

SUPPORTED HOUSING ACCOMMODATION

MANOR HATCH CLOSE Off Tumbler Road Harlow, Essex, CM18 6EG

FIRE RISK ASSESSMENT

September 2018 VERSION 5

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Person With Fire Safety Responsibility

Overall Responsibility Andrew Murray - Head Of Service Tel Number: 01279 446676

Fire Safety Coordination Viv Hales – Supported Housing Manager Tel Number: 01279 446317

Fire Safety Support – Health & Safety Team Natasha Terrell – Human Resources / Health & Safety Manager Tel: 01279 446022 Jackie Davies – Health & Safety Officer Tel: 01279 446499

FIRE RISK ASSESSMENT

SUPPORTED ACCOMMODATION

MANOR HATCH CLOSE

General Statement

The Regulatory Reform (Fire Safety) Order 2005 places statutory duties on employers to implement procedures with regards fire safety at places of work.

In order to help ensure the safety of staff and to comply with current legislation, should a fire occur at Manor Hatch Close, a well-documented safety plan is essential.

It should include a general assessment of the main hazards and details of the control measures put in place to minimise risk in the event of a fire.

The appendices, attached to the fire risk assessment, provide additional information and advice on general evacuation procedures and duties undertaken by specific members of staff and volunteers.

There is an Action Plan within the Fire Safety document; this is in place for either immediate action, planned action or for active monitoring to take place.

Additional information to the assessment is a Proforma for the scheme which gives locations of utilities and useful premise information.

Failure to comply with the fire risk assessment will be considered a breach of Harlow Council's health and safety procedures and could result in disciplinary action being taken.

The Manor Hatch Close complex operates a NO SMOKING policy in all communal areas.

Fire Prevention

Manor Hatch Close is a residential, supported housing complex consisting of 24 bungalows and 30 one bed flats, (including a four bed flat and a two bed). The block of flats is 2 storeys high with a lift and 3 stairwells. There is a lift maintenance cupboard on the ground floor. The main flat block is surrounded by the bungalows. The complex is 32 years old and has a first floor communal laundry on site, (consisting of 2 washing machines and 2 tumble driers), common room, communal toilet, small office, kitchen, two boiler rooms and communal gardens.

Within the Manor Hatch Close complex the main fire risks are; electricity, rubbish, heating, storage of flammable materials. The elderly or disabled, who may require wheelchair access, also reflects the type of evacuation that takes place.

The communal areas and each individual property has a pull cord system linked through to the Call Handling Service Provider, which has a guaranteed 24 hour 365 day response.

As part of a planned system upgrade all smoke detectors have been replaced in 2011.

There is a key safe facility on all schemes which allows access to tenants properties by emergency services only.

A fire log book is kept in the alarm cupboard of each scheme which records the weekly tests and check dates of the fire panel.

a) <u>Electricity</u>

All electrical equipment and appliances should be listed for regular PAT testing which is scheduled periodically by the Health & Safety Team.

Any obvious faults with electrical equipment or systems, including lighting and wiring, should be reported to HTS (Property & Environment) Ltd immediately.

b) <u>Rubbish</u>

Every effort must be made to ensure that unwanted materials and rubbish are removed from the complex, in particular the laundry, and disposed of as quickly as possible.

There are rubbish chutes on the first and second floors, which must not be used as a general dumping area.

There are weekly collections direct from the bungalows and the flats use the communal bin area. There is a fortnightly collection of recycled waste.

c) <u>Heating</u>

The building heating system is regularly serviced to ensure that it is safe and does not pose a fire risk.

Two boiler rooms feed the bungalows and one feeds the flats and communal rooms.

The gas supply system is checked on an annual basis by a Gas Safe registered contractor, HTS (Property & Environment) Ltd.

d) Flammable Liquids/Substances

There is the use of cleaning liquids and powders, dry goods and cloth materials/toilet rolls, which are stored safely and very small quantities, kept to a minimum and are used at any one time.

