify suitable properties for you and help you to place bids online.
• Work with you to identify possible home swap partners.
• Offer a lump sum if you move to a smaller home – up to £1,000.
• Help with some of the small costs of moving, where these are a real problem.
• Help you to access schools and services in the area that you need to move to.

We work closely with Job Centre Plus and housing associations in Harlow, and can liaise with these agencies on your behalf.
Your Right to Buy

Right to Buy is the scheme that helps eligible Council and housing association tenants buy their home at a discount on the market value.

You can get a maximum of 70% off the price of your home – up to a cash value of £77,900 outside London. Each year this discount increases by the rate of inflation.

The Government’s social Right to Buy adviser service can give you free and impartial advice as well as the help and support you need throughout the process of buying your home from filling in the application form to finishing your purchase – if you decide it’s the right choice for you.

The advisers can tell you how to find a mortgage, appoint a solicitor and arrange a survey.

For more information visit www.communities.gov.uk/therighttobuy or phone a Right to Buy adviser 0300 123 0913 or email enquiry@righttobuyagent.org.uk

Annual Report - your views


We would appreciate your feedback on the new format, to help us when we produce future reports.

You can use the online feedback form at www.harlow.gov.uk/tenant-leaseholder-annual-report

Alternatively, please contact Zulfi Kiani on 01279 446330 to ask for a copy of the Annual Report to be sent to you or to discuss your views.

United Living completes 1,500th refurbishment

Council tenant Dot Striggs celebrated the completion of improvement works to her home recently, as her property became the 1,500th to undergo refurbishment by the national contractor United Living. The work was part of Harlow Council’s Modern Homes Programme.

Dot’s flat has benefitted from the installation of a new kitchen, bathroom and central heating system.

To mark these improvements, she was invited to nominate a charity to receive a £500 donation from United Living; she chose the Harlow branch of Parkinson’s UK. Dot was also presented with a £50 shopping voucher and a bouquet of flowers by United Living.

“The workers from United Living and the Council have both been brilliant. I’m delighted with the results.” - Dot Striggs.

Modern Homes drop-in sessions

Sessions are held from 9.30am to 1.30pm in the Civic Centre reception for tenants who wish to discuss their home improvements as part of the Council’s Modern Homes Programme:

Monday 11 July 2016
Monday 15 August 2016
Monday 26 September 2016
Universal Credit

As part of welfare reform the Government has introduced Universal Credit. This is a new benefit that will eventually replace six existing benefits with a single monthly payment to you if you are out of work or on a low income.

The benefits being replaced by Universal Credit are:

- Income-based Jobseekers Allowance.
- Income-related Employment and Support Allowance.
- Income Support.
- Working Tax Credit.
- Child Tax Credit.
- Housing Benefit.

Universal Credit will be paid differently to current benefits. It will be paid monthly into your bank, building society or Post Office account.

Any help you get in respect of Housing Benefit to help with your rent will be included within your Universal Credit payment and you will be expected to pay your landlord directly. At this time Universal Credit will only affect single working-age claimants.

For more information on Universal Credit and how this may affect you, please visit www.harlow.gov.uk/universal-credit, contact the Department for Work and Pensions (DWP) helpline on 0345 600 0723 or text-phone on 0345 600 0743.

The Council is committed to helping those that are affected by welfare reform changes; if you are affected by Universal Credit, and require further advice and assistance, please contact the Council’s Welfare Reform Support Officer, Ros Rolle, on 01279 446396 or email ros rolle@harlow.gov.uk.

I’ve recently worked some overtime
I start a new job next week
My partner has moved in

Tell Us
Let us know if your situation changes

Have your circumstances changed recently?

If you are claiming Housing Benefit and/or Council Tax Reduction you need to let us know if your situation changes: things like people moving in or out of your home, an increase in your savings or if your working hours have changed.

You can email us at hdc.benefits@harlow.gov.uk using your claim reference in the subject box and giving details of the change, or telephone the Revenues and Benefits team direct on 01279 446633.

What is UC

Housing news

Save yourself time... ...go online
Book, apply, pay and report
www.harlow.gov.uk

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Summer Tenant Forum

(For Harlow Council tenants only)

Tuesday 26 July 2016
Beginning at 7pm

New venue: Great Parndon Community Association Centre,
Abercrombie Way Harlow, Essex CM18 6YJ

Do you have a housing issue that you would like to discuss with someone?

