## Harlow Retail \& Leisure Needs Study 2016

Volume 3 - Household Survey Results (NEMS Market Research) | January 2017

on behalf of $\underbrace{\text { Concicencil }}_{\text {Working together for Harlow }}$

GVA

## Q01 In which shop, town or local centre do you do most of your household's main food shopping?

 Excl. nulls \& SFT| Asda, Chelmer Village Centre, Chelmsford | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Asda, High Street, Conduit Lane, Hoddesdon | 0.6\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 1.8\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Asda, Monkswood Way, Stevenage | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Asda, Town Centre, Hatfield | 0.4\% | 4 | 3.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Asda, Watergardens, Southgate, Harlow | 3.9\% | 40 | 15.0\% | 19 | 9.8\% | 5 | 19.3\% | 10 | 0.0\% | 0 | 4.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 2 | 1.7\% | 3 | 0.8\% | 0 |
| Asda, Watton Road, Ware | 1.5\% | 16 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 19.9\% | 14 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-operative, Church Lane, Chesthunt, Waltham Cross | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Co-operative, Colt Hatch, Off Hobtoe Road, Harlow | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-operative, High Street, Old Harlow | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-operative, High Street, Stanstead Abbotts, Ware | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Morrisons, Amwell Street, Hoddesdon | 2.0\% | 20 | 0.0\% | 0 | 0.0\% | 0 | 4.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 5.3\% | 16 | 0.8\% | 1 | 0.0\% | 0 |
| Morrisons, Black Fan Road, Welwyn Garden City | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Morrisons, Copperfield Road, Chelmsford | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 |
| Morrisons, High Road, Loughton | 1.0\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.6\% | 10 | 0.0\% | 0 |
| Morrisons, Southbury Road, Enfield | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's, Brewary Road, Hoddesdon | 5.2\% | 53 | 0.0\% | 0 | 0.0\% | 0 | 9.9\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.8\% | 3 | 13.1\% | 40 | 3.5\% | 5 | 0.0\% | 0 |
| Sainsbury's, Church Road, Welwyn Garden City | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's, Fifth Allende Avenue, Harlow | 4.7\% | 48 | 14.7\% | 19 | 21.9\% | 12 | 12.3\% | 6 | 5.0\% | 3 | 8.4\% | 2 | 0.8\% | 1 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 | 1.9\% | 3 | 3.5\% | 1 |
| Sainsbury's, Hartham Lane, Hertford | 0.9\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.7\% | 3 | 2.0\% | 6 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's, Old Station Road, Loughton | 0.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.8\% | 7 | 0.0\% | 0 |
| Sainsbury's, Thorley Neighbourhood Centre, Bishop's Stortford | 4.9\% | 50 | 0.0\% | 0 | 0.6\% | 0 | 0.8\% | 0 | 20.4\% | 14 | 0.8\% | 0 | 28.9\% | 24 | 9.0\% | 6 | 5.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 5.2\% | 1 |
| Sainsbury's, Torrington Drive, Loughton | 1.0\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.9\% | 10 | 0.0\% | 0 |
| Tesco Express, Burford | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 |


| Street, Hoddesdon |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Tesco Express, Coppice Row, Theydon Bois, Epping | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 3 | 0.0\% | 0 |
| Tesco Express, Havers Lane, Bishop's Stortford | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 1.8\% | 1 | 2.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Express, High Street, Hoddesdon | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Express, South Street, Bishop's Stortford | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Extra, Brookfield Centre, Cheshunt, Waltham Cross | 9.5\% | 98 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 2 | 30.2\% | 92 | 1.6\% | 2 | 0.0\% | 0 |
| Tesco Metro, Harvey Centre, Harlow | 1.3\% | 14 | 3.4\% | 4 | 10.1\% | 6 | 3.2\% | 2 | 0.0\% | 0 | 5.2\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Metro, Turners Hill, Cheshunt, Waltham Cross | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, Bishops Park Centre, Lancaster Way, Bishop's Stortford | 4.6\% | 47 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 25.5\% | 17 | 0.0\% | 0 | 11.1\% | 9 | 20.8\% | 14 | 8.9\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, Broadwater Retail Park, London Road, Stevenage | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, Church Langley Way, Harlow | 8.1\% | 83 | 35.9\% | 46 | 9.2\% | 5 | 10.4\% | 5 | 2.3\% | 2 | 15.3\% | 3 | 5.3\% | 4 | 0.7\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 9.7\% | 15 | 10.2\% | 3 |
| Tesco Superstore, East Road, Harlow | 5.9\% | 61 | 14.2\% | 18 | 23.1\% | 13 | 19.0\% | 10 | 12.4\% | 8 | 36.4\% | 7 | 2.4\% | 2 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 1.0\% | 2 | 2.4\% | 1 |
| Tesco Superstore, High Street, Epping | 5.7\% | 59 | 1.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 36.8\% | 56 | 2.4\% | 1 |
| Tesco Superstore, Sewardstone Road, Waltham Abbey | 2.2\% | 22 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 14.8\% | 22 | 0.0\% | 0 |
| Tesco Superstore, West Street, Ware | 3.8\% | 39 | 0.0\% | 0 | 0.0\% | 0 | 6.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 31.3\% | 22 | 4.4\% | 13 | 0.0\% | 0 | 0.0\% | 0 |
| Bishop's Stortford | 0.9\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.8\% | 0 | 3.6\% |  | 6.9\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Chelmsford | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 0 |
| Cheshunt | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Great Dunmow | 0.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Harlow Town Centre | 0.6\% | 6 | 3.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 | 0.8\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Harlow (out of town centre) | 0.2\% | 2 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 | 0.9\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Hertford | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Hoddesdon | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Saffron Walden | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Staple Tye | 0.1\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| The Stow | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Waltham Cross | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Other foodstore outside | 3.2\% | 33 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 5.2\% | 3 | 0.0\% | 0 | 6.2\% | 19 | 4.7\% | 7 | 5.9\% | 2 |

Weighted: For Bilfinger GVA
Zone 7 Zone $8 \quad$ Zone $9 \quad$ Zone $10 \quad$ Zone 11
District

| Aldi, First Avenue, Harlow | 2.0\% | 21 | 0.6\% | 1 | 22.4\% | 13 | 0.0\% | 0 | 2.2\% | 1 | 9.7\% | 2 | 2.0\% | 2 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.9\% | 1 | 3.0\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Aldi, London Road, Bishop's Stortford | 2.8\% | 29 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 11.9\% | 8 | 0.0\% | 0 | 13.9\% | 12 | 12.5\% | 8 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Aldi, Taverners Way, Hoddesdon | 5.3\% | 55 | 0.0\% | 0 | 0.0\% | 0 | 3.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.2\% | 4 | 15.8\% | 48 | 0.0\% | 0 | 0.0\% | 0 |
| Budgens, London Road, Sawbridgeworth | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.4\% | 2 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Iceland, The Harvey Centre, Harlow | 0.1\% | 1 | 0.5\% | 1 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lidl, Staple Tye, Southern Way, Harlow | 1.3\% | 13 | 5.3\% | 7 | 0.8\% | 0 | 3.8\% | 2 | 0.9\% | 1 | 1.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.9\% | 2 |
| Marks \& Spencer Simply Food, High Street, Epping | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 2 | 0.8\% | 0 |
| Marks \& Spencer, Brookfield Centre, Halfhide Lane, Cheshunt | 0.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Marks \& Spencer, South Street, Bishop's Stortford | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's, Bansons Lane, Ongar | 1.2\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 47.2\% | 12 |
| Sainsbury's, Jackson Square, Bishop's Stortford | 0.4\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 2 | 0.0\% | 0 | 2.1\% | 2 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 |
| Tesco Superstore, Princes Road, Chelmsford | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.6\% | 2 |
| Tesco Superstore, Stortford Road, Dunmow | 1.5\% | 16 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 2 | 18.8\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 |
| Tesco Superstore, Ware Road, Hertford | 3.8\% | 39 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 12.3\% | 37 | 0.0\% | 0 | 0.0\% | 0 |
| Waitrose, Bircherley Green Shopping Centre, Hertford | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 |
| Waitrose, Northgate End, Bishop's Stortford | 2.6\% | 26 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.4\% | 6 | 5.3\% | 1 | 14.9\% | 12 | 9.6\% | 6 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Weighted base: |  | 1025 |  | 127 |  | 56 |  | 53 |  | 67 |  | 19 |  | 83 |  | 67 |  | 72 |  | 305 |  | 151 |  | 26 |
| Sample: |  | 1022 |  | 91 |  | 94 |  | 90 |  | 91 |  | 96 |  | 92 |  | 93 |  | 95 |  | 94 |  | 97 |  | 89 |

## Q01AWhich internet / home delivery retailer do you most often use for your main food shopping?

Those who do their main food shopping via the Internet at Q01:

| Asda | 3.5\% | 2 | 5.4\% | 1 | 0.0\% | 0 | 9.3\% | 0 | 9.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 10.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.3\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Morrisons | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 31.8\% | 1 | 0.0\% | 0 |
| Iceland | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's | 12.4\% | 9 | 5.4\% | 1 | 10.7\% | 0 | 10.6\% | 0 | 0.0\% | 0 | 30.8\% | 0 | 20.0\% | 1 | 9.1\% | 0 | 0.0\% | 0 | 10.3\% | 2 | 31.8\% | 1 | 42.2\% | 2 |
| Tesco | 52.6\% | 37 | 83.1\% | 12 | 89.3\% | 3 | 69.5\% | 3 | 17.9\% | 1 | 69.4\% | 0 | 71.7\% | 5 | 32.3\% | 2 | 34.6\% | 1 | 33.9\% | 7 | 36.3\% | 2 | 45.9\% | 2 |
| Ocado | 18.7\% | 13 | 6.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 63.1\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 38.1\% | 2 | 65.4\% | 1 | 27.9\% | 5 | 0.0\% | 0 | 5.6\% | 0 |
| Waitrose | 10.0\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 10.6\% | 0 | 9.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 10.3\% | 1 | 0.0\% | 0 | 27.9\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Wiltshire Farm Foods | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / can't remember) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Weighted base: |  | 70 |  | 14 |  | 4 |  | 4 |  | 6 |  | 0 |  | 7 |  | 5 |  | 2 |  | 20 |  | 4 |  | 4 |
| Sample: |  | 68 |  | 10 |  | 3 |  | 9 |  | 6 |  | 3 |  | 6 |  | 8 |  | 3 |  | 6 |  | 3 |  | 11 |

Q02AHow do you normally travel to (LOCATION MENTIONED AT Q01)?
Excluding those who do their main food shopping via the Internet at Q01:

| Car / van (as driver) | 75.7\% | 776 | 70.5\% | 89 | 71.5\% | 40 | 78.5\% | 41 | 88.4\% | 59 | 65.6\% | 12 | 70.4\% | 58 | 81.7\% | 54 | 81.4\% | 58 | 77.4\% | 236 | 71.3\% | 108 | 71.1\% | 19 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Car / van (as passenger) | 10.4\% | 106 | 13.0\% | 16 | 4.9\% | 3 | 13.4\% | 7 | 1.6\% | 1 | 22.0\% | 4 | 15.4\% | 13 | 12.4\% | 8 | 5.7\% | 4 | 11.5\% | 35 | 8.2\% | 12 | 7.5\% | 2 |
| Motorcycle | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bus | 2.3\% | 23 | 2.4\% | 3 | 4.6\% | 3 | 2.1\% | 1 | 2.3\% | 2 | 3.2\% | 1 | 2.8\% | 2 | 1.5\% | 1 | 0.0\% | 0 | 2.7\% | 8 | 1.7\% | 3 | 0.8\% | 0 |
| Train | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Taxi | 1.0\% | 11 | 5.6\% | 7 | 1.9\% | 1 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.8\% | 0 |
| Walk | 10.1\% | 103 | 8.0\% | 10 | 15.0\% | 8 | 5.3\% | 3 | 7.6\% | 5 | 8.4\% | 2 | 10.7\% | 9 | 0.0\% | 0 | 12.0\% | 9 | 8.4\% | 26 | 18.0\% | 27 | 17.9\% | 5 |
| Bicycle | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Disability vehicle (scooter, wheelchair etc.) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 0.1\% | 1 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 |
| (Don't travel / goods delivered) | 0.2\% | 2 | 0.6\% | 1 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 |
| Weighted base: |  | 1025 |  | 127 |  | 56 |  | 53 |  | 67 |  | 19 |  | 83 |  | 67 |  | 72 |  | 305 |  | 151 |  | 26 |
| Sample: |  | 1022 |  | 91 |  | 94 |  | 90 |  | 91 |  | 96 |  | 92 |  | 93 |  | 95 |  | 94 |  | 97 |  | 89 |

## MeanScore: minutes

Q02BHow long did it take you to travel to (LOCATION MENTIONED AT Q01)? Excluding those who do their main food shopping via the Internet at Q01:

| 1-5 minutes | 40.2\% | 412 | 38.9\% | 49 | 61.1\% | 34 | 20.2\% | 11 | 45.0\% | 30 | 33.8\% | 6 | 32.2\% | 27 | 13.5\% | 9 | 22.6\% | 16 | 59.1\% | 180 | 27.0\% | 41 | 32.9\% | 9 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 6-10 minutes | 33.0\% | 338 | 37.7\% | 48 | 27.8\% | 16 | 39.3\% | 21 | 36.5\% | 24 | 44.2\% | 8 | 31.5\% | 26 | 31.0\% | 21 | 43.2\% | 31 | 26.9\% | 82 | 37.2\% | 56 | 19.7\% | 5 |
| 11-15 minutes | 14.1\% | 145 | 14.9\% | 19 | 3.5\% | 2 | 27.2\% | 14 | 13.7\% | 9 | 12.5\% | 2 | 15.1\% | 13 | 32.8\% | 22 | 17.5\% | 13 | 6.2\% | 19 | 19.8\% | 30 | 9.5\% | 3 |
| 16-20 minutes | 8.3\% | 85 | 7.4\% | 9 | 4.6\% | 3 | 2.1\% | 1 | 2.4\% | 2 | 8.8\% | 2 | 6.9\% | 6 | 14.2\% | 9 | 15.1\% | 11 | 5.8\% | 18 | 11.4\% | 17 | 30.0\% | 8 |
| 21-25 minutes | 1.7\% | 17 | 0.0\% | 0 | 0.6\% | 0 | 6.3\% | 3 | 0.7\% | 0 | 0.0\% | 0 | 5.1\% | 4 | 2.9\% | 2 | 0.8\% | 1 | 0.7\% | 2 | 1.9\% | 3 | 4.5\% | 1 |
| 26-30 minutes | 1.3\% | 14 | 0.0\% | 0 | 0.6\% | 0 | 1.6\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 5.2\% | 4 | 2.6\% | 2 | 0.0\% | 0 | 1.3\% | 4 | 0.8\% | 1 | 1.6\% | 0 |
| 31-35 minutes | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 36-40 minutes | 0.4\% | 4 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 3 | 0.0\% | 0 |
| 41-45 minutes | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 46-50 minutes | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 51-55 minutes | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 56-60 minutes | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 61+ minutes | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 0.8\% | 8 | 0.5\% | 1 | 1.9\% | 1 | 3.3\% | 2 | 0.9\% | 1 | 0.8\% | 0 | 1.6\% | 1 | 2.0\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 0 |
| Mean: |  | 9.68 |  | 8.98 |  | 7.05 |  | 11.41 |  | 8.22 |  | 9.41 |  | 12.23 |  | 13.49 |  | 10.88 |  | 7.63 |  | 11.35 |  | 12.56 |
| Weighted base: |  | 1025 |  | 127 |  | 56 |  | 53 |  | 67 |  | 19 |  | 83 |  | 67 |  | 72 |  | 305 |  | 151 |  | 26 |
| Sample: |  | 1022 |  | 91 |  | 94 |  | 90 |  | 91 |  | 96 |  | 92 |  | 93 |  | 95 |  | 94 |  | 97 |  | 89 |