Flammable materials should not be stored near to where work is carried out that might cause a fire risk.

All liquids are stored appropriately and stored in their correct containers and disposed of in the correct manner.

Evacuation

If there is an evacuation situation out of hours, the Call Handling Service Provider will contact the on call service provider between the hours 5.00pm-12 midnight Mon-Fri and 8.30am to 12 midnight Weekends and Bank Holidays. Outside of these hours HTS (Property & Environment) Ltd would be contacted.

During working hours, if the Supported Housing Officer is not on site, they would be made aware of the situation.

THE FIRE BRIGADE HAVE ADVISED THAT TENANTS SHOULD REMAIN IN THEIR INDIVIDUAL PROPERTIES UNLESS THEY ARE IN THE IMMEDIATE LOCATION OF THE FIRE, IN WHICH CASE THEY SHOULD MAKE THEIR WAY TO A PLACE OF SAFETY

On the arrival of the fire brigade they will determine: When and if to commence a full evacuation When to instigate a visual inspection When tenants can return to their premises When to involve the Police Any other steps appropriate to the circumstances

Fire Precautions

In order to minimise the risk from any fire that may occur within the Manor Hatch Close complex, and to ensure safe evacuation, the following control measures have been implemented.

a) <u>Evacuation Routes</u>

To ensure safe evacuation the routes must be kept free of flammable materials and obstructions at all times.

b) <u>Fire Exits</u>

All appropriate fire exits must be unlocked when the building is in use.

Where possible exits must be kept free of all obstructions, both inside and out, and be available for use when required.

c) <u>Fire Doors</u>

Fire doors are provided to help prevent the spread of smoke and fire and must be kept closed.

d) <u>Fire Extinguishers</u>

Fire extinguishers are positioned in appropriate locations on the complex.

Staff should familiarise themselves with the location and operation of extinguishers, and the types of fire they are suitable for.

Extinguishers must not be removed from their designated location. The extinguishers are maintained and tested yearly.

e) <u>Fire Alarm</u>

Manor Hatch Close is fitted with two separate fire alarm systems, the smoke detectors in tenants properties are linked to the emergency alarm system and are tested 6 monthly by the Supported Housing Officers. The Call Handling Service Provider provides maintenance of this system on a 24-hour 365-day basis.

The fire alarm panel in common areas is tested weekly by the Supported Housing Officers; a different call point will be used to activate the alarm every time it is tested.

The main panel is situated in the front entrance of the flat block on the right. Faults are reported to Central Control for any necessary repairs.

Staff should familiarise themselves with the location of the call points within their work areas.

f) <u>Fire Drills</u>

Tenants will be advised of any changes to fire procedures as and if necessary.

g) <u>Signs</u>

Appropriate fire safety signage is displayed throughout the building indicating the fire exit/s and action notice information.

People with Disabilities

Supported Housing Officer, in liaison with the fire brigade, if appropriate, may assist the less able tenants off the complex if and where necessary.

Training

Regular fire safety updates are provided as part of Harlow Council's commitment to Health and Safety related training.

Maintenance

The fire extinguishers are all subject to periodic inspection and maintenance from an outside contractor.

General

Although every effort will be made to ensure that fire safety standards are maintained within the Manor Hatch Close Supported Housing complex, this can only effectively be achieved with the cooperation of staff and tenants.

Deficiencies with any of the fire precautions should initially be referred to the Supported Housing Officer.

The fire risk assessment, and appendices, will be reviewed on a periodic basis.