After the Forum Harlow Council officers and contractors will be available for you to talk to on a one-to-one basis regarding any housing related issue:
Area Housing, Housing Property Services, Housing Options & Advice, Welfare Reform, Contact Harlow, United Living, Mulalley and Kier Harlow

All tenants attending will be entered into a free raffle, with prizes donated by the contractors including three £50 shopping vouchers. Free parking available.

Do you have a housing issue which needs attention or a suggestion on how Harlow Council can improve its housing services? Harlow Council in partnership with tenant representatives invite you to the

Summer Tenant Forum

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All tenants attending will be entered into a free raffle, with prizes donated by the contractors including three £50 shopping vouchers. Free parking available.
Housing News

Harlow Council Annual Tenant and Leaseholder Conference 2016

Housing Services host their Annual Tenant and Leaseholder Conference this October, which includes an annual update on the service they provide and presentations on issues at the heart of Harlow Council tenants and leaseholders.

The Conference will be on Saturday 15 October 2016 at the Harlow Resource Centre (first floor, Harlow Leisure Zone), Second Ave, Harlow, Essex CM20 3DT.

At the end of the conference, the floor is opened for a question and answer session followed by the “Market Place” where you can meet Modern Homes contractors, other organisations and departments from Harlow Council. Light refreshments and free parking will be available for conference attendees.

For further information or if you require transport, please contact Zulfi Kiani, on 01279 446330 or email tenant.relations@harlow.gov.uk

Why not pay your Council bills by Direct Debit?

We offer three choices of dates within the month for Direct Debits which are: 1, 15 and 25 for rent and 5, 15 and 25 for leaseholder service charges.

The benefits of Direct Debit are:

Your payments are spread evenly throughout the year and once it is set up you no longer have to worry about getting behind with your payments.

It helps us to keep our costs down and that means lower charges for you.

It costs the Council around 4p to process a Direct Debit and around 39p to process a cheque, and this does not include staff costs.

You are protected by three important safeguards:

1. An immediate money-back guarantee from your bank in the event of an error
2. Advance notice if the date or amount changes.
3. The right to cancel at any time.

And there is no queuing up to pay your bills!

To set up a direct debit please call Contact Harlow on 01279 446655.

For more information see www.harlow.gov.uk/direct-debit

Need advice?

Harlow Advice Centre
01279 704002
admin@harlowac.org.uk

Harlow Citizens’ Advice Bureau
0344 477 0808
www.harlowcitizensadvice.org.uk

Harlowsave
01279 451234
www.harlowsave.coop

Local Council Tax Support Officers
01279 446419 or 01279 446420
council.tax@harlow.gov.uk

Money Advice Service
0300 500 5000
www.moneyadvice.service.org.uk

Welfare Reform Housing Support Officer
01279 446655
ros.rolle@harlow.gov.uk

Housing Association residents may be able to get support and advice from their landlords. Visit www.harlowhomefinder.co.uk/contact.aspx for contact details.
A to Z of Council services at your fingertips

Harlow Council provides a wide range of services designed to offer help and advice to residents. Below is just a small selection of the services we provide.

Antisocial behaviour
Investigating incidents, enforcement and providing advice.

Allotments
Helping people grow their own fruit and veg.

Armed forces and veterans
Information and support.

Benefits
Providing advice on benefit entitlement and how to claim it.

Bulky collections
Picking up bulky household items from the doorstep.

Careline
Providing peace of mind for people to live independently.

Dogs
Collecting strays, microchipping and clearing up dog mess.

Fly-tipping
Clearing up dumped rubbish, investigating offenders.

Food hygiene
Eating out or getting a takeaway? Check our food hygiene ratings first.

Garages
Renting out garages across the town.

Keep Safe
Helping people feel safer out and about in Harlow.

Licensing
Issuing licences and carrying out inspections of houses in multiple occupation (HMOs).

Mutual Exchange
Advice on swapping your home with another tenant’s.

Noise
Enforcement and investigating persistent noise nuisance.

Planning
Dealing with planning applications and advice on home improvements.

Parks and play areas
Maintaining green open spaces, play spaces and playgrounds.

Recycling
Household recycling and neighbourhood recycling facilities.

Residents’ associations
Support and advice with start-up grants available.

School readiness
Helping children prepare for school.

Visitor Info Point
Located at Harlow bus station.

Volunteering
Opportunities for you to help improve your town.

Youth Council
Giving young people aged 13-19 a voice.

To see the full list of what we do and how we can help you visit www.harlow.gov.uk
You can also go online to book, apply and pay for Council services or report issues.
What’s on in Harlow

Gibberd Gallery
01279 446404
gallery@harlowarttrust.org.uk
www.gibberdgallery.co.uk

The Gibberd Gallery is based at Harlow Civic Centre and is open to the public Monday to Friday 9am-4.45pm. Closed Bank Holidays.