## Q02CWhat is the main reason you choose to visit (LOCATION MENTIONED AT Q01)?

 Excluding those who do their main food shopping via the Internet at Q01:| Clean store | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Close to family / friends | 0.8\% | 8 | 3.4\% | 4 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 |
| Convenient to home | 37.5\% | 384 | 31.2\% | 40 | 24.7\% | 14 | 30.6\% | 16 | 38.9\% | 26 | 42.3\% | 8 | 33.7\% | 28 | 42.5\% | 28 | 43.9\% | 31 | 35.5\% | 108 | 48.8\% | 74 | 41.8\% | 11 |
| Convenient to work | 1.8\% | 18 | 2.2\% | 3 | 0.0\% | 0 | 3.8\% | 2 | 3.9\% | , | 0.9\% | 0 | 8.6\% | 7 | 0.0\% | 0 | 4.9\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Delivery service | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Easy to get to by car | 0.7\% | 7 | 0.5\% | 1 | 0.0\% | 0 | 3.0\% | 2 | 0.9\% | 1 | 1.0\% | 0 | 0.7\% | 1 | 0.7\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 1.6\% | 2 | 0.8\% | 0 |
| Easy to get to by foot | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Easy to get to by public transport | 0.4\% | 4 | 0.6\% | 1 | 0.8\% | 0 | 0.7\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Ethical policy | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Friendly / helpful staff | 0.1\% | 1 | 0.0\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Good layout / easy to get around | 0.9\% | 10 | 3.0\% | 4 | 0.0\% | 0 | 5.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 2 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 |
| Good offers | 0.4\% | 4 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.9\% | 1 | 1.3\% | 0 |
| Habit / always used it | 8.5\% | 87 | 11.6\% | 15 | 11.6\% | 6 | 16.8\% | 9 | 6.6\% | 4 | 12.5\% | 2 | 6.7\% | 6 | 2.9\% | 2 | 4.6\% | 3 | 10.7\% | 33 | 3.4\% | 5 | 5.7\% | 1 |
| Has a cafe | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Has a petrol station | 0.6\% | 6 | 3.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Large store | 1.1\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 3.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.8\% | 1 | 0.9\% | 3 | 3.3\% | 5 | 0.0\% | 0 |
| Long opening hours | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Low prices / value for money | 15.3\% | 157 | 10.6\% | 13 | 31.0\% | 17 | 13.3\% | 7 | 15.8\% | 11 | 13.3\% | 3 | 8.8\% | 7 | 17.8\% | 12 | 11.9\% | 9 | 22.4\% | 68 | 5.0\% | 8 | 8.1\% | 2 |
| Loyalty scheme / reward points | 1.5\% | 16 | 2.2\% | 3 | 0.8\% | 0 | 1.6\% | 1 | 1.5\% | 1 | 0.0\% | 0 | 2.8\% | 2 | 1.5\% | 1 | 0.7\% | 1 | 2.0\% | 6 | 0.0\% | 0 | 1.9\% | 0 |
| Online shopping is convenient | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Only one in the area | 1.3\% | 14 | 0.5\% | 1 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.6\% | 2 | 4.1\% | 6 | 15.7\% | 4 |
| Parking is free | 0.4\% | 4 | 1.1\% | 1 | 0.6\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Parking prices are low | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Parking provision is good | 1.8\% | 18 | 0.6\% | 1 | 0.0\% | 0 | 0.9\% | 0 | 5.3\% | 4 | 0.0\% | 0 | 3.0\% | 2 | 0.7\% | 0 | 0.7\% | 1 | 2.0\% | 6 | 2.5\% | 4 | 0.0\% | 0 |
| Pleasant shopping environment | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 1.7\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 |
| Preference for retailer | 3.7\% | 38 | 4.3\% | 5 | 5.3\% | 3 | 3.7\% | 2 | 1.6\% | 1 | 0.8\% | 0 | 1.4\% | 1 | 2.1\% | 1 | 4.4\% | 3 | 4.7\% | 14 | 3.6\% | 5 | 5.0\% | 1 |
| Quality of food goods available | 7.5\% | 77 | 5.9\% | 7 | 9.0\% | 5 | 4.4\% | 2 | 8.5\% | 6 | 7.5\% | 1 | 13.7\% | 11 | 12.7\% | 8 | 9.2\% | 7 | 6.1\% | 18 | 5.3\% | 8 | 7.6\% | 2 |
| Quality of non-food goods available | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Range of food goods available | 5.9\% | 60 | 5.7\% | 7 | 2.9\% | 2 | 2.3\% | 1 | 2.7\% | 2 | 3.2\% | 1 | 3.6\% | 3 | 0.7\% | 0 | 7.3\% | 5 | 5.4\% | 16 | 14.5\% | 22 | 3.3\% | 1 |
| Range of non-food goods available | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Safe shopping environment | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Self-service checkouts | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Small / quiet store | 0.9\% | 9 | 0.0\% | 0 | 2.2\% | 1 | 0.8\% | 0 | 0.0\% | 0 | 0.8\% | 0 | 0.9\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 1.8\% | 5 | 0.0\% | 0 | 0.8\% | 0 |
| Staff discount / work there | 2.9\% | 30 | 5.6\% | 7 | 2.1\% | 1 | 2.9\% | 2 | 3.6\% | 2 | 1.7\% | 0 | 8.1\% | 7 | 0.8\% | 1 | 2.1\% | 1 | 1.6\% | 5 | 2.1\% | 3 | 3.2\% | 1 |
| Supporting local business | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 4 | 0.0\% | 0 | 0.8\% | 0 |



## Q03 Apart from (LOCATION MENTIONED AT Q01), is there any other shop, town or local centre that you use regularly to do a main food shop?

| Asda, High Street, Conduit Lane, Hoddesdon | 2.0\% | 14 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.0\% | 14 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Asda, Town Centre, Hatfield | 0.6\% | 4 | 2.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Asda, Watergardens, Southgate, Harlow | 9.2\% | 64 | 30.0\% | 23 | 11.6\% | 4 | 15.7\% | 5 | 4.3\% | 2 | 5.7\% | 1 | 2.9\% | 1 | 6.1\% | 3 | 0.9\% | 0 | 4.7\% | 11 | 10.5\% | 10 | 20.7\% | 3 |
| Asda, Watton Road, Ware | 3.9\% | 27 | 0.0\% | 0 | 0.0\% | 0 | 3.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 18.4\% | 9 | 7.3\% | 17 | 0.0\% | 0 | 0.0\% | 0 |
| Co-operative, High Street, Old Harlow | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-operative, Stanstead Road, Hoddesdon | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-operative, The Heath, Hatfield Heath, Bishop's Stortford | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Morrisons, Amwell Street, Hoddesdon | 4.3\% | 30 | 2.7\% | 2 | 0.0\% | 0 | 11.2\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.7\% | 2 | 9.2\% | 21 | 0.0\% | 0 | 0.0\% | 0 |
| Morrisons, Copperfield Road, Chelmsford | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.8\% | 1 |
| Morrisons, High Road, Loughton | 1.5\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.2\% | 11 | 0.0\% | 0 |
| Morrisons, Salisbury Hall Gardens, Chingford Road, Chingford | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 |
| Morrisons, Southbury Road, Enfield | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's, Brewary Road, Hoddesdon | 2.3\% | 16 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 6.1\% | 14 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's, Fifth Allende Avenue, Harlow | 4.7\% | 33 | 12.6\% | 9 | 23.3\% | 8 | 13.2\% | 5 | 3.5\% | 2 | 13.9\% | 2 | 1.1\% | 1 | 1.2\% | 1 | 4.0\% | 2 | 0.0\% | 0 | 3.0\% | 3 | 7.3\% | 1 |
| Sainsbury's, Hartham Lane, Hertford | 0.9\% | 6 | 0.0\% | 0 | 1.1\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 1 | 1.9\% | 4 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's, Magpie Crescent, Stevenage | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's, Old Station Road, Loughton | 1.2\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 7.0\% | 7 | 0.0\% | 0 |
| Sainsbury's, Thorley Neighbourhood Centre, Bishop's Stortford | 4.9\% | 34 | 1.2\% | 1 | 0.0\% | 0 | 1.4\% | 0 | 34.4\% | 16 | 1.7\% | 0 | 11.3\% | 6 | 19.5\% | 9 | 2.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's, Torrington Drive, Loughton | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 |
| Tesco Express, Havers Lane, Bishop's Stortford | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Express, South Street, Bishop's Stortford | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Extra, Brookfield | 5.3\% | 37 | 0.0\% | 0 | 0.0\% | 0 | 4.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 15.0\% | 35 | 0.0\% | 0 | 1.4\% | 0 |


| Waltham Cross |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Tesco Extra, The Forum, Stevenage | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Metro, Harvey Centre, Harlow | 0.1\% | 1 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, Bishops Park Centre, Lancaster Way, Bishop's Stortford | 3.5\% | 24 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.6\% | 4 | 1.3\% | 0 | 19.1\% | 10 | 12.4\% | 6 | 6.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 9.3\% | 1 |
| Tesco Superstore, Church Langley Way, Harlow | 3.1\% | 22 | 7.9\% | 6 | 10.7\% | 4 | 9.2\% | 3 | 0.0\% | 0 | 4.4\% | 1 | 7.1\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.9\% | 4 | 5.8\% | 1 |
| Tesco Superstore, East Road, Harlow | 2.9\% | 20 | 1.9\% | 1 | 7.9\% | 3 | 8.8\% | 3 | 6.8\% | 3 | 14.1\% | 2 | 12.3\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 1.4\% | 0 |
| Tesco Superstore, High Street, Epping | 1.7\% | 12 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.7\% | 10 | 4.4\% | 1 |
| Tesco Superstore, Savoy Parade, Southbury Road, Enflield | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, Sewardstone Road, Waltham Abbey | 0.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 3 | 0.0\% | 0 |
| Tesco Superstore, West Street, Ware | 1.8\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 24.3\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bishop's Stortford | 0.9\% | 6 | 0.0\% | 0 | 1.3\% | 0 | 0.0\% | 0 | 3.2\% | 1 | 0.0\% | 0 | 4.5\% | 2 | 4.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Brentwood | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 |
| Bush Fair | 0.2\% | 2 | 2.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cambridge | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Chelmsford | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 |
| Cheshunt | 0.7\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.9\% | 3 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Epping | 0.2\% | 1 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 |
| Great Dunmow | 0.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.8\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Harlow Town Centre | 1.0\% | 7 | 6.7\% | 5 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 0 | 0.0\% | 0 | 2.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Harlow (out of town centre) | 0.5\% | 4 | 2.7\% | 2 | 2.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Hatfield | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Hertford | 0.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Old Harlow | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Saffron Walden | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sawbridgeworth | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Staple Tye | 0.8\% | 6 | 7.2\% | 5 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| The Stow | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Waltham Cross | 1.0\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.1\% | 7 | 0.0\% | 0 | 0.0\% | 0 |
| Other foodstore outside District | 6.7\% | 47 | 0.0\% | 0 | 1.0\% | 0 | 1.2\% | 0 | 0.0\% | 0 | 1.7\% | 0 | 0.0\% | 0 | 9.9\% | 5 | 9.7\% | 5 | 8.1\% | 19 | 16.2\% | 15 | 14.0\% | 2 |
| Aldi, First Avenue, Harlow | 3.6\% | 25 | 9.5\% | 7 | 25.1\% | 9 | 3.0\% | 1 | 3.2\% | 1 | 24.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% | 3 | 2.9\% | 0 |
| Aldi, London Road, Bishop's Stortford | 2.6\% | 18 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.7\% | 4 | 0.0\% | 0 | 21.5\% | 11 | 3.2\% | 1 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Aldi, Taverners Way, Hoddesdon | 7.9\% | 55 | 0.0\% | 0 | 0.0\% | 0 | 8.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.9\% | 3 | 21.1\% | 49 | 0.0\% | 0 | 0.0\% | 0 |


| by Zone - Filtered |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Weighted: | For Bilfinger GVA |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  | Zone 9 |  | Zone |  | Zone |  |
| Budgens, London Road, Sawbridgeworth | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other local stores | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 |
| Co-operative, Cambridge Road, Stansted | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Iceland, The Harvey Centre, Harlow | 0.4\% | 3 | 1.4\% | 1 | 3.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lidl, Staple Tye, Southern Way, Harlow | 2.2\% | 15 | 8.5\% | 6 | 6.0\% | 2 | 4.6\% | 2 | 0.0\% | 0 | 1.3\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.3\% | 4 | 0.0\% | 0 |
| Marks \& Spencer Simply Food, High Street, Epping | 2.9\% | 20 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 1.3\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 19.0\% | 18 | 4.4\% | 1 |
| Marks \& Spencer, Brookfield Centre, Halfhide Lane, Cheshunt | 1.6\% | 11 | 1.2\% | 1 | 1.1\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 1 | 3.1\% | 7 | 1.3\% | 1 | 0.0\% | 0 |
| Marks \& Spencer, South Street, Bishop's Stortford | 0.2\% | 1 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 2.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Ongar | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 |
| Sainsbury's, Bansons Lane, Ongar | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 8.3\% | 1 |
| Sainsbury's, Jackson Square, Bishop's Stortford | 0.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Express, High Street, Ongar | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.2\% | 1 |
| Tesco Superstore, Princes Road, Chelmsford | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.4\% | 1 |
| Tesco Superstore, Stortford Road, Dunmow | 0.8\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 1 | 10.4\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, Ware Road, Hertford | 1.4\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 3.7\% | 9 | 0.0\% | 0 | 0.0\% | 0 |
| Waitrose, Bircherley Green Shopping Centre, Hertford | 2.8\% | 20 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 7.5\% | 17 | 0.0\% | 0 | 0.0\% | 0 |
| Waitrose, Northgate End, Bishop's Stortford | 3.0\% | 21 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 15.5\% | 7 | 5.3\% | 1 | 13.1\% | 7 | 9.5\% | 4 | 3.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Weighted base: |  | 694 |  | 75 |  | 36 |  | 35 |  | 46 |  | 12 |  | 52 |  | 47 |  | 51 |  | 232 |  | 94 |  | 5 |
| Sample: |  | 650 |  | 49 |  | 56 |  | 60 |  | 60 |  | 60 |  | 57 |  | 63 |  | 71 |  | 65 |  | 60 |  | 9 |

## MeanScore: £

Q03AApproximately how much does your household spend on its main food and groceries shop at (LOCATION MENTIONED AT Q01)?