Health & Safety Team September 2018

SUPPORTED ACCOMMODATION

MANOR HATCH CLOSE

FIRE RISK ASSESSMENT– Appendix A

EVACUATION PROCEDURE

GENERAL INFORMATION

- 1. Whenever there is a continuous operation of the fire alarm the fire procedure must be instigated. The only exception to this being when the alarm is tested weekly and the alarm will be operated as a continuous sound.
- 2. If appropriate use the evacuation route nearest to your location if a full evacuation is required. You should not use the lift for a fire evacuation.
- 3. Fire Action Notices and procedures are displayed throughout the building for visitors information and action.
- 4. Be aware of any staff or visitors who may require assistance during evacuation.
- 5. A member of staff, if on site, should make themselves aware and that they are acting as the responsible person for the evacuation prior to the Fire Brigade attending.
- 6. All persons must remain at the assembly point until formal permission to leave or re-enter the building has been given.
- 7. Please forward concerns or comments regarding any of the procedures to the Health & Safety Team or the Supported Housing Manager.

Health & Safety Team September 2018

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MANOR HATCH CLOSE

FIRE RISK ASSESSMENT- Appendix B

EVACUATION PROCEDURE & INSTRUCTIONS

ON DISCOVERY OR SUSPICION OF A FIRE (REGARDLESS OF HOW SMALL)

- 1. Raise the alarm by breaking the nearest call point
- 2. Call the Fire Brigade (see below for further details)
- 3. Warn people in the vicinity of the fire if possible
- 4. Commence evacuation procedures if necessary

ON HEARING THE ALARM

- 5. Treat every fire alarm operation as if it were a fire
- 6. If possible, close doors and window to help prevent the spread of smoke and fire
- 7. Walk to the nearest safe exit and proceed to the assembly point if evacuating
- 8. The Supported Housing Officer, if on site/call handling provider will ensure that the Fire Brigade has been called.

ASSEMBLY POINT – THE OAK TREE OUTSIDE MAIN ENTRANCE

CALLING THE FIRE BRIGADE

- 9. Call the Fire Brigade immediately to every fire or on suspicion of a fire
- 10. Lift the receiver and dial 999
- 11. When the operator answers ask for Fire and you will be connected to the Fire Brigade
- 12. When the Fire Brigade operator answers give the location as: **MANOR HATCH CLOSE, TUMBLER ROAD, HARLOW, ESSEX, CM18 6EG** Do not replace the receiver until the address has been correctly repeated back to you

Health & Safety Team September 2018

SUPPORTED ACCOMMODATION

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FIRE RISK ASSESSMENT- Appendix C

EVACUATION TEAM – EVACUATION TEAM RESPONSIBILITIES

Supported Housing Manager– Viv Hales 01279 446317

GREEN TEAM – OFFICE TELEPHONE NUMBER 01279 446177

Joanne Delahunt	Supported Housing Officer	07764 927307
Maggie Nudd	Supported Housing Officer	07764 927312
Tracy Ostacchini	Supported Housing Officer	07764 927308 (p/t)
Holly Shoard	Supported Housing Officer	07720 468869
Claire Yeo	Supported Housing Officer	07764 927299
Karen Sheppard	Supported Housing Officer	07764 927303

SUPPORTED HOUSING TEAM LEADERS

Tracy Quley	01279 446345
Debbie England (interim)	01279 446169
Pool Phones	07855 954143

- Overall responsibility for the evacuation process if on site/if evacuation is required
- Will ensure Fire Brigade has been called
- Liaise with emergency services
- Ensure tenants are at the assembly point if evacuation has taken place
- Do not re-enter the building complex until advised to do so