Until 1 September - Peter Randall Page RA: Caught In The Act
This exhibition is a celebration of the artist, his work and working methods and the themes that inspire him. Works will include sculpture made from stone, marble and bronze as well as works on paper and maquettes.

This exhibition lives within the gallery playing with the ideas surrounding Randall’s work including the patterns and chaos within nature.

Harlow Town Park events
Harlow’s 164-acre public park has a number of attractions for all the family and is the ideal place for adults and children to take leisurely strolls, experience the natural wildlife and relax and enjoy the beautiful surroundings.

Parkrun
Every Saturday 9am
Meet at School Lane car park.
Before your first run, register at www.parkrun.org.uk/harlow

Junior Parkrun
Every Sunday from 24 July

Sunday 3 July noon-4pm
Harlow Brass Band
The Bandstand

Sunday 10 July from 11am
Paige Ganny Fun Run
The Showground
In aid of Magic Moments charity
www.magicmomentscharity.co.uk

Sun 24 July & Sun 28 August
Link Fest, 1pm-8pm
The Bandstand

Sunday 14 August
From noon
County & Western Festival
The Bandstand

Pets’ Corner
01279 422790
www.harlow.gov.uk/pets-corner

Sunday 31 July 11am-5pm
50th birthday celebration
Parade, dog and duck display,
crafts and refreshments
Parndon Wood Nature Reserve
01279 430005
www.ecco.org.uk

Sat 2 July and Sun 3 July
Tremendous Trees
11am – 4pm

Sat 16 July and Sun 17 July
Beautiful Butterflies
11am – 4pm

Sat 30 July and Sun 31 July
Buzzing Bees!
11am – 4pm

Sat 13 Aug and Sun 14 Aug
Dragonfly Weekend
11am – 4pm

Harlow Playhouse
01279 431945
www.harlowplayhouse.co.uk

In Good Hands
3 July 2016 – 8pm

COMPETITION TIME

Win two tickets to see Chaplin or a family ticket (4 tickets) to sing-a-long-a Frozen

Chaplin - The Charlie Chaplin Story
Saturday 23 July, 7.30pm.

Sing-a-long-a Frozen
Sunday 24 July, 2.30pm.

To enter a prize draw to win tickets for either show email your name, address, telephone number and the name of the show to jessica.dupreez@harlow.gov.uk (one entry per household). Deadline to enter is Monday 18 July 2016. The winner will be picked at random.

Elements Hairdressers, 28 South Street, Bishop’s Stortford
4 July – 8pm
Mr Smith’s Hairdressers, 129 High Street, Epping

Simply The Best
7 July – 7.30pm

The Lounge
by Inspector Sands
21 July – 2.30pm & 7.30pm
22 July 7.30pm

Tom Foolery
23 July – 1pm & 3pm

The Charlie Chaplin Story
23 July – 7.30pm

Sing-a-long-a Frozen
24 July – 2.30pm

Sing-a-long-a Grease
24 July – 7.30pm

The Buddy Holly Story
31 August – 7.30pm

Fancy a game of tennis or basketball?
The Council provides free open access tennis courts and multi-use games areas at Blackbush Springs, Bush Fair, Foldcroft, The Dashes, Northbrooks and Staple Tye.

Paddling Pools
Paddling pools at Bush Fair, Norman Booth, Staple Tye, Summers, Town Park and the Potter Street Splash Park will be open during the school summer holidays. Visit www.harlow.gov.uk/paddling-pools

The pools will be open seven days a week from 10am to 6pm. Although there will be attendants at each pool, children must be supervised at all times.

© Disney 2014

Irresistible FUN!
Chaplin - The Charlie Chaplin Story
Saturday 23 July, 7.30pm.

Sing-a-long-a Frozen
Sunday 24 July, 2.30pm.
Activities for pre-school age children and their families - helping your child to be ready for school.

Thu 28 July 10.30am-noon Harlow Museum CM20 2LF Summer fun. FREE

Thu 4 August 11.30am-2pm Parndon Wood Nature Reserve Activities based around the story of The Gruffalo. FREE

Thu 11 August 11.30am-2pm GPCA field CM18 6YJ Teddy Bears’ Picnic. FREE

Fri 19 August 11.30am-2pm Harlow Town Park sensory garden. Activities based around the story of Jack and the Beanstalk. FREE

Harlow Festival 2016 Runs until 3 July A wide range of arts and cultural events across the town for all ages. Come and share our passion for the arts featuring song, dance, drama, literature, visual arts and photography. Costs vary. Visit www.harlowarts council.com for full details.