Total Zone 1 Zone 2 Zone the same shopping trip? [MR]
Excluding those who do their main food shopping via the Internet at Q01:

| Yes - buying fuel | 2.1\% | 21 | 4.9\% | 6 | 2.5\% | 1 | 4.8\% | 3 | 6.1\% | 4 | 7.1\% | 1 | 0.8\% | 1 | 3.0\% | 2 | 2.4\% | 2 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes - leisure activity | 1.1\% | 11 | 0.5\% | 1 | 0.7\% | 0 | 5.1\% | 3 | 0.9\% | 1 | 1.9\% | 0 | 1.6\% | 1 | 2.5\% | 2 | 4.2\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 1 |
| Yes - non-food shopping | 17.6\% | 180 | 16.0\% | 20 | 14.7\% | 8 | 15.2\% | 8 | 10.7\% | 7 | 11.9\% | 2 | 17.5\% | 14 | 18.5\% | 12 | 14.3\% | 10 | 23.6\% | 72 | 14.4\% | 22 | 14.7\% | 4 |
| Yes - other food shopping | 9.6\% | 98 | 8.4\% | 11 | 4.2\% | 2 | 8.5\% | 4 | 3.2\% | 2 | 4.3\% | 1 | 8.3\% | 7 | 9.0\% | 6 | 6.9\% | 5 | 13.7\% | 42 | 10.8\% | 16 | 6.0\% | 2 |
| Yes - travelling to / from school / college / university | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Yes - travelling to / from work | 4.6\% | 47 | 2.2\% | 3 | 0.0\% | 0 | 6.0\% | 3 | 4.6\% | 3 | 1.0\% | 0 | 7.0\% | 6 | 0.8\% | 1 | 6.0\% | 4 | 7.6\% | 23 | 2.1\% | 3 | 1.9\% | 0 |
| Yes - visiting café / pub / restaurant | 4.4\% | 45 | 5.6\% | 7 | 5.3\% | 3 | 3.1\% | 2 | 4.6\% | 3 | 2.1\% | 0 | 6.7\% | 6 | 5.0\% | 3 | 2.7\% | 2 | 4.4\% | 13 | 3.2\% | 5 | 1.9\% | 0 |
| Yes - visiting family / friends | 1.4\% | 14 | 0.5\% | 1 | 0.6\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 1.9\% | 0 | 1.8\% | 1 | 0.7\% | 0 | 2.2\% | 2 | 0.0\% | 0 | 5.2\% | 8 | 2.7\% | 1 |
| Yes - visiting financial service such as bank, building society, post office | 6.3\% | 65 | 8.7\% | 11 | 7.4\% | 4 | 8.3\% | 4 | 1.7\% | 1 | 4.4\% | 1 | 2.9\% | 2 | 18.6\% | 12 | 5.0\% | 4 | 6.7\% | 20 | 2.4\% | 4 | 3.5\% | 1 |
| Yes - visiting health service such as doctor, dentist, hospital | 1.4\% | 15 | 2.4\% | 3 | 0.0\% | 0 | 0.7\% | 0 | 2.4\% | 2 | 3.7\% | 1 | 1.6\% | 1 | 1.5\% | 1 | 1.4\% | 1 | 0.8\% | 2 | 2.0\% | 3 | 0.8\% | 0 |
| Yes - visiting other service such as laundrette, hairdresser, recycling | 0.8\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 1.4\% | 4 | 1.6\% | 2 | 0.8\% | 0 |
| Yes - visiting the market | 0.9\% |  | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 5 | 1.6\% | 2 | 0.8\% | 0 |
| Yes - other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| No | 62.3\% | 639 | 64.7\% | 82 | 76.4\% | 43 | 53.7\% | 28 | 70.9\% | 48 | 70.8\% | 13 | 58.7\% | 49 | 63.3\% | 42 | 67.1\% | 48 | 53.4\% | 163 | 68.5\% | 104 | 74.9\% | 20 |
| Yes - Visiting church | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Yes - Window shopping / browsing | 0.3\% | 3 | 0.7\% | 1 | 0.0\% | 0 | 2.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 0 |
| (Don't know) | 0.9\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 2.3\% | 2 | 0.8\% | 1 | 0.0\% | 0 | 1.2\% | 4 | 0.8\% | 1 | 0.0\% | 0 |
| Weighted base: |  | 1025 |  | 127 |  | 56 |  | 53 |  | 67 |  | 19 |  | 83 |  | 67 |  | 72 |  | 305 |  | 151 |  | 26 |
| Sample: |  | 1022 |  | 91 |  | 94 |  | 90 |  | 91 |  | 96 |  | 92 |  | 93 |  | 95 |  | 94 |  | 97 |  | 89 |


| Q05 Where do you do m Excl. nulls \& SFT | ff |  | ho |  |  |  | foo |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Asda, High Street, Conduit Lane, Hoddesdon | 1.1\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.5\% | 10 | 0.0\% | 0 | 0.0\% | 0 |
| Asda, Watergardens, Southgate, Harlow | 1.6\% | 14 | 9.6\% | 11 | 2.8\% | 1 | 1.0\% | 0 | 0.9\% | 1 | 2.1\% | 0 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Asda, Watton Road, Ware | 1.5\% | 13 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 22.9\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-operative, Church Lane, Chesthunt, Waltham Cross | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Co-operative, Colt Hatch, Off Hobtoe Road, Harlow | 0.8\% | 7 | 4.8\% | 6 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-operative, Fleming Crescent, Hertford | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-operative, Goffs Lane, Goffs Oak, Waltham Cross | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Co-operative, High Road, North Weald, Epping | 0.6\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.1\% | 5 | 3.2\% | 1 |
| Co-operative, High Street, Cheshunt, Waltham Cross | 0.6\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Co-operative, High Street, Old Harlow | 0.9\% | 8 | 0.7\% | 1 | 0.9\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 38.5\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-operative, High Street, Stanstead Abbotts, Ware | 0.6\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 12.7\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-operative, Long House, Bush Fair Tye Green, Harlow | 0.7\% | 6 | 5.0\% | 6 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-operative, Maunds Road, Maunds Hatch, Harlow | 0.5\% | 4 | 3.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-operative, Stanstead Road, Hoddesdon | 0.6\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 7.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Co-operative, The Heath, Hatfield Heath, Bishop's Stortford | 1.2\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 4.3\% | 1 | 13.0\% | 9 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-operative, Tumbler Road, Harlow | 0.6\% | 5 | 3.7\% | 4 | 2.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-operative, Upshire Road, Upshire, Waltham Abbey | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 3 | 0.0\% | 0 |
| Morrisons, Amwell Street, Hoddesdon | 1.4\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 1 | 2.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 8 | 1.1\% | 1 | 0.0\% | 0 |
| Morrisons, High Road, Loughton | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 4 | 0.0\% | 0 |
| Morrisons, Southbury Road, Enfield | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Morrisons, Stirling Way, Borehamwood | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's, Brewary Road, | 3.9\% | 34 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 2 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.6\% | 27 | 3.5\% | 4 | 0.0\% | 0 |



Sainsbury's, Fifth All
Sainsbury's, Hartham Lane,
Sainsbury's, Old Statio
Road, Loughton
Sainsbury's, Thorley
Bishop's Stortford
Sainsbury's, Torrington
Drive, Loughton
Sainsbury's, Ware Stre
Local, Star Street, Ware
Tesco Express, Burford
Street, Hoddesdon
Sesco Express, Coppic Epping
Tesco Express, Havers Lane,
Tesco Express, High Street,
Tesco Express, South Street esco Extra, Brookfield Centre, Cheshunt
Waltham Cross Stevenage The Forum,
Tesco Metro, Harvey Centre,
Tesco Metro, Turners Hill, Cheshunt, Waltham Cross
Tesco Superstore, Bishop Park Centre, Lancaster Tesco Superstore, Broadwater Retail Park, Tesco Superstore Chage Tesco Superstore, Church
Langley Way, Harlow
co Superstore, East Road
Tesco Superstore, High
Tesco Superstore
Tesco Superstore,
$0.5 \% \quad 4 \quad 0.0 \% \quad 0 \quad 0.0 \%$

|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  | Zone 9 |  | Zone 10 |  | Zone 11 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sewardstone Road, Waltham Abbey |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Tesco Superstore, West Street, Ware | 2.7\% | 24 | 0.0\% | 0 | 0.0\% | 0 | 3.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 24.9\% | 13 | 3.3\% | 9 | 0.0\% | 0 | 0.0\% | 0 |
| Bishop's Stortford | 2.4\% | 21 | 0.6\% | 1 | 0.8\% | 0 | 0.0\% | 0 | 5.9\% | 4 | 0.0\% | 0 | 15.9\% | 11 | 9.0\% | 5 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Brentwood | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 0 |
| Bush Fair | 0.1\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Chelmsford | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cheshunt | 1.0\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% | 9 | 0.0\% | 0 | 0.0\% | 0 |
| Clifton | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Epping | 1.6\% | 14 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.6\% | 13 | 0.0\% | 0 |
| Great Dunmow | 0.8\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.0\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Harlow Town Centre | 1.4\% | 12 | 3.8\% | 4 | 5.7\% | 3 | 7.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Harlow (out of town centre) | 1.3\% | 11 | 4.9\% | 6 | 4.2\% | 2 | 6.6\% | 3 | 0.0\% | 0 | 2.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 0 |
| Hatfield | 0.8\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 7.2\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 2 | 0.0\% | 0 | 1.4\% | 0 |
| Hertford | 0.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 |
| Hoddesdon | 0.8\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 3.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Katherines | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Loughton | 0.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.6\% | 4 | 0.0\% | 0 |
| Old Harlow | 0.2\% | 2 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Royston | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Saffron Walden | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sawbridgeworth | 0.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sherards | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 |
| Staple Tye | 0.5\% | 4 | 3.2\% | 4 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Stevenage | 0.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 1 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| The Stow | 0.8\% | 7 | 0.0\% | 0 | 16.5\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Waltham Abbey | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 3 | 0.0\% | 0 |
| Walthamstow | 0.1\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Ware | 0.6\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.8\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Waltham Cross | 0.1\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other foodstore outside District | 5.4\% | 47 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 1 | 1.0\% | 1 | 1.0\% | 0 | 2.2\% | 1 | 19.1\% | 11 | 6.6\% | 4 | 8.2\% | 23 | 4.7\% | 5 | 4.3\% | 1 |
| Aldi, First Avenue, Harlow | 1.8\% | 16 | 6.1\% | 7 | 10.5\% | 5 | 3.8\% | 2 | 2.4\% | 1 | 3.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Aldi, London Road, Bishop's Stortford | 1.7\% | 15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.1\% | 5 | 0.0\% | 0 | 15.1\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Aldi, Taverners Way, Hoddesdon | 2.0\% | 18 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.5\% | 15 | 1.1\% | 1 | 0.0\% | 0 |
| B\&M, Princes Gate Retail Park, Howard Way, Harlow | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Budgens, London Road, Sawbridgeworth | 1.0\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 14.5\% | 9 | 1.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other local stores | 3.7\% | 33 | 0.0\% | 0 | 1.0\% | 0 | 4.2\% | 2 | 3.5\% | 2 | 0.0\% | 0 | 2.0\% | 1 | 13.6\% | 8 | 11.1\% | 6 | 0.7\% | 2 | 9.1\% | 11 | 3.2\% | 1 |
| Co-operative, Cambridge Road, Stansted | 0.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.0\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lidl, Staple Tye, Southern | 1.8\% | 16 | 10.4\% | 12 | 1.8\% | 1 | 4.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |

Way, Harlow

| Marks \& Spencer Simply Food, High Street, Epping | 0.9\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.8\% | 7 | 1.4\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Marks \& Spencer Simply Food, Southern Way, Great Parndon, Harlow | 0.3\% | 3 | 0.7\% | 1 | 0.0\% | 0 | 4.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Marks \& Spencer, Brookfield Centre, Halfhide Lane, Cheshunt | 0.8\% | 7 | 1.1\% | 1 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 1.8\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Marks \& Spencer, South Street, Bishop's Stortford | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Ongar | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.3\% | 2 |
| Sainsbury's, Bansons Lane, Ongar | 1.6\% | 14 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 64.1\% | 13 |
| Sainsbury's, Jackson Square, Bishop's Stortford | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.9\% | 1 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Express, High Street, Ongar | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.9\% | 2 |
| Tesco Superstore, Stortford Road, Dunmow | 0.7\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.9\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, Ware Road, Hertford | 4.1\% | 35 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 12.4\% | 35 | 0.0\% | 0 | 0.0\% | 0 |
| Waitrose, Bircherley Green Shopping Centre, Hertford | 0.6\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 1.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 |
| Waitrose, Northgate End, Bishop's Stortford | 1.1\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 2 | 2.1\% | 0 | 8.7\% | 6 | 1.0\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Weighted base: |  | 874 |  | 118 |  | 45 |  | 41 |  | 62 |  | 15 |  | 67 |  | 58 |  | 54 |  | 279 |  | 116 |  | 20 |
| Sample: |  | 844 |  | 84 |  | 78 |  | 73 |  | 84 |  | 75 |  | 70 |  | 81 |  | 72 |  | 85 |  | 75 |  | 67 |

## MeanScore: £

Q05AApproximately how much does your household spend on top-up food and groceries shopping at (LOCATION MENTIONED AT Q05)? Those who do top-up food shopping at Q05:

| £1-£5 | 15.0\% | 137 | 5.6\% | 7 | 9.5\% | 4 | 10.4\% | 5 | 6.2\% | 4 | 10.9\% | 2 | 17.2\% | 12 | 15.2\% | 9 | 19.8\% | 11 | 20.0\% | 60 | 16.0\% | 19 | 21.2\% | 4 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £6-£10 | 19.6\% | 179 | 18.2\% | 22 | 24.9\% | 11 | 17.7\% | 8 | 23.6\% | 15 | 17.5\% | 3 | 26.7\% | 19 | 22.5\% | 14 | 22.3\% | 12 | 17.1\% | 51 | 18.5\% | 22 | 12.4\% | 3 |
| £11-£15 | 10.2\% | 94 | 12.5\% | 15 | 11.3\% | 5 | 19.5\% | 9 | 10.3\% | 7 | 13.8\% | 2 | 10.2\% | 7 | 8.2\% | 5 | 15.4\% | 9 | 7.8\% | 23 | 6.1\% | 7 | 21.7\% | 4 |
| £16-£20 | 17.6\% | 161 | 21.2\% | 26 | 18.3\% | 8 | 19.8\% | 9 | 17.2\% | 11 | 16.2\% | 3 | 12.1\% | 9 | 21.1\% | 13 | 22.0\% | 12 | 18.1\% | 54 | 13.2\% | 15 | 9.2\% | 2 |
| £21-£25 | 6.0\% | 55 | 8.2\% | 10 | 9.3\% | 4 | 6.0\% | 3 | 5.0\% | 3 | 7.5\% | 1 | 5.4\% | 4 | 4.7\% | 3 | 0.8\% | 0 | 5.7\% | 17 | 7.3\% | 9 | 4.3\% | 1 |
| £26-£30 | 8.1\% | 74 | 7.6\% | 9 | 2.6\% | 1 | 6.2\% | 3 | 8.7\% | 6 | 3.0\% | 0 | 10.1\% | 7 | 5.9\% | 4 | 9.8\% | 5 | 9.6\% | 28 | 7.9\% | 9 | 5.3\% | 1 |
| £31-£35 | 0.9\% | 8 | 0.6\% | 1 | 1.0\% | 0 | 0.8\% | 0 | 3.2\% | 2 | 0.0\% | 0 | 2.6\% | 2 | 0.8\% | 1 | 0.0\% | 0 | 0.7\% | 2 | 0.0\% | 0 | 2.5\% | 1 |
| £36-£40 | 5.6\% | 52 | 5.3\% | 6 | 1.8\% | 1 | 5.0\% | 2 | 6.0\% | 4 | 3.7\% | 1 | 4.4\% | 3 | 4.1\% | 2 | 1.1\% | 1 | 5.0\% | 15 | 13.3\% | 16 | 4.3\% | 1 |
| £41-£45 | 0.6\% | 6 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 |
| £46-£50 | 3.5\% | 32 | 9.4\% | 11 | 6.6\% | 3 | 1.9\% | 1 | 4.9\% | 3 | 1.1\% | 0 | 1.9\% | 1 | 0.7\% | 0 | 0.9\% | 1 | 3.2\% | 10 | 1.2\% | 1 | 0.0\% | 0 |
| £51-£55 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £56-£60 | 1.6\% | 14 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 1.0\% | 1 | 1.5\% | 1 | 0.0\% | 0 | 3.8\% | 11 | 0.0\% | 0 | 1.7\% | 0 |
| £61-£65 | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| £66-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 0 |
| £71-£75 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £76-£80 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£85 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £86-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£95 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £96-£100 | 0.2\% | 2 | 0.0\% | 0 | 2.4\% | 1 | 0.0\% | 0 | 0.9\% | 1 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£160 | 0.5\% | 5 | 0.6\% | 1 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 2 | 0.0\% | 0 | 3.2\% | 1 |
| £161-£180 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £181-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 9.0\% | 83 | 6.7\% | 8 | 11.3\% | 5 | 10.8\% | 5 | 10.1\% | 6 | 20.2\% | 3 | 6.5\% | 5 | 12.5\% | 8 | 4.7\% | 3 | 7.0\% | 21 | 14.4\% | 17 | 10.7\% | 2 |
| (Refused) | 1.1\% | 10 | 1.7\% | 2 | 0.0\% | 0 | 1.0\% | 0 | 3.0\% | 2 | 1.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 2 | 0.6\% | 2 | 1.0\% | 1 | 2.4\% | 0 |
| Mean: |  | 20.23 |  | 23.46 |  | 20.66 |  | 18.88 |  | 21.23 |  | 22.66 |  | 18.65 |  | 17.93 |  | 15.05 |  | 20.69 |  | 19.70 |  | 21.49 |
| Weighted base: |  | 916 |  | 121 |  | 45 |  | 46 |  | 63 |  | 16 |  | 72 |  | 60 |  | 56 |  | 298 |  | 117 |  | 20 |
| Sample: |  | 878 |  | 86 |  | 79 |  | 77 |  | 86 |  | 79 |  | 76 |  | 86 |  | 77 |  | 89 |  | 76 |  | 67 |

## Q06 Where do you usually do most of your household's shopping for clothes, footwear and other fashion goods?

 Excl. nulls \& SFT| Asda, Watergardens, Southgate, Harlow | 0.3\% | 3 | 0.6\% | 1 | 0.8\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 1.4\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sainsbury's, Brewary Road, Hoddesdon | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 |
| Sainsbury's, Fifth Allende Avenue, Harlow | 0.3\% | 3 | 1.7\% | 2 | 0.8\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 0 |
| Sainsbury's, Thorley Neighbourhood Centre, Bishop's Stortford | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, Bishops Park Centre, Lancaster Way, Bishop's Stortford | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, Church Langley Way, Harlow | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, High Street, Epping | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 2 | 0.0\% | 0 |
| Tesco Superstore, Sewardstone Road, Waltham Abbey | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 4 | 0.0\% | 0 |
| Brookfield Centre, Cheshunt | 17.1\% | 151 | 7.0\% | 9 | 2.8\% | 1 | 14.1\% | 7 | 3.3\% | 2 | 14.1\% | 2 | 3.0\% | 2 | 0.0\% | 0 | 5.6\% | 3 | 40.5\% | 107 | 14.1\% | 18 | 1.0\% | 0 |
| Chelmer Village Retail Park, Chelmer Village Way, Chelmsford | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.1\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Harlow Retail Park, Edinburgh Way, Harlow | 0.3\% | 3 | 1.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Princes Gate Retail Park, Edinburgh Way, Harlow | 0.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 2 | 1.2\% | 2 | 0.0\% | 0 |
| The Howard Centre, Welwyn Garden City | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bishop's Stortford | 7.3\% | 64 | 1.9\% | 2 | 2.8\% | 1 | 1.9\% | 1 | 30.0\% | 17 | 11.4\% | 2 | 29.3\% | 20 | 30.0\% | 17 | 6.6\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Brentwood | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.4\% | 1 |
| Cambridge | 2.5\% | 22 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.4\% | 4 | 4.2\% | 1 | 5.6\% | 4 | 16.6\% | 9 | 7.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Central London (West End / <br> Oxford Street / Regent <br> Street / Covent Garden) | 3.2\% | 28 | 0.7\% | 1 | 1.9\% | 1 | 4.4\% | 2 | 4.9\% | 3 | 2.6\% | 0 | 3.4\% | 2 | 0.8\% | 0 | 3.5\% | 2 | 2.6\% | 7 | 7.0\% | 9 | 2.5\% | 1 |
| Chelmsford | 2.2\% | 19 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 3.7\% | 1 | 1.9\% | 1 | 11.9\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 3 | 30.6\% | 7 |
| Cheshunt (NOT Brookfield Centre) | 0.6\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 7.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 |
| City of London / Spitalfields / Shoreditch | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Enfield | 0.1\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Epping | 1.1\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.7\% | 10 | 0.0\% | 0 |
| Great Dunmow | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Harlow town centre | 44.2\% | 390 | 72.2\% | 90 | 81.5\% | 36 | 64.4\% | 30 | 34.0\% | 20 | 41.3\% | 6 | 34.5\% | 24 | 26.6\% | 15 | 34.0\% | 18 | 37.0\% | 98 | 34.7\% | 45 | 37.4\% | 8 |


| by Zone - Filtered |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Weighted: | For Bilfinger GVA |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  | Zone 9 |  | Zone 10 |  | Zone 11 |  |
| Hertford | 1.2\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 1 | 3.2\% | 8 | 0.0\% | 0 | 0.0\% | 0 |
| Hoddesdon | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Lakeside (Retail Parks, IKEA etc) | 0.7\% | 6 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 2.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 2 | 7.2\% | 2 |
| Lakeside (Shopping Centre) | 2.6\% | 23 | 7.4\% | 9 | 4.2\% | 2 | 4.6\% | 2 | 3.4\% | 2 | 12.3\% | 2 | 4.5\% | 3 | 0.9\% | 1 | 2.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 4.2\% | 1 |
| Old Harlow (neighbourhood centre) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other locations, London | 0.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 4 | 2.0\% | 0 |
| Romford | 1.0\% | 9 | 0.5\% | 1 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 5.3\% | 7 | 1.0\% | 0 |
| Stevenage | 1.1\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 14.4\% | 8 | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Stratford town centre (excluding Westfield Stratford City) | 0.1\% | 1 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| The Stow (neighbourhood centre) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Waltham Abbey | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 2 | 0.0\% | 0 |
| Waltham Cross | 0.6\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Ware | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Welwyn Garden City | 2.4\% | 21 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 1.1\% | 0 | 2.6\% | 2 | 0.0\% | 0 | 4.8\% | 3 | 6.0\% | 16 | 0.0\% | 0 | 0.0\% | 0 |
| Westfield Stratford City (not including Stratford town centre) | 4.3\% | 38 | 5.3\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 9.7\% | 6 | 1.1\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 7 | 14.0\% | 18 | 1.3\% | 0 |
| Braintree | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other location outside District | 1.7\% | 15 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.8\% | 0 | 1.9\% | 1 | 3.6\% | 10 | 2.2\% | 3 | 0.0\% | 0 |
| Bluewater Shopping Centre, Bluewater Parkway, Greenhithe | 0.8\% | 7 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.4\% | 0 | 7.0\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.3\% | 1 |
| Freeport Outlet Shopping Village, Charter Way, Braintree | 0.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 2.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 2 | 0.0\% | 0 |
| Stanstead Abbotts | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Weighted base: |  | 884 |  | 124 |  | 45 |  | 47 |  | 58 |  | 14 |  | 70 |  | 56 |  | 54 |  | 265 |  | 129 |  | 22 |
| Sample: |  | 845 |  | 85 |  | 78 |  | 78 |  | 82 |  | 66 |  | 75 |  | 73 |  | 71 |  | 82 |  | 81 |  | 74 |

## Q06AWhat is the main reason you choose to shop at (LOCATION MENTIONED AT Q06)?

Those who shop for clothes, footwear and other fashion goods at Q06:

| Can get everything I want there | 6.8\% | 72 | 3.9\% | 5 | 7.4\% | 4 | 8.6\% | 5 | 11.2\% | 8 | 9.2\% | 2 | 5.7\% | 5 | 4.2\% | 3 | 18.1\% | 13 | 6.5\% | 21 | 1.0\% | 2 | 16.9\% | 5 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Character / old buildings | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 |
| Clean shopping environment | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 0 | 0.8\% | 1 | 2.2\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.7\% | 0 | 0.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Close to family / friends | 1.0\% | 11 | 0.0\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 2.1\% | 2 | 2.0\% | 1 | 1.5\% | 1 | 1.5\% | 5 | 0.8\% | 1 | 0.8\% | 0 |
| Convenient to home | 30.9\% | 327 | 47.7\% | 66 | 55.2\% | 31 | 36.5\% | 21 | 22.3\% | 16 | 29.3\% | 5 | 28.0\% | 23 | 36.5\% | 25 | 20.3\% | 14 | 26.8\% | 84 | 23.9\% | 36 | 18.3\% | 5 |
| Convenient to work | 2.3\% | 25 | 2.6\% | 4 | 0.0\% | 0 | 0.8\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 6.4\% | 5 | 2.5\% | 8 | 4.2\% | 6 | 1.0\% | 0 |
| Delivery service | 1.4\% | 15 | 2.7\% | 4 | 0.0\% | 0 | 5.4\% | 3 | 0.0\% | 0 | 4.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 6.6\% | 5 | 0.0\% | 0 | 0.8\% | 1 | 4.7\% | 1 |
| Easy to get to by car | 1.8\% | 19 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 2.5\% | 2 | 3.1\% | 10 | 2.8\% | 4 | 5.6\% | 2 |
| Easy to get to by foot | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Easy to get to by public transport | 1.0\% | 11 | 3.6\% | 5 | 0.8\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 3 | 0.8\% | 1 | 0.8\% | 0 |
| Friendly / helpful staff | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Good access to leisure facilities | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Good layout / easy to get around | 0.5\% | 5 | 3.1\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 |
| Good places to eat / drink | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Habit / always used it / familiarity | 0.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 0 | 0.7\% | 0 | 0.9\% | 0 | 1.5\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 2 | 4.1\% | 1 |
| Independent stores | 0.3\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 1.7\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 1.0\% | 2 | 0.8\% | 0 |
| Long opening hours | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Low prices / value for money | 1.8\% | 19 | 5.2\% | 7 | 2.0\% | 1 | 2.1\% | 1 | 2.2\% | 2 | 2.6\% | 0 | 0.0\% | 0 | 3.3\% | 2 | 1.4\% | 1 | 1.3\% | 4 | 0.0\% | 0 | 1.0\% | 0 |
| Not too busy | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 |
| Online shopping is convenient | 10.5\% | 111 | 4.0\% | 6 | 7.5\% | 4 | 7.8\% | 5 | 13.0\% | 9 | 9.8\% | 2 | 11.9\% | 10 | 6.0\% | 4 | 9.6\% | 7 | 14.5\% | 46 | 10.5\% | 16 | 12.3\% | 3 |
| Parking is free | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 3 | 0.0\% | 0 |
| Parking prices are low | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Parking provision is good | 1.2\% | 13 | 0.0\% | 0 | 0.6\% | 0 | 2.7\% | 2 | 3.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 2 | 0.6\% | 2 | 1.9\% | 3 | 7.5\% | 2 |
| Pedestrianised shopping area | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 |
| Pleasant shopping environment | 1.5\% | 15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.3\% | 4 | 2.8\% | 2 | 2.4\% | 7 | 1.6\% | 2 | 0.0\% | 0 |
| Quality of food stores available | 0.1\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Quality of non-food stores available | 4.0\% | 42 | 4.3\% | 6 | 2.9\% | 2 | 3.8\% | 2 | 3.6\% | 3 | 1.1\% | 0 | 4.7\% | 4 | 5.5\% | 4 | 0.7\% | 0 | 5.1\% | 16 | 3.5\% | 5 | 0.0\% | 0 |
| Range of food stores | 0.1\% | 2 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Range of non-food stores | 24.0\% | 254 | 9.8\% | 13 | 13.9\% | 8 | 20.0\% | 12 | 35.6\% | 26 | 13.2\% | 2 | 34.4\% | 29 | 25.6\% | 17 | 14.3\% | 10 | 28.0\% | 88 | 28.3\% | 43 | 18.3\% | 5 |
| Safe shopping environment | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Self-service checkouts | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Staff discount / work there | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 2 | 0.0\% | 0 |
| Supporting local business | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Undercover shopping area | 0.1\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |


| Better than other locations | 0.1\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Close to other amenities / facilities | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 1.1\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 2 | 0.0\% | 0 |
| General preference for the location / store | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 0 |
| Has a BHS store | 0.0\% | 1 | 0.0\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Has a Bon Marché store | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Has a Debenhams store | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Has a John Lewis store | 0.6\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 1.7\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 4 | 0.0\% | 0 | 1.0\% | 0 |
| Has a Marks \& Spencer store | 1.3\% | 14 | 3.8\% | 5 | 0.6\% | 0 | 1.3\% | 1 | 0.7\% | 0 | 3.1\% | 1 | 1.6\% | 1 | 0.7\% | 0 | 0.0\% | 0 | 0.7\% | 2 | 1.7\% | 3 | 0.8\% | 0 |
| Has a New Look store | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Has a Primark store | 0.6\% | 7 | 3.1\% | 4 | 0.8\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Has an H\&M store | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Internet - cheaper | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 |
| Internet - good range of products | 0.7\% | 7 | 1.5\% | 2 | 0.7\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 1.7\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 0.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Internet - more sizes | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 |
| Internet - no queues | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Internet - no shops close by | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 0 | 2.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Internet - saves travelling and parking | 0.4\% | 5 | 0.0\% | 0 | 1.9\% | 1 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 1.0\% | 2 | 0.0\% | 0 |
| It's newer | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Larger store | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| No other local main alternative | 0.3\% | 3 | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Part of an overall day out | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Prefer it to Internet shopping | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Shoe-fitting service available there | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Suits my age | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 0.4\% | 5 | 0.0\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.6\% | 2 | 0.9\% | 1 | 0.0\% | 0 |
| (No particular reason) | 1.9\% | 20 | 1.0\% | 1 | 0.8\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 6.3\% | 1 | 0.7\% | 1 | 4.4\% | 3 | 2.3\% | 2 | 0.7\% | 2 | 6.1\% | 9 | 0.8\% | 0 |
| Weighted base: |  | 1059 |  | 137 |  | 56 |  | 58 |  | 73 |  | 18 |  | 84 |  | 68 |  | 70 |  | 315 |  | 151 |  | 28 |
| Sample: |  | 1033 |  | 96 |  | 92 |  | 97 |  | 99 |  | 89 |  | 89 |  | 94 |  | 93 |  | 95 |  | 96 |  | 93 |