Health & Safety Team September 2018

FIRE RISK ASSESSMENT SUPPORTED ACCOMMODATION

MANOR HATCH CLOSE

ACTION PLAN

Hazard & Potential Risk	Who Is At Risk	Action Required	By Who	Timescales & Review
Fire Exits &				
Evacuation Routes		Tenants and users of the building to be reminded, periodically, of the fire	Supported Housing Officers	Twice yearly in each scheme
Supported Housing	Tenants	procedures and the importance of	J	commencing
Schemes – clarity required		keeping all access routes clear and free		September 2017
confirming the positioning of	Council Employees	of obstructions / furniture		
furniture in common room areas				Records to be
and the use of doors as fire exits	Visiting Tenants	To be raised as a set item on the agenda for the TPM , (Tenant Participation		kept of meetings within each
Fire exit routes could be	Key Holders / Police	Meeting), held twice yearly in every		scheme
compromised due to layout of	Other Agencies	scheme		
furniture in the common rooms				
	Utility Officers	Ensure users of the common room keep	Tenants and	
Some doors leading out of the		fire exits assessable, if furniture is	other users of the	
common rooms (not marked as	Maintenance Staff	moved then it must be replaced to	common room	
fire exits), are locked – not push		original position afterwards	Tenente	
pad emergency – tenants		Ensure any alternative dears have keys	Tenants and	
unaware of procedures in using these doors hindering an		Ensure any alternative doors have keys		
these doors hindering an evacuation – fire/doors should		in them for use in an emergency – when the room is in use ensure unlocked to	Common room	
not be propped open to avoid		aid a quicker exit – ensure locked when		
potential fire spread		room vacated		

Hazard & Potential Risk	Who Is At Risk	Action Required	By Who	Timescales & Review
Signage				
Check signage to exit routes are clear and up to date Ensure adequate signage in common room for fire procedures/exit locations and Action Notices Confirm assembly point has been agreed and tenants are aware of location - Tenants could be misguided in a possible evacuation	Tenants Council Employees Visiting Tenants Key Holders / Police Other Agencies Utility Officers Maintenance Staff	External Contractor visits yearly to service and maintain the fire extinguishers on site – a review of current fire safety signage will be carried out on these visits at each scheme Appropriate action will be taken and necessary signage displayed as and if required	Anglia Fire Contractor Communicating with Health & Safety / Supported Housing Officers	signage reviews whilst on extinguisher inspections - from November 2011 – yearly in
Fire Alarm				
Fire alarm system on site is checked by the Supported Housing Officers weekly and noted in fire alarm log book Alarms should receive a full service and be on a regular maintenance programme to ensure efficiency and reliability in the event of activation in a fire	Tenants Council Employees Visiting Tenants Key Holders / Police Other Agencies Utility Officers Maintenance Staff	Confirmation that an external Contractor visits 6 monthly to inspect, service and maintain the fire alarm systems on each scheme – information recorded and logged in fire book	HTS (Property & Environment) Ltd	Ongoing 6 monthly inspections – Nov 2011

Additional Information	Action Required	By Who	Timescales & Review
Health & Safety Checklist All Supported Housing Officers carry out a Health & Safety checklist consisting of general repair inspections, lighting, fire extinguisher checks, access routes, exits/fire doors, signage, alarm tests and ensuring Fire Plans are displayed		Supported Housing Officers	Weekly
New blinds have recently been installed to the windows in all of the common rooms. The fire exit doors have also been fitted with blinds to aid security of the building	The blinds MUST be pulled open and secured back when the room is in use. The fire exit door must not be compromised in any way due to the blinds/cords obstructing the use of the door in an emergency evacuation situation. The door should be easy to access and cause no difficulty for users with walking aids, wheelchairs or scooters	other users of the common room	From January 2012
	The exit signage must be clearly visible, and the PUSH BAR accessible at all times To be raised as a set item on the agenda for the TPM , (Tenant Participation Meeting), held Twice yearly in every scheme		Twice yearly each scheme commencing September 2017 Records to be kept of meetings within each scheme

Additional Information	Action Required	By Who	Timescales & Review
Fire extinguishers are locked in cupboard boxes on walls. If the extinguishers are needed in the event of a fire, tenants keys cannot access the boxes – the SH Officers keys can access but they are not always on site	Ensure that tenants and staff are aware key is required to use the extinguishers and they cannot be accessed – however there is no expectation for tenants to use the extinguisher and put out any fire/flames	Supported Housing Officers	Twice yearly in each scheme commencing September 2017 Records to be kept of meetings
	Fire Extinguisher contractor will inspect and advise as necessary upon periodic inspection of scheme	Anglia Fire Contractor	within each scheme