Victoria Hall Theatre 01279 420062 www.victoriahalltheatre.co.uk This versatile and stimulating venue hosts a variety of performance-based arts including plays, musicals, children’s shows, dance, stand-up comedy, poetry and folk music.

The Gibberd Garden Marsh Lane, Harlow Tel: 01279 442112 www.thegibberdgarden.co.uk Located on the outskirts of Old Harlow, the Gibberd Garden is a nine-acre oasis with an eclectic collection of sculptures and architectural pieces, in a series of magical spaces including formal lawns, terraces, pools and glades.

Walking Football - it’s never too late to start playing again!

Every Thursday, 10.30am–noon, Paringdon Sports Club

The rules of walking football are much the same as its speedier cousin but the squads are smaller, free kicks are indirect, kick-ins replace throws, there are no offsides and the ball must be kept below head height.

Walking football is non-contact and anyone that sprints, runs or jogs while the ball is in play will be penalised with a free kick awarded to the other team.

For more information contact Paringdon Sports Club on 01279 418411.

Harlow 10

You’ve no doubt seen the familiar blue and red vests around Harlow come rain, shine, and other various weather systems - they’re the Harlow Running Club who get together to train and socialise in and around the town, and are based at Mark Hall Sportcentre.

The club has hosted an annual 10-mile race for more than 20 years which attracts fans from far and wide who enjoy the atmosphere and challenge of the event.

This year, the club is hoping more Harlow residents than ever will support their local club and raise funds for two charities at the same time.

Club chairman Dave Page explains: “It’s an undulating, at times picturesque route, taking in Church Langley, Foster Street, Hastingwood, Potter Street, and Mark Hall.

As well as some very committed members, we are very lucky to have the support of the community who help us put on a safe race - from Sea Cadets and qualified local first aiders, to a Puffers Green family who help with the set up of the all-important sponge water station, and volunteers from the charities we support.”

Held on 4 September 2016, the race will be manned by club members and their family and friends. Participants are known to come from as far afield as west London. Profits made from the race will go to West Essex Mind and Princess Alexandra Hospital. The race is open to anyone over 16 yrs old.

You can find details at www.thehrc.org.uk, or visit the club at Mark Hall Sportcentre - 7.30pm on Tuesdays and 7pm Thursdays, email harlow@gmail.com, or tweet @harlowrc.

Event information correct at time of going to press. Please check times, dates and prices by calling the relevant contact number.

Children must be accompanied by an adult at all events.

www.harlow.gov.uk
We want your views on flat block recycling

Have your say on food waste and you could win a prize

If you live in a flat block we are looking for your views on your weekly food waste collection service.

The Council successfully bid for Government funding to extend food waste collection to around 7,500 homes in flat blocks. The service is now operating routinely for over 7,500 homes and has diverted over 700 tonnes (the equivalent to around 58 double decker buses) of food waste from landfill since December 2013.

Your food waste is used to produce green energy, which goes to the National Grid to power homes, and liquid fertiliser which can be used to grow more food.

Now, we want to find out how the scheme is working for you. Please give us your views by completing a survey at www.harlow.gov.uk/food-waste-survey

All completed surveys will be entered into a prize draw where you could win:

- £50 shopping voucher and five rolls of compostable liners, or
- £30 shopping voucher and five rolls of compostable liners, or
- £20 shopping voucher and five rolls of compostable liners

Terms and conditions apply.

Weekly food waste collection

- fruit & vegetables
- dairy
- meat & bones
- fish
- tea & coffee grounds
- bread & pastries
- food loss, waste & food waste

Fortnightly recycling collection

- paper & cardboard
- metal
- mixed plastic & non-recyclable
- glass
- paper, magazines & books
- plastic bottles

Get £30 off cloth nappies

During Real Nappy Week (18-24 April 2016), Recycle for Essex came to the Harvey Centre in Harlow to talk to people about using cloth nappies instead of disposables. They also used the event to promote an offer enabling you to claim £30 off cloth nappies.

A prize draw was also held, which was won by Avril Smit from Harlow – congratulations to you Avril!

The £30 off cloth nappies offer is still running and more information on this, and the benefits of using cloth nappies, can be found at www.recycleforessex.com/waste-less-save-more/cloth-nappies
BEST OF WEST AWARDS ARE BACK

Who will you nominate?