## Q06BHow do you normally travel to (LOCATION MENTIONED AT Q06)?

Those who shop for clothes, footwear and other fashion goods (excluding via the Internet) at Q06:

| Car / van (as driver) | 77.2\% | 683 | 67.0\% | 83 | 63.3\% | 28 | 74.3\% | 35 | 79.1\% | 46 | 67.2\% | 9 | 69.2\% | 48 | 84.0\% | 48 | 87.7\% | 48 | 84.4\% | 224 | 74.0\% | 95 | 82.5\% | 18 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Car / van (as passenger) | 7.0\% | 62 | 7.2\% | 9 | 3.3\% | 1 | 13.7\% | 6 | 3.3\% | 2 | 20.1\% | 3 | 11.5\% | 8 | 6.8\% | 4 | 4.6\% | 3 | 6.2\% | 16 | 6.7\% | 9 | 5.2\% | 1 |
| Motorcycle | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bus | 5.0\% | 44 | 10.7\% | 13 | 10.6\% | 5 | 1.6\% | 1 | 3.7\% | 2 | 8.0\% | 1 | 3.3\% | 2 | 2.6\% | 1 | 2.2\% | 1 | 4.2\% | 11 | 2.5\% | 3 | 12.4\% | 3 |
| Train | 4.7\% | 41 | 0.6\% | 1 | 1.8\% | 1 | 4.4\% | 2 | 5.2\% | 3 | 2.6\% | 0 | 3.5\% | 2 | 5.8\% | 3 | 4.5\% | 2 | 4.4\% | 12 | 11.0\% | 14 | 0.0\% | 0 |
| Taxi | 0.2\% | 2 | 0.0\% | 0 | 2.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Walk | 5.0\% | 44 | 12.9\% | 16 | 15.6\% | 7 | 5.0\% | 2 | 4.5\% | 3 | 0.0\% | 0 | 11.7\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 2 | 4.8\% | 6 | 0.0\% | 0 |
| Bicycle | 0.2\% | 2 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Disability vehicle (scooter, wheelchair etc.) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Park \& Ride | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tube | 0.5\% | 5 | 1.7\% | 2 | 0.0\% | 0 | 1.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 |
| (Don't know / varies) | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't travel / goods delivered) | 0.1\% | 1 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Weighted base: |  | 886 |  | 124 |  | 45 |  | 47 |  | 59 |  | 14 |  | 70 |  | 57 |  | 55 |  | 265 |  | 129 |  | 22 |
| Sample: |  | 848 |  | 85 |  | 78 |  | 78 |  | 83 |  | 66 |  | 75 |  | 74 |  | 72 |  | 82 |  | 81 |  | 74 |

## Q06CHow often do you visit (LOCATION MENTIONED AT Q06) for clothes, footwear and other fashion goods?

 Those who shop for clothes, footwear and other fashion goods at Q06:| Daily | 1.4\% | 15 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.3\% | 13 | 0.0\% | 0 | 1.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5-6 times a week | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 2 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 4 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 3 times a week | 0.6\% | 6 | 0.0\% | 0 | 2.0\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.1\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 1 |
| Twice a week | 1.0\% | 11 | 0.6\% | 1 | 0.7\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 2.7\% | 0 | 0.9\% | 1 | 5.5\% | 4 | 0.8\% | 1 | 0.0\% | 0 | 1.9\% | 3 | 0.0\% | 0 |
| Once a week | 11.2\% | 119 | 18.8\% | 26 | 15.4\% | 9 | 7.0\% | 4 | 9.0\% | 7 | 6.6\% | 1 | 10.2\% | 9 | 6.3\% | 4 | 5.0\% | 4 | 14.3\% | 45 | 6.3\% | 9 | 7.1\% | 2 |
| Once every 2 weeks | 15.2\% | 161 | 15.4\% | 21 | 17.5\% | 10 | 20.9\% | 12 | 11.0\% | 8 | 9.9\% | 2 | 10.3\% | 9 | 9.3\% | 6 | 7.7\% | 5 | 21.1\% | 66 | 12.0\% | 18 | 11.6\% | 3 |
| Once a month | 33.1\% | 350 | 31.5\% | 43 | 34.9\% | 20 | 28.1\% | 16 | 28.9\% | 21 | 46.3\% | 8 | 28.3\% | 24 | 33.8\% | 23 | 33.2\% | 23 | 33.8\% | 106 | 37.8\% | 57 | 30.6\% | 9 |
| Less often | 33.2\% | 352 | 31.5\% | 43 | 24.5\% | 14 | 38.8\% | 23 | 39.2\% | 29 | 25.1\% | 4 | 46.5\% | 39 | 33.2\% | 23 | 39.5\% | 28 | 24.7\% | 78 | 39.4\% | 59 | 44.1\% | 12 |
| (Don't know / varies) | 4.1\% | 43 | 1.5\% | 2 | 5.0\% | 3 | 4.0\% | 2 | 7.7\% | 6 | 8.3\% | 1 | 3.8\% | 3 | 6.8\% | 5 | 13.9\% | 10 | 1.9\% | 6 | 2.7\% | 4 | 3.2\% | 1 |
| Mean: |  | 0.49 |  | 0.47 |  | 0.47 |  | 0.35 |  | 0.49 |  | 0.43 |  | 0.32 |  | 0.54 |  | 0.28 |  | 0.69 |  | 0.32 |  | 0.42 |
| Weighted base: |  | 1059 |  | 137 |  | 56 |  | 58 |  | 73 |  | 18 |  | 84 |  | 68 |  | 70 |  | 315 |  | 151 |  | 28 |
| Sample: |  | 1033 |  | 96 |  | 92 |  | 97 |  | 99 |  | 89 |  | 89 |  | 94 |  | 93 |  | 95 |  | 96 |  | 93 |

Total Zone 1 Zone 2 $\quad$ Zone
$\begin{array}{llll}\text { Zone } 4 & \text { Zone } 5 & \text { Zone } 6 & \text { Zone 7 }\end{array}$
Zone 8 Zone 9 Zone 10 Zone 11

Q07 Where else do you do your household's shopping for clothes, footwear and other fashion goods?
Those who shop for clothes, footwear and other fashion goods at Q06: AND Excl. nulls \& SFT

| Asda, Watergardens, Southgate, Harlow | 0.6\% | 4 | 3.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 2 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sainsbury's, Brewary Road, Hoddesdon | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's, Fifth Allende Avenue, Harlow | 0.4\% | 2 | 1.2\% | 1 | 4.5\% | 1 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, Bishops Park Centre, Lancaster Way, Bishop's Stortford | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Brookfield Centre, Cheshunt | 12.5\% | 76 | 5.0\% | 3 | 6.7\% | 2 | 23.1\% | 8 | 5.9\% | 3 | 3.8\% | 0 | 2.7\% | 1 | 0.0\% | 0 | 19.3\% | 7 | 22.4\% | 50 | 3.1\% | 2 | 3.0\% | 0 |
| Harlow Retail Park, Edinburgh Way, Harlow | 3.7\% | 22 | 1.3\% | 1 | 0.0\% | 0 | 1.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.6\% | 21 | 0.0\% | 0 | 0.0\% | 0 |
| Princes Gate Retail Park, Edinburgh Way, Harlow | 0.1\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| The Galleria Outlet Shopping Centre, Hatfield | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bishop's Stortford | 8.2\% | 50 | 2.5\% | 1 | 10.4\% | 3 | 4.7\% | 2 | 28.6\% | 13 | 21.1\% | 2 | 26.8\% | 12 | 24.6\% | 10 | 8.5\% | 3 | 0.0\% | 0 | 4.6\% | 4 | 2.0\% | 0 |
| Brentwood | 0.2\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.7\% | 1 |
| Cambridge | 3.0\% | 18 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.5\% | 5 | 3.4\% | 0 | 10.3\% | 5 | 12.1\% | 5 | 5.8\% | 2 | 0.0\% | 0 | 2.0\% | 2 | 0.0\% | 0 |
| Central London (West End / Oxford Street / Regent Street / Covent Garden) | 5.3\% | 32 | 1.3\% | 1 | 4.3\% | 1 | 8.7\% | 3 | 3.4\% | 2 | 0.0\% | 0 | 5.1\% | 2 | 2.5\% | 1 | 1.3\% | 0 | 5.6\% | 12 | 12.2\% | 10 | 0.0\% | 0 |
| Chelmsford | 4.2\% | 25 | 3.7\% | 2 | 9.1\% | 2 | 0.0\% | 0 | 2.7\% | 1 | 10.7\% | 1 | 2.5\% | 1 | 17.3\% | 7 | 0.0\% | 0 | 1.0\% | 2 | 3.5\% | 3 | 40.5\% | 6 |
| Cheshunt (NOT Brookfield Centre) | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Church Langley (neighbourhood centre) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| City of London / Spitalfields / Shoreditch | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Enfield | 2.1\% | 13 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 5.5\% | 12 | 0.0\% | 0 | 0.0\% | 0 |
| Epping | 0.6\% | 4 | 3.9\% | 2 | 4.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 0 |
| Harlow town centre | 23.1\% | 140 | 14.4\% | 8 | 21.2\% | 5 | 19.1\% | 6 | 15.7\% | 7 | 16.3\% | 1 | 24.3\% | 11 | 12.9\% | 5 | 33.6\% | 12 | 26.4\% | 58 | 26.3\% | 21 | 25.3\% | 4 |
| Hatfield | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Hertford | 0.8\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 |
| Hoddesdon | 1.3\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.5\% | 8 | 0.0\% | 0 | 0.0\% | 0 |
| Ingatestone | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 0 |
| Lakeside (Retail Parks, IKEA etc) | 0.8\% | 5 | 3.6\% | 2 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 7.0\% | 1 |
| Lakeside (Shopping Centre) | 13.9\% | 85 | 37.8\% | 22 | 24.4\% | 6 | 27.0\% | 9 | 18.4\% | 9 | 6.0\% | 1 | 13.6\% | 6 | 10.2\% | 4 | 0.0\% | 0 | 9.1\% | 20 | 9.7\% | 8 | 6.5\% | 1 |
| Old Harlow (neighbourhood centre) | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 |
| Other locations, London | 1.7\% | 10 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 2 | 9.7\% | 8 | 0.0\% | 0 |
| Romford | 2.3\% | 14 | 1.9\% | 1 | 3.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.6\% | 10 | 5.0\% | 1 |
| Saffron Walden | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 0 |


| by Zone - Filtered |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Weighted: | For Bilfinger GVA |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  | Zone 9 |  | Zone 10 |  | Zone 11 |  |
| Staple Tye (neighbourhood centre) | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Stevenage | 2.2\% | 14 | 1.3\% | 1 | 1.8\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 1.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.1\% | 4 | 3.5\% | 8 | 0.0\% | 0 | 0.0\% | 0 |
| Stratford town centre (excluding Westfield Stratford City) | 1.1\% | 7 | 7.6\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.8\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 2 | 0.0\% | 0 |
| Waltham Cross | 0.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 2 | 2.0\% | 2 | 0.0\% | 0 |
| Walthamstow | 0.3\% | 2 | 0.0\% | 0 | 4.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 0 | 0.0\% | 0 | 1.2\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Ware | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Welwyn Garden City | 2.6\% | 16 | 0.0\% | 0 | 0.0\% | 0 | 3.5\% | 1 | 2.1\% | 1 | 7.2\% | 1 | 0.0\% | 0 | 1.8\% | 1 | 6.9\% | 3 | 4.4\% | 10 | 0.0\% | 0 | 0.0\% | 0 |
| Westfield Stratford City (not including Stratford town centre) | 0.1\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Braintree | 0.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 4.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other location outside District | 1.1\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 1.0\% | 0 | 3.8\% | 0 | 4.2\% | 2 | 0.0\% | 0 | 3.9\% | 1 | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Bluewater Shopping Centre, Bluewater Parkway, Greenhithe | 2.6\% | 16 | 1.3\% | 1 | 3.1\% | 1 | 1.5\% | 0 | 1.2\% | 1 | 9.5\% | 1 | 1.4\% | 1 | 1.5\% | 1 | 0.0\% | 0 | 2.5\% | 5 | 6.8\% | 5 | 1.5\% | 0 |
| Freeport Outlet Shopping Village, Charter Way, Braintree | 2.0\% | 12 | 2.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 4.7\% | 2 | 6.0\% | 1 | 3.3\% | 1 | 12.0\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 2 | 0.0\% | 0 |
| North Weald | 0.2\% | 1 | 2.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Weighted base: |  | 608 |  | 57 |  | 25 |  | 33 |  | 46 |  | 9 |  | 46 |  | 39 |  | 37 |  | 222 |  | 80 |  | 14 |
| Sample: |  | 577 |  | 47 |  | 45 |  | 57 |  | 67 |  | 48 |  | 49 |  | 53 |  | 50 |  | 64 |  | 48 |  | 49 |


| Weighted: | For Bilfinger GVA |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  | Zone 9 |  | Zone 10 |  | Zone 1 |  |
| Q08 Where do you do most of your household's shopping for furniture, floor coverings and household textiles? <br> Excl. nulls \& SFT |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Sainsbury's, Fifth Allende Avenue, Harlow | 0.1\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, Sewardstone Road, Waltham Abbey | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 |
| B\&Q, 6, The Oaks Retail Park, Howard Way, Harlow | 1.3\% | 9 | 4.9\% | 4 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 4 | 0.0\% | 0 | 0.0\% | 0 |
| B\&Q, Swallowfields, Welwyn Garden City | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| B\&Q, London Road, Stevenage | 0.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 0 |
| Homebase, Edinburgh Way, Harlow | 1.4\% | 10 | 4.7\% | 4 | 2.0\% | 1 | 0.0\% | 0 | 1.1\% | 1 | 3.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 3.3\% | 3 | 1.3\% | 0 |
| Homebase, Fitzroy Park, Stansted Road, Bishops Stortford | 0.7\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 5.7\% | 2 | 5.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Wickes, Princes Gate Retail Park, Howard Way, Harlow | 1.1\% | 7 | 6.8\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Wickes, Goodlife Park, Stansted Road, Bishops Stortford | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Brookfield Centre, Cheshunt | 1.4\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 2.4\% | 5 | 2.9\% | 3 | 0.0\% | 0 |
| Chelmer Village Retail Park, Chelmer Village Way, Chelmsford | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.1\% | 1 |
| De Mandeville Retail Park, Southbury Road, Enfield | 0.8\% | 6 | 5.8\% | 5 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Enfield Retail Park, 333 Southbury Road, Enfield, London | 0.4\% | 2 | 0.0\% | 0 | 1.1\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 2 | 0.0\% | 0 |
| Harlow Retail Park, Edinburgh Way, Harlow | 14.9\% | 103 | 17.5\% | 15 | 41.3\% | 17 | 15.1\% | 6 | 20.8\% | 10 | 19.9\% | 2 | 6.5\% | 3 | 6.6\% | 2 | 12.0\% | 6 | 12.9\% | 29 | 9.7\% | 9 | 18.2\% | 3 |
| Princes Gate Retail Park, Edinburgh Way, Harlow | 12.4\% | 86 | 20.2\% | 18 | 18.5\% | 8 | 31.0\% | 13 | 21.1\% | 10 | 19.4\% | 2 | 32.0\% | 13 | 2.8\% | 1 | 3.1\% | 1 | 3.3\% | 7 | 12.3\% | 12 | 5.3\% | 1 |
| Ravenside Retail Park, Ravenside Close, Edmonton | 0.4\% | 3 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Roaring Meg Shopping Centre, Stevenage Junction | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| The Howard Centre, Welwyn Garden City | 0.2\% | 1 | 1.0\% | 1 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |

Q08 Where do you do most of your household's shopping for furniture, floor coverings and household textiles?

| Westgate Shopping Centre, Westgate, Stevenage | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Billericay | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bishop's Stortford | 2.8\% | 19 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.1\% | 4 | 0.0\% | 0 | 20.7\% | 8 | 14.6\% | 5 | 2.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 0 |
| Brentwood | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 0 |
| Cambridge | 1.6\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 5.0\% | 2 | 9.0\% | 1 | 6.2\% | 3 | 5.8\% | 2 | 3.1\% | 1 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 |
| Central London (West End / Oxford Street / Regent Street / Covent Garden) | 1.1\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 5.7\% | 2 | 3.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 3 | 3.9\% | 1 |
| Chelmsford | 0.8\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 1 | 6.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 14.3\% | 2 |
| Cheshunt (NOT Brookfield Centre) | 0.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Chipping Ongar | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 13.8\% | 2 |
| Enfield | 3.5\% | 24 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 9.1\% | 21 | 2.7\% | 3 | 0.0\% | 0 |
| Epping | 0.9\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.4\% | 6 | 1.3\% | 0 |
| Great Dunmow | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Harlow town centre | 16.5\% | 114 | 13.6\% | 12 | 20.9\% | 9 | 12.6\% | 5 | 17.2\% | 8 | 15.9\% | 2 | 12.8\% | 5 | 14.7\% | 5 | 21.7\% | 10 | 18.8\% | 43 | 15.8\% | 15 | 1.3\% | 0 |
| Hatfield | 0.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 2 | 0.0\% | 0 | 1.3\% | 0 |
| Hertford | 1.4\% | 9 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.8\% | 9 | 0.0\% | 0 | 0.0\% | 0 |
| Hoddesdon | 0.6\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 4 | 0.0\% | 0 | 0.0\% | 0 |
| Lakeside (Retail Parks, IKEA etc) | 4.7\% | 32 | 9.3\% | 8 | 7.2\% | 3 | 3.9\% | 2 | 1.1\% | 1 | 0.0\% | 0 | 1.6\% | 1 | 4.2\% | 2 | 2.3\% | 1 | 3.3\% | 7 | 5.6\% | 5 | 16.5\% | 3 |
| Lakeside (Shopping Centre) | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 0 |
| Old Harlow (neighbourhood centre) | 0.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 3 | 0.0\% | 0 |
| Other locations, London | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 0 |
| Romford | 0.7\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.7\% | 5 | 1.6\% | 0 |
| Saffron Walden | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 2.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sawbridgeworth | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Stevenage | 2.0\% | 14 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.8\% | 5 | 3.3\% | 7 | 0.0\% | 0 | 0.0\% | 0 |
| The Stow (neighbourhood centre) | 0.1\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Waltham Abbey | 1.1\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 1 | 0.0\% | 0 | 3.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 2 | 4.0\% | 4 | 0.0\% | 0 |
| Waltham Cross | 6.6\% | 46 | 1.8\% | 2 | 0.8\% | 0 | 4.8\% | 2 | 6.1\% | 3 | 4.1\% | 0 | 4.8\% | 2 | 4.0\% | 1 | 4.4\% | 2 | 10.4\% | 24 | 8.4\% | 8 | 6.8\% | 1 |
| Ware | 1.6\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 3.6\% | 1 | 0.0\% | 0 | 1.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.9\% | 5 | 1.8\% | 4 | 0.0\% | 0 | 0.0\% | 0 |
| Welwyn Garden City | 5.6\% | 39 | 0.9\% | 1 | 0.0\% | 0 | 6.2\% | 3 | 3.4\% | 2 | 4.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.9\% | 5 | 12.1\% | 28 | 1.3\% | , | 0.0\% | 0 |
| Other retail warehousing, Harlow | 0.2\% | 1 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other location outside District | 1.5\% | 10 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 1 | 5.5\% | 2 | 1.3\% | 1 | 2.7\% | 6 | 0.0\% | 0 | 0.0\% | 0 |
| Bluewater Shopping Centre, Bluewater Parkway, Greenhithe | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 4.8\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 0 |
| Chingford | 0.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.9\% | 4 | 0.0\% | 0 |
| Freeport Outlet Shopping Village, Charter Way, Braintree | 0.7\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 2 | 0.0\% | 0 |


| by Zone - Filtered | Harlow Household Survey |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Weighted: | For Bilfinger GVA |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  | Zone |  | Zone |  | Zone |  |
| Ikea, Glover Drive, Tottenham | 3.9\% | 27 | 4.7\% | 4 | 2.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.4\% | 1 | 2.0\% | 1 | 4.1\% | 2 | 5.7\% | 13 | 4.7\% | 5 | 0.0\% | 0 |
| Queensgate Centre, Edinburgh Way, Harlow | 1.3\% | 9 | 4.0\% | 4 | 4.5\% | 2 | 0.0\% | 0 | 2.3\% | 1 | 3.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 2 | 0.0\% | 0 |
| Stanstead Abbotts | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Extra, Brookfield Centre, Cheshunt, Waltham Cross | 1.0\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Weighted base: |  | 693 |  | 88 |  | 42 |  | 41 |  | 47 |  | 10 |  | 41 |  | 36 |  | 47 |  | 228 |  | 96 |  | 17 |
| Sample: |  | 652 |  | 64 |  | 64 |  | 64 |  | 62 |  | 51 |  | 46 |  | 52 |  | 61 |  | 70 |  | 61 |  | 57 |


| by Zone - Filtered Weighted: | For Bilfinger GVA |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  | Zone 9 |  | Zone 1 |  | Zone |  |
| Q09 Where do you do most of your household's shopping for DIY and decorating goods? <br> Excl. nulls \& SFT |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Sainsbury's, Fifth Allende Avenue, Harlow | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 0 |
| B\&Q, 6, The Oaks Retail Park, Howard Way, Harlow | 20.1\% | 190 | 29.0\% | 36 | 38.4\% | 19 | 42.9\% | 22 | 12.0\% | 8 | 38.2\% | 5 | 13.3\% | 10 | 0.9\% | 1 | 5.8\% | 4 | 18.2\% | 53 | 20.3\% | 27 | 28.5\% | 6 |
| B\&Q, 1 Dearley Road, Enfield | 2.3\% | 22 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 16 | 3.8\% | 5 | 0.0\% | 0 |
| B\&Q, Swallowfields, Welwyn Garden City | 0.6\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| B\&Q, Tangent Link, Harold Hill, Romford | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 1.0\% | 0 |
| B\&Q, London Road, Stevenage | 1.2\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.7\% | 8 | 0.8\% | 2 | 0.0\% | 0 | $3.1 \%$ | 1 |
| Homebase, Edinburgh Way, Harlow | 11.6\% | 109 | 12.4\% | 15 | 20.7\% | 10 | 18.3\% | 9 | 12.8\% | 8 | 29.5\% | 4 | 9.9\% | 8 | 1.8\% | 1 | 12.5\% | 8 | 6.2\% | 18 | 17.2\% | 23 | 19.8\% | 4 |
| Homebase, 140 Church Hill, Loughton | 2.2\% | 20 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 15.3\% | 20 | 0.0\% | 0 |
| Homebase, Sturlas Way, Waltham Cross | 5.8\% | 55 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 17.3\% | 50 | 3.3\% | 4 | 0.0\% | 0 |
| Homebase, Fitzroy Park, Stansted Road, Bishops Stortford | 9.3\% | 87 | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 31.5\% | 21 | 3.5\% | 0 | 43.8\% | 34 | 52.9\% | 29 | 2.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Homebase, 1 Baynes Place, Waterhouse Lane, Chelmsford | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | $3.1 \%$ | 1 |
| Homebase, Comet Way, Hatfield | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Wickes, Princes Gate Retail Park, Howard Way, Harlow | 7.9\% | 74 | 19.0\% | 24 | 14.8\% | 7 | 21.3\% | 11 | 8.5\% | 6 | 10.5\% | 1 | 2.8\% | 2 | 0.8\% | 0 | 3.3\% | 2 | 1.9\% | 5 | 10.3\% | 14 | 9.5\% | 2 |
| Wickes, Uni1 1 Madford Retail Park, Ware Road, Hertford | 6.2\% | 59 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.8\% | 7 | 17.3\% | 50 | 0.0\% | 0 | 0.0\% | 0 |
| Wickes, Sturlas Way, Waltham Cross | 1.8\% | 17 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.0\% | 14 | 2.1\% | 3 | 0.0\% | 0 |
| Wickes, Wickes Goldstone House, Langton Road, Debden Industrial Estate, Loughton | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 |
| Wickes, Goodlife Park, Stansted Road, Bishops Stortford | 1.4\% | 13 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.4\% | 2 | 0.0\% | 0 | 7.7\% | 6 | 7.1\% | 4 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Brookfield Centre, Cheshunt | 0.6\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Chelmer Village Retail Park, | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.8\% | 1 |

Q09 Where do you do most of your household's shopping for DIY and decorating goods?

| Chelmer Village Way, Chelmsford |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Harlow Retail Park, Edinburgh Way, Harlow | 5.8\% | 55 | 11.5\% | 14 | 12.5\% | 6 | 2.9\% | 1 | 9.5\% | 6 | 6.0\% | 1 | 1.0\% | 1 | 0.9\% | 1 | 3.9\% | 2 | 5.4\% | 16 | 4.0\% | 5 | 4.9\% | 1 |
| Princes Gate Retail Park, Edinburgh Way, Harlow | 4.4\% | 42 | 15.9\% | 20 | 6.8\% | 3 | 5.9\% | 3 | 3.3\% | 2 | 3.7\% | 1 | 1.9\% | 1 | 0.8\% | 0 | 4.6\% | 3 | 0.7\% | 2 | 4.5\% | 6 | 1.2\% | 0 |
| Roaring Meg Shopping Centre, Stevenage Junction | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Westgate Shopping Centre, Westgate, Stevenage | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bishop's Stortford | 3.8\% | 36 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 16.6\% | 11 | 0.0\% | 0 | 16.2\% | 12 | 15.0\% | 8 | 5.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Brentwood | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 0 |
| Chelmsford | 0.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.4\% | 1 |
| Cheshunt (NOT Brookfield Centre) | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Chipping Ongar | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.7\% | 2 |
| Enfield | 1.4\% | 13 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.5\% | 13 | 0.0\% | 0 | 0.0\% | 0 |
| Epping | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 4 | 0.0\% | 0 |
| Harlow town centre | 4.1\% | 38 | 7.0\% | 9 | 3.1\% | 2 | 3.3\% | 2 | 1.6\% | 1 | 5.1\% | 1 | 0.9\% | 1 | 1.9\% | 1 | 18.5\% | 12 | 2.3\% | 7 | 3.0\% | 4 | 3.2\% | 1 |
| Hertford | 1.2\% | 12 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.0\% | 3 | 2.9\% | 8 | 0.0\% | 0 | 0.0\% | 0 |
| Lakeside (Retail Parks, IKEA etc) | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 2 | 0.0\% | 0 |
| Letchworth Garden City | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Old Harlow (neighbourhood centre) | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 |
| Other locations, London | 0.6\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.5\% | 6 | 0.0\% | 0 |
| Stevenage | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Stratford town centre (excluding Westfield Stratford City) | 0.3\% | 2 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Waltham Abbey | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 |
| Waltham Cross | 1.5\% | 14 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 3.4\% | 10 | 2.8\% | 4 | 0.0\% | 0 |
| Ware | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Welwyn Garden City | 0.6\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 1.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 |
| Other retail warehousing, Harlow | 1.1\% | 11 | 0.5\% | 1 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 2.6\% | 2 | 0.0\% | 0 | 0.8\% | 0 | 1.9\% | 5 | 0.9\% | 1 | 1.3\% | 0 |
| Braintree | 0.7\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.5\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other location outside District | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Freeport Outlet Shopping Village, Charter Way, Braintree | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Queensgate Centre, Edinburgh Way, Harlow | 0.4\% | 4 | 2.2\% | 3 | 1.9\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Weighted base: |  | 943 |  | 125 |  | 49 |  | 50 |  | 66 |  | 14 |  | 77 |  | 56 |  | 62 |  | 291 |  | 133 |  | 21 |
| Sample: |  | 900 |  | 86 |  | 77 |  | 85 |  | 88 |  | 75 |  | 86 |  | 81 |  | 81 |  | 85 |  | 85 |  | 71 |



## Q10 Where do you do most of your household's shopping for domestic appliances such as washing machines, fridges cookers and kettles?

 Excl. nulls \& SFT| Asda, Watergardens, Southgate, Harlow | 0.3\% | 2 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.5\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sainsbury's, Brewary Road, Hoddesdon | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's, Fifth Allende Avenue, Harlow | 0.1\% | 1 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 0 |
| Tesco Superstore, Church Langley Way, Harlow | 0.1\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, High Street, Epping | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 2 | 0.0\% | 0 |
| B\&Q, Tangent Link, Harold Hill, Romford | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 1 | 0.0\% | 0 |
| Homebase, Edinburgh Way, Harlow | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 5.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 |
| Homebase, 140 Church Hill, Loughton | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 1 | 0.0\% | 0 |
| Homebase, Fitzroy Park, Stansted Road, Bishops Stortford | 0.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 2.7\% | 1 | 4.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Wickes, Princes Gate Retail Park, Howard Way, Harlow | 0.6\% | 4 | 2.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 4.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Wickes, Uni1 1 Madford Retail Park, Ware Road, Hertford | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Wickes, Goodlife Park, Stansted Road, Bishops Stortford | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Brookfield Centre, Cheshunt | 1.7\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.3\% | 11 | 0.0\% | 0 | 0.0\% | 0 |
| Chelmer Village Retail Park, Chelmer Village Way, Chelmsford | 0.6\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.4\% | 2 |
| De Mandeville Retail Park, Southbury Road, Enfield | 2.2\% | 14 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.5\% | 11 | 3.2\% | 2 | 0.0\% | 0 |
| Harlow Retail Park, Edinburgh Way, Harlow | 23.7\% | 149 | 38.8\% | 35 | 36.6\% | 14 | 24.6\% | 9 | 25.3\% | 12 | 13.5\% | 2 | 5.0\% | 3 | 4.7\% | 2 | 31.9\% | 15 | 22.3\% | 39 | 17.3\% | 13 | 29.4\% | 5 |
| Princes Gate Retail Park, Edinburgh Way, Harlow | 25.2\% | 159 | 37.8\% | 34 | 40.4\% | 16 | 51.9\% | 18 | 25.9\% | 12 | 48.5\% | 6 | 30.6\% | 17 | 8.0\% | 3 | 3.1\% | 1 | 16.7\% | 29 | 22.4\% | 17 | 27.2\% | 5 |
| Ravenside Retail Park, Ravenside Close, Edmonton | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Roaring Meg Shopping Centre, Stevenage | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |


| The Howard Centre, Welwyn Garden City | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Westgate Shopping Centre, Westgate, Stevenage | 0.9\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.7\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bishop's Stortford | 8.4\% | 53 | 1.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 27.2\% | 13 | 0.0\% | 0 | 48.0\% | 26 | 30.4\% | 10 | 3.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 0 |
| Brentwood | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 0 |
| Cambridge | 1.1\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 1.3\% | 0 | 3.3\% | 2 | 13.6\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Central London (West End / Oxford Street / Regent Street / Covent Garden) | 0.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 2 | 3.6\% | 1 |
| Chelmsford | 0.7\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.2\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.0\% | 1 |
| Cheshunt (NOT Brookfield Centre) | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Chipping Ongar | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.4\% | 2 |
| Enfield | 1.0\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.5\% | 6 | 0.0\% | 0 | 0.0\% | 0 |
| Great Dunmow | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Harlow town centre | 6.5\% | 41 | 8.6\% | 8 | 15.0\% | 6 | 3.2\% | 1 | 2.4\% | 1 | 13.8\% | 2 | 6.1\% | 3 | 13.6\% | 4 | 21.9\% | 10 | 0.0\% | 0 | 6.8\% | 5 | 0.0\% | 0 |
| Hertford | 3.8\% | 24 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.4\% | 3 | 11.9\% | 21 | 0.0\% | 0 | 0.0\% | 0 |
| Hoddesdon | 0.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Lakeside (Retail Parks, IKEA etc) | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 0 |
| Lakeside (Shopping Centre) | 0.1\% | 1 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 0 |
| Old Harlow (neighbourhood centre) | 1.4\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.2\% | 9 | 0.0\% | 0 |
| Other locations, London | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 0 |
| Saffron Walden | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sawbridgeworth | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Stevenage | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| The Stow (neighbourhood centre) | 0.8\% | 5 | 2.2\% | 2 | 2.9\% | 1 | 1.2\% | 0 | 2.3\% | 1 | 3.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Waltham Cross | 0.8\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 2 | 4.1\% |  | 0.0\% | 0 |
| Welwyn Garden City | 10.0\% | 63 | 0.8\% | 1 | 0.0\% | 0 | 12.1\% | 4 | 4.5\% | 2 | 4.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 11.4\% | 5 | 27.1\% | 47 | 3.2\% | 2 | 0.0\% | 0 |
| Westfield Stratford City (not including Stratford town centre) | 0.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.1\% | 3 | 0.0\% | 0 |
| Other location outside District | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bluewater Shopping Centre, Bluewater Parkway, Greenhithe | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Chingford | 2.0\% | 12 | 2.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 13.2\% | 10 | 0.0\% | 0 |
| Freeport Outlet Shopping Village, Charter Way, Braintree | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Queensgate Centre, Edinburgh Way, Harlow | 1.7\% | 11 | 4.7\% | 4 | 2.4\% | 1 | 0.0\% | 0 | 3.1\% | 1 | 9.3\% | 1 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.4\% | 3 | 0.0\% | 0 |
| Tesco Extra, Brookfield | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 |



Centre, Cheshunt,
Waltham Cross
Waltham Cross Weighted base:
Sample:
$629 \quad 91 \quad 40$
35
$48 \quad 12$
1254
433
33
49
46
175
78
18
63
号

Q11 Where do you do most of your household's shopping for TV, audio, photographic, mobile phones, and computer equipment? Excl. nulls \& SFT

| Asda, Watergardens, Southgate, Harlow | 0.4\% | 3 | 0.7\% | 1 | 2.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.5\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Asda, Watton Road, Ware | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's, Brewary Road, Hoddesdon | 0.7\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 2.2\% | 4 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's, Fifth Allende Avenue, Harlow | 0.4\% | 3 | 2.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's, Thorley Neighbourhood Centre, Bishop's Stortford | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, Bishops Park Centre, Lancaster Way, Bishop's Stortford | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.1\% | 1 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, Church Langley Way, Harlow | 0.3\% | 2 | 0.7\% | 1 | 1.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 3.1\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, East Road, Harlow | 0.1\% | 1 | 0.0\% | 0 | 1.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 |
| Tesco Superstore, High Street, Epping | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 2 | 0.0\% | 0 |
| Homebase, Edinburgh Way, Harlow | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 |
| Brookfield Centre, Cheshunt | 1.7\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% | 1 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.2\% | 10 | 0.0\% | 0 | 0.0\% | 0 |
| Chelmer Village Retail Park, Chelmer Village Way, Chelmsford | 0.8\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.2\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.1\% | 1 |
| De Mandeville Retail Park, Southbury Road, Enfield | 1.9\% | 13 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.9\% | 11 | 1.3\% | 1 | 0.0\% | 0 |
| Enfield Retail Park, 333 Southbury Road, Enfield, London | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 2 | 0.0\% | 0 |
| Harlow Retail Park, Edinburgh Way, Harlow | 23.2\% | 158 | 36.3\% | 37 | 32.7\% | 11 | 24.5\% | 10 | 26.3\% | 12 | 7.2\% | 1 | 8.4\% | 5 | 5.6\% | 2 | 29.0\% | 12 | 24.1\% | 46 | 16.7\% | 16 | 28.1\% | 6 |
| Princes Gate Retail Park, Edinburgh Way, Harlow | 24.3\% | 166 | 36.5\% | 37 | 48.0\% | 17 | 39.7\% | 16 | 20.3\% | 10 | 49.1\% | 6 | 32.2\% | 19 | 13.8\% | 6 | 5.9\% | 2 | 14.1\% | 27 | 24.1\% | 23 | 21.5\% | 4 |
| Ravenside Retail Park, Ravenside Close, Edmonton | 0.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 2 | 1.5\% | 1 | 0.0\% | 0 |
| Roaring Meg Shopping Centre, Stevenage Junction | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| The Howard Centre, Welwyn Garden City | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Westgate Shopping Centre, Westgate, Stevenage | 0.8\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.0\% | 3 | 1.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 |


| Weighted: |  |  |  |  |  |  |  |  |  |  | Or Bil | 1n | r | A |  |  |  |  |  |  |  |  |  |  | April 2016 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  | Zone 9 |  | Zone |  | Zone |  |  |
| Bishop's Stortford | 7.1\% | 49 | 1.6\% | 2 | 1.3\% | 0 | 0.0\% | 0 | 30.1\% | 14 | 4.1\% | 0 | 36.3\% | 21 | 19.7\% | 8 | 5.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 0 |  |
| Brentwood | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.5\% | 1 |  |
| Cambridge | 2.3\% | 16 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.2\% | 3 | 4.9\% | 1 | 5.3\% | 3 | 14.3\% | 6 | 3.6\% | 1 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 |  |
| Central London (West End / Oxford Street / Regent Street / Covent Garden) | 1.8\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 2.8\% | 5 | 5.7\% | 5 | 4.1\% | 1 |  |
| Chelmsford | 1.0\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.9\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.3\% | 2 |  |
| Cheshunt (NOT Brookfield Centre) | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 |  |
| Chipping Ongar | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.1\% | 1 |  |
| Enfield | 0.9\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 5 | 1.3\% | 1 | 0.0\% | 0 |  |
| Harlow town centre | 7.7\% | 53 | 11.2\% | 11 | 8.6\% | 3 | 16.6\% | 7 | 2.5\% | 1 | 11.1\% | 1 | 10.4\% | 6 | 14.6\% | 6 | 15.4\% | 6 | 2.0\% | 4 | 6.9\% | 6 | 3.4\% | 1 |  |
| Hertford | 1.2\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.6\% | 1 | 3.2\% | 6 | 0.0\% | 0 | 0.0\% | 0 |  |
| Hoddesdon | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |  |
| Lakeside (Retail Parks, IKEA etc) | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 0 |  |
| Lakeside (Shopping Centre) | 1.2\% | 8 | 2.0\% | 2 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 5 | 0.0\% | 0 | 2.6\% | 1 |  |
| Old Harlow (neighbourhood centre) | 0.4\% | 3 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 3 | 0.0\% | 0 |  |
| Other locations, London | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 1.0\% | 0 |  |
| Romford | 1.1\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.0\% | 8 | 1.0\% | 0 |  |
| Stevenage | 0.7\% | 5 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.1\% | 2 | 1.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 |  |
| The Stow (neighbourhood centre) | 0.1\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |  |
| Waltham Cross | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 2 | 0.0\% | 0 |  |
| Ware | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |  |
| Welwyn Garden City | 9.8\% | 67 | 0.0\% | 0 | 0.0\% | 0 | 9.4\% | 4 | 4.8\% | 2 | 6.4\% | 1 | 1.0\% | 1 | 1.8\% | 1 | 15.8\% | 7 | 25.2\% | 49 | 3.9\% | 4 | 0.0\% | 0 |  |
| Westfield Stratford City (not including Stratford town centre) | 0.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% | 3 | 0.0\% | 0 |  |
| Other retail warehousing, Harlow | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |  |
| Other location outside District | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |  |
| Bluewater Shopping Centre, Bluewater Parkway, Greenhithe | 0.9\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 1.5\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.3\% | 4 | 2.0\% | 0 |  |
| Chingford | 1.4\% | 10 | 2.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 2 | 5.5\% | 5 | 0.0\% | 0 |  |
| Freeport Outlet Shopping Village, Charter Way, Braintree | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |  |
| Queensgate Centre, Edinburgh Way, Harlow | 2.3\% | 16 | 4.2\% | 4 | 2.7\% | 1 | 0.0\% | 0 | 2.2\% | 1 | 11.1\% | 1 | 2.3\% | 1 | 2.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 5.8\% | 5 | 2.3\% | 0 |  |
| Tesco Extra, Brookfield Centre, Cheshunt, Waltham Cross | 1.7\% | 11 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 1 | 4.3\% | 8 | 1.3\% | 1 | 0.0\% | 0 |  |
| Weighted base: |  | 682 |  | 102 |  | 35 |  | 39 |  | 47 |  | 11 |  | 59 |  | 40 |  | 41 |  | 193 |  | 94 |  | 21 |  |



## Q12 Where do you do most of your household's shopping on goods for personal care, such as soaps, beauty products, medical goods?

 Excl. nulls \& SFT| Asda, High Street, Conduit Lane, Hoddesdon | 0.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Asda, Highfields Road, Witham | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Asda, Watergardens, Southgate, Harlow | 1.6\% | 16 | 7.6\% | 10 | 1.7\% | 1 | 6.9\% | 3 | 0.0\% | 0 | 2.1\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.8\% | 0 |
| Asda, Watton Road, Ware | 0.9\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.8\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's, Brewary Road, Hoddesdon | 2.0\% | 20 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 4.9\% | 15 | 1.7\% | 2 | 0.0\% | 0 |
| Sainsbury's, Fifth Allende Avenue, Harlow | 2.0\% | 20 | 6.4\% | 8 | 13.4\% | 7 | 1.7\% | 1 | 1.6\% | 1 | 6.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 0 |
| Sainsbury's, Hartham Lane, Hertford | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's, Old Station Road, Loughton | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 |
| Sainsbury's, Thorley Neighbourhood Centre, Bishop's Stortford | 1.6\% | 16 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.8\% | 9 | 0.0\% | 0 | 4.3\% | 3 | 3.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.3\% | 1 |
| Sainsbury's, Torrington Drive, Loughton | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 |
| Tesco Superstore, Bishops Park Centre, Lancaster Way, Bishop's Stortford | 2.3\% | 22 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 8.2\% | 6 | 0.0\% | 0 | 9.1\% | 7 | 13.3\% | 8 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, Church Langley Way, Harlow | 4.9\% | 49 | 25.9\% | 32 | 6.9\% | 4 | 0.9\% | 0 | 0.7\% | 0 | 16.5\% | 3 | 4.1\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.5\% | 5 | 4.9\% | 1 |
| Tesco Superstore, East Road, Harlow | 3.0\% | 30 | 9.3\% | 12 | 7.1\% | 4 | 5.7\% | 3 | 6.7\% | 5 | 23.3\% | 4 | 0.9\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 1.1\% | 2 | 0.8\% | 0 |
| Tesco Superstore, High Street, Epping | 1.5\% | 14 | 1.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.6\% | 12 | 0.0\% | 0 |
| Tesco Superstore, Sewardstone Road, Waltham Abbey | 1.2\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.1\% | 12 | 0.0\% | 0 |
| Tesco Superstore, West Street, Ware | 1.3\% | 13 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 16.3\% | 11 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Brookfield Centre, Cheshunt | 10.6\% | 105 | 0.0\% | 0 | 0.0\% | 0 | 6.8\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 31.8\% | 98 | 0.9\% | 1 | 0.0\% | 0 |
| Chelmer Village Retail Park, Chelmer Village Way, Chelmsford | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 |
| Harlow Retail Park, Edinburgh Way, Harlow | 0.6\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 5 | 0.0\% | 0 | 0.8\% | 0 |
| Princes Gate Retail Park, Edinburgh Way, Harlow | 0.4\% | 4 | 2.3\% | 3 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Roaring Meg Shopping | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |


|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  | Zone 9 |  | Zone 10 |  | Zone 11 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Junction |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| The Howard Centre, Welwyn Garden City | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bishop's Stortford | 11.6\% | 115 | 0.6\% | 1 | 0.0\% | 0 | 1.8\% | 1 | 38.3\% | 27 | 3.2\% | 1 | 69.1\% | 52 | 43.2\% | 27 | 8.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 1 |
| Brentwood | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.2\% | 1 |
| Bush Fair (neighbourhood centre) | 0.2\% | 2 | 1.2\% | 2 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cambridge | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 2.7\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Central London (West End / Oxford Street / Regent Street / Covent Garden) | 0.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% | 2 | 0.0\% | 0 | 1.1\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 2 | 1.1\% | 2 | 2.5\% | 1 |
| Chelmsford | 1.0\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.7\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 12.0\% | 3 |
| Cheshunt (NOT Brookfield Centre) | 0.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.5\% | 4 | 1.2\% | 4 | 0.0\% | 0 | 0.0\% | 0 |
| Chipping Ongar | 1.3\% | 13 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 51.5\% | 13 |
| Epping | 4.7\% | 47 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 2.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 31.0\% | 45 | 4.3\% | 1 |
| Great Dunmow | 0.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.5\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Harlow town centre | 15.4\% | 153 | 43.7\% | 55 | 60.6\% | 31 | 32.2\% | 16 | 12.9\% | 9 | 23.6\% | 4 | 7.5\% | 6 | 5.4\% | 3 | 3.2\% | 2 | 6.1\% | 19 | 5.1\% | 7 | 4.4\% | , |
| Hertford | 6.7\% | 66 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 1 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.9\% | 3 | 20.3\% | 63 | 0.0\% | 0 | 0.0\% | 0 |
| Hoddesdon | 4.7\% | 47 | 0.0\% | 0 | 0.0\% | 0 | 12.4\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.9\% | 37 | 2.8\% | 4 | 0.0\% | 0 |
| Lakeside (Retail Parks, IKEA etc) | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 2 | 0.0\% | 0 |
| Lakeside (Shopping Centre) | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Old Harlow (neighbourhood centre) | 1.4\% | 14 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 14.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.5\% | 11 | 0.0\% | 0 |
| Other locations, London | 1.1\% | 11 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.4\% | 11 | 0.0\% | 0 |
| Sawbridgeworth | 0.7\% | 7 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 10.0\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Staple Tye (neighbourhood centre) | 0.2\% | 2 | 0.5\% | 1 | 1.8\% | 1 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Stevenage | 0.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.4\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Stratford town centre (excluding Westfield Stratford City) | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| The Stow (neighbourhood centre) | 0.2\% | 2 | 0.0\% | 0 | 3.4\% | 2 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Waltham Abbey | 0.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 7 | 0.0\% | 0 |
| Waltham Cross | 1.8\% | 18 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.4\% | 17 | 1.0\% | 1 | 0.0\% | 0 |
| Walthamstow | 0.1\% | 1 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Ware | 2.0\% | 20 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 1.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 13.8\% | 9 | 3.1\% | 10 | 0.0\% | 0 | 0.0\% | 0 |
| Welwyn Garden City | 2.0\% | 20 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 4.9\% | 3 | 4.8\% | 15 | 0.0\% | 0 | 0.0\% | 0 |
| Other retail warehousing, Harlow | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Braintree | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other location outside District | 1.4\% | 13 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 4.9\% | 3 | 0.9\% | 0 | 1.0\% | 1 | 0.7\% | 0 | 4.4\% | 3 | 1.8\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Bluewater Shopping Centre, | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 |


| by Zone - Filter <br> Weighted: | For Bilfinger GVA |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  | Zone 9 |  | Zone 10 |  | Zone 11 |  |
| Greenhithe |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| North Weald | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 4 | 0.8\% | 0 |
| Roydon | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Stanstead Abbotts | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 8.1\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Extra, Brookfield Centre, Cheshunt, Waltham Cross | 1.8\% | 17 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.4\% | 3 | 3.7\% | 12 | 1.7\% | 2 | 0.0\% | 0 |
| Tesco Superstore, Stortford Road, Dunmow | 0.7\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.3\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Theydon Bois | 0.9\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.6\% | 9 | 0.0\% | 0 |
| Weighted base: |  | 996 |  | 125 |  | 51 |  | 50 |  | 70 |  | 17 |  | 76 |  | 63 |  | 65 |  | 309 |  | 144 |  | 26 |
| Sample: |  | 976 |  | 88 |  | 87 |  | 87 |  | 94 |  | 87 |  | 86 |  | 89 |  | 85 |  | 94 |  | 92 |  | 87 |

## Q13 Where do you do most of your household's shopping on goods for recreational goods including books, games, sports goods and bicycles?