Categories include:
★ Patient Ambassador of the Year
★ Best Community Project
★ Volunteer of the Year
★ Best Health Education
★ People’s Professional Award
and more ...

Go to www.westessexccg.nhs.uk/news/best-of-west-awards-2016 to find out more and to see last year’s winners.

www.westessexccg.nhs.uk / @nhswestessex / #bestofwestawards
01992 566140 / weccg.comms@nhs.net
Free small adverts are available for local businesses advertising with us for the first time. Advertising space in each edition is limited and will be given on a first come first served basis subject to availability.

Adverts must be supplied as high resolution “print ready” pdf or jpeg files, set at 42mm wide by 61mm high.

D.A GAS HEATING & PLUMBING
Gas Safe registered.
• Boiler servicing/ installation.
• Breakdowns
• Gas Safety Checks.
• Maintenance
• No Job too small.
• Leaks & blockages.
• Fully Insured
Free quotations.
07920 875189
Call Dave

Harlow REMembers
The Battle of the Somme, 100 years on

Harlow WW1 Project Team invites you to
COMMENORATION SERVICE
1 JULY 2016
Harlow Market Square, 7am to 8am
Two minutes’ silence at 7.30am
Bus passes accepted before 9am by
Arriva and Trustybus on day of event.
Free parking at Post Office Road car park
(between 6.30am and 8.30am)

BATTLE OF THE SOMME
TOURING EXHIBITION
27 JUNE 2016 – 18 NOVEMBER 2016

www.harlow.gov.uk

Office Space Available
The Rainbow Centre, Wych Elm has the following availability;
1. Large office space with room for 4/5 staff. Part furnished - very reasonable rates with all utilities etc included
2. One desk within open plan office space for hire by the day/week or longer

Contact Wendy Letch (Tuesdays to Fridays) on 01279 308152 or wendy@rainbowservices.org.uk

Charity registration No 107722

Harlow Market

The Rainbow Centre, Wych Elm has the following availability;
1. Large office space with room for 4/5 staff. Part furnished - very reasonable rates with all utilities etc included
2. One desk within open plan office space for hire by the day/week or longer

Contact Wendy Letch (Tuesdays to Fridays) on 01279 308152 or wendy@rainbowservices.org.uk

Charity registration No 107722

Harlow Market

www.harlow.gov.uk

Need a wheelchair?
We offer short-term loans of wheelchairs and other mobility equipment to anyone who needs it. Whether you’re going on holiday, visiting family and friends, or you just want to get out and about, we can help.
There is no charge but we rely on donations to run this service.
For loan or sales call
01279 428 569

We also have equipment for sale
(Prices include delivery and set up charges)

<table>
<thead>
<tr>
<th>Item</th>
<th>Price</th>
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<tbody>
<tr>
<td>Tray trolley</td>
<td>£60</td>
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<tr>
<td>Raised toilet seats</td>
<td>£450</td>
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<tr>
<td>Over bed table</td>
<td>£65</td>
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<tr>
<td>Bath boards</td>
<td>£155</td>
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Refusing to ignore people in crisis
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<tr>
<th>Ward</th>
<th>Councillor</th>
<th>Party</th>
<th>Address</th>
<th>Email</th>
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<tbody>
<tr>
<td>Bush Fair</td>
<td>Councillor Dan Long</td>
<td>UKIP</td>
<td>57 Longfield, CM18 8LA</td>
<td><a href="mailto:dan.long@harlow.gov.uk">dan.long@harlow.gov.uk</a></td>
<td>07775 799985</td>
</tr>
<tr>
<td></td>
<td>Councillor Ian Beckett</td>
<td>Labour</td>
<td>15 Spencers Croft, CM18 6JX</td>
<td><a href="mailto:ian.beckett@harlow.gov.uk">ian.beckett@harlow.gov.uk</a></td>
<td>442669</td>
</tr>
<tr>
<td></td>
<td>Councillor Mark Ingall</td>
<td>Labour</td>
<td>Harlow Council, Civic Centre, CM20 1WG</td>
<td><a href="mailto:mark.ingall@harlow.gov.uk">mark.ingall@harlow.gov.uk</a></td>
<td>07900 256403</td>
</tr>
<tr>
<td>Church Langley</td>
<td>Councillor Tony Hall</td>
<td>Conservative</td>
<td>Fullers End, Kingsdon Lane, CM17 9AB</td>
<td><a href="mailto:tony.hall@harlow.gov.uk">tony.hall@harlow.gov.uk</a></td>
<td>444987</td>
</tr>
<tr>
<td></td>
<td>Councillor Andrew Johnson</td>
<td>Conservative</td>
<td>78 Mallards Rise, CM17 9PL</td>
<td><a href="mailto:andrew.johnson@harlow.gov.uk">andrew.johnson@harlow.gov.uk</a></td>
<td>865973</td>
</tr>
<tr>
<td></td>
<td>Councillor Simon Carter</td>
<td>Conservative</td>
<td>71 Mark Hall Moors, CM20 2NF</td>
<td><a href="mailto:simon.carter@harlow.gov.uk">simon.carter@harlow.gov.uk</a></td>
<td>429443</td>
</tr>
<tr>
<td>Great Parndon</td>
<td>Councillor Shona Johnson</td>
<td>Conservative</td>
<td>78 Mallards Rise, CM17 9PL</td>
<td><a href="mailto:shona.johnson@harlow.gov.uk">shona.johnson@harlow.gov.uk</a></td>
<td>865973</td>
</tr>
<tr>
<td></td>
<td>Councillor David Carter</td>
<td>Conservative</td>
<td>23 Greypoose Park, CM19 4JL</td>
<td><a href="mailto:david.carter@harlow.gov.uk">david.carter@harlow.gov.uk</a></td>
<td>420340</td>
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<tr>
<td></td>
<td>Councillor Eddie Johnson</td>
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<td>47 Old Orchard, CM18 6YQ</td>
<td><a href="mailto:eddie.johnson@harlow.gov.uk">eddie.johnson@harlow.gov.uk</a></td>
<td>312195</td>
</tr>
<tr>
<td>Harlow Common</td>
<td>Councillor Maggie Halcoop</td>
<td>Labour</td>
<td>330 Carters Mead, CM17 9HA</td>
<td><a href="mailto:maggie.hulcoop@harlow.gov.uk">maggie.hulcoop@harlow.gov.uk</a></td>
<td>432525</td>
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<tr>
<td></td>
<td>Councillor Mark Wilkinson</td>
<td>Labour</td>
<td>56 Sakins Croft, CM18 7BP</td>
<td><a href="mailto:mark.wilkinson@harlow.gov.uk">mark.wilkinson@harlow.gov.uk</a></td>
<td>07718 696429</td>
</tr>
<tr>
<td></td>
<td>Councillor Emma Toal</td>
<td>Labour</td>
<td>Harlow Council, Civic Centre, CM20 1WG</td>
<td><a href="mailto:emma.toal@harlow.gov.uk">emma.toal@harlow.gov.uk</a></td>
<td>07885 881255</td>
</tr>
<tr>
<td>Little Parndon &amp; Hare Street</td>
<td>Councillor Tony Durham</td>
<td>Labour</td>
<td>329 Rundells, CM18 7HN</td>
<td><a href="mailto:anthony.durcan@harlow.gov.uk">anthony.durcan@harlow.gov.uk</a></td>
<td>414357</td>
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<tr>
<td></td>
<td>Councillor Jean Clark</td>
<td>Labour</td>
<td>4 Rushmead Villas, CM20 3QG</td>
<td><a href="mailto:jeanne.clark@harlow.gov.uk">jeanne.clark@harlow.gov.uk</a></td>
<td>423474</td>
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<tr>
<td></td>
<td>Councillor Jon Clempner</td>
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<td><a href="mailto:jon.clempern@harlow.gov.uk">jon.clempern@harlow.gov.uk</a></td>
<td>436444</td>
</tr>
<tr>
<td>Mark Hall</td>
<td>Councillor Danny Purton</td>
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<td><a href="mailto:danny.purton@harlow.gov.uk">danny.purton@harlow.gov.uk</a></td>
<td>07763 406882</td>
</tr>
<tr>
<td></td>
<td>Councillor Bob Davis</td>
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<td><a href="mailto:bob.davis@harlow.gov.uk">bob.davis@harlow.gov.uk</a></td>
<td>300582</td>
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<tr>
<td></td>
<td>Councillor Lanie Shears</td>
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<td><a href="mailto:lanie.shears@harlow.gov.uk">lanie.shears@harlow.gov.uk</a></td>
<td>07502 281023</td>
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<tr>
<td>Nettleswell</td>
<td>Councillor Mike Danvers</td>
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<td><a href="mailto:mike.danvers@harlow.gov.uk">mike.danvers@harlow.gov.uk</a></td>
<td>43934 / 07988 160081</td>
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<tr>
<td></td>
<td>Councillor Edna Stevens</td>
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<td>210 Fullers Mead, CM17 8AX</td>
<td><a href="mailto:edna.stevens@harlow.gov.uk">edna.stevens@harlow.gov.uk</a></td>
<td>324183</td>
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<tr>
<td></td>
<td>Councillor Waiwa Forman</td>
<td>Labour</td>
<td>16 Holmes Meadow, CM19 5SS</td>
<td><a href="mailto:waiwa.forman@harlow.gov.uk">waiwa.forman@harlow.gov.uk</a></td>
<td>07970 732314</td>
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<tr>
<td>Old Harlow</td>
<td>Councillor Joel Charles</td>
<td>Conservative</td>
<td>86 Jocylms, CM17 8BU</td>
<td><a href="mailto:joel.charles@harlow.gov.uk">joel.charles@harlow.gov.uk</a></td>
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<tr>
<td></td>
<td>Councillor Sue Livings</td>
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<td>15 Seeleys, CM17 8AD</td>
<td><a href="mailto:sue.livings@harlow.gov.uk">sue.livings@harlow.gov.uk</a></td>
<td>423473</td>
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<tr>
<td></td>
<td>Councillor Michael Garnett</td>
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<td><a href="mailto:michael.garnett@harlow.gov.uk">michael.garnett@harlow.gov.uk</a></td>
<td>07398 160081</td>
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<td>Staple Tye</td>
<td>Councillor Bill Pryor</td>
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<td><a href="mailto:bill.pryor@harlow.gov.uk">bill.pryor@harlow.gov.uk</a></td>
<td>077780 38795</td>
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<tr>
<td></td>
<td>Councillor John Strachan</td>
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<td>100 Seymours, CM19 9NH</td>
<td><a href="mailto:john.strachan@harlow.gov.uk">john.strachan@harlow.gov.uk</a></td>
<td>323356 / 07941 205655</td>
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<td></td>
<td>Councillor Stefan Mullard</td>
<td>Labour</td>
<td>312 Northbrooks, CM19 4DW</td>
<td><a href="mailto:stefan.mullard@harlow.gov.uk">stefan.mullard@harlow.gov.uk</a></td>
<td>07506 037366</td>
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<tr>
<td>Toddbrook</td>
<td>Councillor Rod Truan</td>
<td>Labour</td>
<td>17C High Street, CM17 0DN</td>
<td><a href="mailto:rod.truan@harlow.gov.uk">rod.truan@harlow.gov.uk</a></td>
<td>07800 907235</td>
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<tr>
<td></td>
<td>Councillor Karen Clempner</td>
<td>Labour</td>
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<td><a href="mailto:karen.clempner@harlow.gov.uk">karen.clempner@harlow.gov.uk</a></td>
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<tr>
<td></td>
<td>Councillor Phil Walte</td>
<td>Labour</td>
<td>1 Spruce Hill, CM18 7LY</td>
<td><a href="mailto:phil.walte@harlow.gov.uk">phil.walte@harlow.gov.uk</a></td>
<td>07312 147683</td>
</tr>
</tbody>
</table>

Know your Cabinet Members:
Councillor Jon Clempner - Leader of Harlow Council
Councillor Mike Danvers - Portfolio Holder for Resources
Councillor Tony Durham - Portfolio Holder for Regeneration & Enterprise
Councillor Waiwa Forman - Portfolio Holder for Governance
Councillor Danny Purton - Portfolio Holder for Environment
Councillor Emma Toal - Deputy Leader & Portfolio Holder for Youth & Community
Councillor Mark Wilkinson - Portfolio Holder for Housing
**Useful numbers and websites**

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<thead>
<tr>
<th>Service</th>
<th>Number</th>
<th>Website</th>
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<tbody>
<tr>
<td>Adult Social Services</td>
<td>0345 603 7630</td>
<td><a href="http://www.essex.gov.uk">www.essex.gov.uk</a></td>
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<tr>
<td>Affinity Water</td>
<td>0345 357 2407</td>
<td><a href="http://www.affinitywater.co.uk">www.affinitywater.co.uk</a></td>
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<tr>
<td>Arriva Buses</td>
<td>0344 800 4411</td>
<td><a href="http://www.arriva.co.uk">www.arriva.co.uk</a></td>
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<tr>
<td>Blue Badge Enquiries</td>
<td>0345 603 7630</td>
<td><a href="http://www.essexhighways.org">www.essexhighways.org</a></td>
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<tr>
<td>Bus Pass Helpline</td>
<td>0345 200 0388</td>
<td><a href="http://www.essexhighways.org">www.essexhighways.org</a></td>
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<tr>
<td>Children’s Social Services</td>
<td>0345 603 7627</td>
<td><a href="http://www.essex.gov.uk">www.essex.gov.uk</a></td>
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<tr>
<td>Essex County Council</td>
<td>Contact Essex 0345 743 0430</td>
<td><a href="http://www.essex.gov.uk">www.essex.gov.uk</a></td>
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<tr>
<td>Essex Highways</td>
<td>For traffic updates and to report potholes and faulty street lights 0345 603 7631</td>
<td><a href="http://www.essexhighways.org">www.essexhighways.org</a></td>
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<td>Essex Police</td>
<td>101</td>
<td><a href="http://www.essex.police.uk">www.essex.police.uk</a></td>
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<td>Gas Leak Emergency Number</td>
<td>0800 111 999</td>
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<tr>
<td>Harlow Bus Station</td>
<td>01279 426349</td>
<td><a href="http://www.harlow.gov.uk/bus-station">www.harlow.gov.uk/bus-station</a></td>
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<tr>
<td>Harlow Citizens’ Advice Bureau</td>
<td>0344 477 0808</td>
<td><a href="http://www.harlowcitizensadvice.org.uk">www.harlowcitizensadvice.org.uk</a></td>
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<tr>
<td>Harlow College</td>
<td>01279 868000</td>
<td><a href="http://www.harlow-college.ac.uk">www.harlow-college.ac.uk</a></td>
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<tr>
<td>Harlow Council</td>
<td>Contact Harlow 01279 446655</td>
<td><a href="http://www.harlow.gov.uk">www.harlow.gov.uk</a></td>
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<tr>
<td>Harlow Leisurezone</td>
<td>01279 621500</td>
<td><a href="http://www.harlowleisurezone.co.uk">www.harlowleisurezone.co.uk</a></td>
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<tr>
<td>Harlow Registry Office</td>
<td>0845 603 7632</td>
<td><a href="http://www.essex.gov.uk">www.essex.gov.uk</a></td>
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<tr>
<td>Job Centre Plus</td>
<td>0345 606 0234</td>
<td><a href="http://www.gov.uk/contact-jobcentre-plus">www.gov.uk/contact-jobcentre-plus</a></td>
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<tr>
<td>Kier Harlow Ltd Repairs Centre</td>
<td>01279 446666</td>
<td><a href="http://www.harlow.gov.uk/housing-repairs">www.harlow.gov.uk/housing-repairs</a></td>
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<td>National Rail Enquiries</td>
<td>0345 7484 950</td>
<td><a href="http://www.nationalrail.co.uk">www.nationalrail.co.uk</a></td>
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<td>NHS Choices</td>
<td>111</td>
<td><a href="http://www.nhs.uk">www.nhs.uk</a></td>
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<td>Parndon Wood Cemetery &amp; Crematorium</td>
<td>01279 620620</td>
<td><a href="http://www.parndonwoodcrem.co.uk">www.parndonwoodcrem.co.uk</a></td>
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<td>Post Office Customer Helpline</td>
<td>0345 722 3344</td>
<td><a href="http://www.postoffice.co.uk">www.postoffice.co.uk</a></td>
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<td>Princess Alexandra Hospital</td>
<td>01279 444455</td>
<td><a href="http://www.pah.nhs.uk">www.pah.nhs.uk</a></td>
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<tr>
<td>Samaritans</td>
<td>116 123 (free)</td>
<td><a href="http://www.samaritans.org">www.samaritans.org</a></td>
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<tr>
<td>Schools Admissions</td>
<td>0345 603 2200</td>
<td><a href="http://www.essex.gov.uk/admissions">www.essex.gov.uk/admissions</a></td>
</tr>
<tr>
<td>UK Power Networks</td>
<td>(power cuts) 0800 316 3105</td>
<td><a href="http://www.ukpowernetworks.co.uk">www.ukpowernetworks.co.uk</a></td>
</tr>
</tbody>
</table>

**Harlow Times**

**Take the first step**

There is never an excuse for domestic abuse and it is never your fault

If you are a man or a woman who is being
Hurt • Threatened • Controlled
You can get help

**Harlow Times** can also be read online at www.harlow.gov.uk/harlow-times

The online edition is compatible with a variety of screen reading software.

**In an emergency ring 999**

Safer Places support for adults and children
0845 0177 668

National Domestic Violence Helpline
(for women)
0808 2000 247

Men’s Advice Line: 0808 801 0327
Victim Support: 08 08 16 89 111

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