 Excl. nulls \& SFT| Asda, Chelmer Village Centre, Chelmsford | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Asda, Watergardens, Southgate, Harlow | 1.2\% | 5 | 6.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 1 |
| Asda, Watton Road, Ware | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's, Brewary Road, Hoddesdon | 1.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.6\% | 1 | 1.6\% | 2 | 0.0\% | 0 |
| Sainsbury's, Fifth Allende Avenue, Harlow | 0.1\% | 0 | 0.0\% | 0 | 2.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's, Thorley Neighbourhood Centre, Bishop's Stortford | 0.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.4\% | 2 | 1.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, Bishops Park Centre, Lancaster Way, Bishop's Stortford | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 1 | 5.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, Church Langley Way, Harlow | 0.9\% | 4 | 2.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.4\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 1 |
| Tesco Superstore, East Road, Harlow | 0.9\% | 4 | 4.8\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 1 | 0.0\% | 0 | 1.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, High Street, Epping | 2.1\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 17.1\% | 9 |
| Tesco Superstore, West Street, Ware | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 6.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Brookfield Centre, Cheshunt | 5.1\% | 23 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 15.6\% | 22 | 0.0\% | 0 |
| Chelmer Village Retail Park, Chelmer Village Way, Chelmsford | 1.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Harlow Retail Park, Edinburgh Way, Harlow | 7.4\% | 32 | 1.2\% | 1 | 13.0\% | 3 | 6.0\% | 2 | 4.4\% | 1 | 13.4\% | 1 | 3.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 15.9\% | 23 | 2.3\% | 1 |
| Princes Gate Retail Park, Edinburgh Way, Harlow | 6.1\% | 27 | 7.2\% | 4 | 19.6\% | 4 | 18.6\% | 5 | 11.6\% | 3 | 3.4\% | 0 | 6.6\% | 2 | 2.8\% | 1 | 2.6\% | 1 | 0.0\% | 0 | 8.6\% | 5 |
| Roaring Meg Shopping Centre, Stevenage Junction | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| The Galleria Outlet Shopping Centre, Hatfield | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Westgate Shopping Centre, Westgate, Stevenage | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Bishop's Stortford | 14.8\% | 65 | 2.5\% | 2 | 4.1\% | 1 | 1.8\% | 0 | 64.3\% | 19 | 5.3\% | 0 | 56.8\% | 21 | 55.3\% | 19 | 15.9\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| Brentwood | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bush Fair (neighbourhood centre) | 0.2\% | 1 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cambridge | 1.0\% | 4 | 3.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 1 |
| Central London (West End / | 1.3\% | 6 | 0.0\% | 0 | 1.8\% | 0 | 1.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 2 | 5.3\% | 3 |


| Oxford Street / Regent <br> Street / Covent Garden) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Chelmsford | 1.7\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 5.3\% | 3 | 19.1\% | 2 |
| Chipping Ongar | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 13.1\% | 1 |
| Enfield | 3.1\% | 13 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.5\% | 13 | 0.0\% | 0 | 0.0\% | 0 |
| Epping | 1.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.2\% | 6 | 2.0\% | 0 |
| Great Dunmow | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Harlow town centre | 32.3\% | 142 | 67.5\% | 42 | 50.6\% | 10 | 50.1\% | 13 | 9.5\% | 3 | 62.7\% | 4 | 17.2\% | 6 | 7.9\% | 3 | 25.6\% | 5 | 31.1\% | 44 | 21.6\% | 11 | 10.3\% | 1 |
| Hertford | 3.2\% | 14 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.0\% | 14 | 0.0\% | 0 | 0.0\% | 0 |
| Hoddesdon | 0.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Lakeside (Retail Parks, IKEA etc) | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lakeside (Shopping Centre) | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Old Harlow (neighbourhood centre) | 0.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 3 | 0.0\% | 0 |
| Sawbridgeworth | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Staple Tye (neighbourhood centre) | 0.3\% | 1 | 1.1\% | 1 | 2.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Stevenage | 1.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 | 17.6\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| The Stow (neighbourhood centre) | 0.2\% | 1 | 0.0\% | 0 | 3.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Waltham Abbey | 1.9\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.9\% | 5 | 4.6\% | 2 | 0.0\% | 0 |
| Waltham Cross | 1.2\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 4 | 3.0\% | 2 | 0.0\% | 0 |
| Ware | 0.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 14.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Welwyn Garden City | 0.2\% | 1 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Westfield Stratford City (not including Stratford town centre) | 0.7\% | 3 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 2 | 0.0\% | 0 | 2.6\% | 0 |
| Other retail warehousing, Harlow | 0.4\% | 2 | 0.0\% | 0 | 2.8\% | 1 | 0.0\% | 0 | 1.6\% | 0 | 3.4\% | 0 | 0.0\% | 0 | 1.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Chingford | 0.9\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.1\% | 4 | 0.0\% | 0 |
| Freeport Outlet Shopping Village, Charter Way, Braintree | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Queensgate Centre, Edinburgh Way, Harlow | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Roydon | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Extra, Brookfield Centre, Cheshunt, Waltham Cross | 1.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.3\% | 7 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, Stortford Road, Dunmow | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Weighted base: |  | 439 |  | 62 |  | 20 |  | 26 |  | 29 |  | 6 |  | 37 |  | 35 |  | 20 |  | 142 |  | 53 |  | 10 |
| Sample: |  | 396 |  | 42 |  | 37 |  | 37 |  | 46 |  | 27 |  | 38 |  | 45 |  | 23 |  | 38 |  | 32 |  | 31 |

Q14 Where do you do most of your household's shopping on luxury goods such as jewellery, clocks, watches, glassware and tableware? Excl. nulls \& SFT

| Asda, Watergardens, Southgate, Harlow | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sainsbury's, Brewary Road, Hoddesdon | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 2 | 0.0\% | 0 |
| Sainsbury's, Thorley Neighbourhood Centre, Bishop's Stortford | 0.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.1\% | 1 | 0.0\% | 0 | 4.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, East Road, Harlow | 0.1\% | 0 | 0.0\% | 0 | 1.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, Sewardstone Road, Waltham Abbey | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 |
| Homebase, Edinburgh Way, Harlow | 0.5\% | 3 | 0.0\% | 0 | 9.6\% | 2 | 1.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Homebase, Fitzroy Park, Stansted Road, Bishops Stortford | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Brookfield Centre, Cheshunt | 4.4\% | 23 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 0 | 0.0\% | 0 | 7.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.9\% | 21 | 2.1\% | 1 |
| Harlow Retail Park, Edinburgh Way, Harlow | 2.9\% | 15 | 6.4\% | 4 | 4.6\% | 1 | 0.0\% | 0 | 4.1\% | 1 | 3.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.1\% | 2 | 3.2\% | 5 | 0.0\% | 0 |
| Princes Gate Retail Park, Edinburgh Way, Harlow | 1.4\% | 7 | 0.0\% | 0 | 3.6\% | 1 | 0.0\% | 0 | 4.1\% | 1 | 3.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 2 | 2.1\% | 1 |
| The Galleria Outlet Shopping Centre, Hatfield | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Westgate Shopping Centre, Westgate, Stevenage | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Bishop's Stortford | 11.2\% | 58 | 1.3\% |  | 0.0\% | 0 | 0.0\% | 0 | 20.4\% | 7 | 7.6\% | 1 | 55.3\% | 23 | 47.7\% | 21 | 18.2\% | 6 | 0.0\% | 0 | 0.0\% | 0 |
| Brentwood | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cambridge | 3.3\% | 17 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 13.6\% | 5 | 4.9\% | 0 | 9.6\% | 4 | 12.2\% | 5 | 3.2\% | 1 | 0.0\% | 0 | 2.4\% | 2 |
| Central London (West End / Oxford Street / Regent Street / Covent Garden) | 6.1\% | 31 | 2.1\% | 1 | 0.0\% | 0 | 24.5\% | 6 | 14.4\% | 5 | 8.6\% | 1 | 1.8\% | 1 | 4.6\% | 2 | 1.7\% | 1 | 1.2\% | 2 | 18.2\% | 12 |
| Chelmsford | 1.9\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 0 | 0.0\% | 0 | 10.8\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 4.3\% | 3 |
| Chipping Ongar | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Enfield | 3.2\% | 17 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.8\% | 17 | 0.0\% | 0 |
| Epping | 0.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.3\% | 3 |
| Great Dunmow | 0.9\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.2\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Harlow town centre | 25.6\% | 133 | 62.8\% | 42 | 58.4\% | 14 | 51.7\% | 13 | 9.8\% | 4 | 32.5\% | 2 | 18.4\% | 8 | 8.9\% | 4 | 24.1\% | 8 | 15.9\% | 28 | 18.1\% | 12 |
| Hertford | 1.6\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.7\% | 1 | 3.8\% | 7 | 0.0\% | 0 |
| Hoddesdon | 3.0\% | 16 | 0.0\% | 0 | 1.7\% | 0 | 3.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.3\% | 14 | 0.0\% | 0 |
| Lakeside (Retail Parks, IKEA etc) | 0.7\% | 3 | 2.9\% | 2 | 0.0\% | 0 | 1.9\% | 0 | 2.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lakeside (Shopping Centre) | 6.4\% | 33 | 14.8\% | 10 | 6.1\% | 1 | 3.9\% | 1 | 12.5\% | 5 | 14.7\% | 1 | 3.6\% | 1 | 5.6\% | 2 | 1.9\% | 1 | 4.3\% | 7 | 4.3\% | 3 |
| Old Harlow (neighbourhood | 1.0\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.6\% | 5 |


|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  | Zone 9 |  | Zone 10 |  | Zone 11 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Other locations, London | 1.0\% | 5 | 3.1\% | 2 | 4.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Romford | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 5.0\% | 0 |
| Sawbridgeworth | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Stevenage | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Stratford town centre (excluding Westfield Stratford City) | 0.4\% | 2 | 0.0\% | 0 | 1.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 2 | 0.0\% | 0 |
| Waltham Abbey | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Waltham Cross | 3.1\% | 16 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 0 | 4.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.0\% | 9 | 8.3\% | 5 | 0.0\% | 0 |
| Walthamstow | 0.2\% | 1 | 0.0\% | 0 | 4.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Ware | 0.9\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.1\% | 3 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Welwyn Garden City | 12.1\% | 63 | 1.1\% | 1 | 0.0\% | 0 | 3.0\% | 1 | 4.4\% | 2 | 2.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 14.2\% | 4 | 31.8\% | 55 | 0.0\% | 0 | 2.5\% | 0 |
| Westfield Stratford City (not including Stratford town centre) | 2.0\% | 10 | 5.4\% | 4 | 1.5\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 0 | 5.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.9\% | 4 | 0.0\% | 0 |
| Other location outside District | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 3.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bluewater Shopping Centre, Bluewater Parkway, Greenhithe | 1.0\% | 5 | 0.0\% | 0 | 1.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 | 5.8\% | 4 | 0.0\% | 0 |
| Freeport Outlet Shopping Village, Charter Way, Braintree | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 2 | 0.0\% | 0 |
| Ikea, Glover Drive, Tottenham | 1.3\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 1 | 0.0\% | 0 | 7.8\% | 5 | 0.0\% | 0 |
| Weighted base: |  | 520 |  | 67 |  | 23 |  | 24 |  | 36 |  | 7 |  | 42 |  | 43 |  | 31 |  | 173 |  | 65 |  | 9 |
| Sample: |  | 454 |  | 42 |  | 34 |  | 37 |  | 50 |  | 32 |  | 45 |  | 55 |  | 41 |  | 49 |  | 39 |  | 30 |

## Q15ADo you visit any of the following neighbourhood centres? [MR/PR]

Harlow Town Centre
The Stow
The Stow

Staple Tye
Church Langley
Bush Fair
(None of these)
Weighted base:
Sample:

| $77.2 \%$ | 851 | $97.7 \%$ | 138 | $96.7 \%$ | 59 | $84.8 \%$ | 50 | $67.3 \%$ |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $14.1 \%$ | 155 | $29.8 \%$ | 42 | $58.2 \%$ | 35 | $23.0 \%$ | 14 | $8.3 \%$ |
| $17.6 \%$ | 194 | $50.7 \%$ | 71 | $41.2 \%$ | 25 | $47.6 \%$ | 28 | $4.0 \%$ |
| $16.3 \%$ | 180 | $25.2 \%$ | 35 | $45.7 \%$ | 28 | $14.6 \%$ | 9 | $8.1 \%$ |
| $21.8 \%$ | 240 | $57.6 \%$ | 81 | $35.0 \%$ | 21 | $21.0 \%$ | 12 | $13.2 \%$ |
| $12.9 \%$ | 142 | $52.6 \%$ | 74 | $30.9 \%$ | 19 | $23.8 \%$ | 14 | $1.7 \%$ |
| $19.4 \%$ | 214 | $0.0 \%$ | 0 | $1.2 \%$ | 1 | $14.5 \%$ | 9 | $29.9 \%$ |
|  | 1102 |  | 141 |  | 61 |  | 59 |  |
| 1102 |  | 101 |  | 100 |  | 100 |  |  |


| 50 | $73.9 \%$ |
| ---: | ---: |
| 6 | $32.2 \%$ |
| 3 | $18.8 \%$ |
| 6 | $73.3 \%$ |
| 10 | 30.0 |
| 1 | $14.9 \%$ |
| 22 | $7.4 \%$ |
| 75 |  |
| 100 |  |


| 14 | $75.0 \%$ |  |
| ---: | ---: | ---: |
|  | 6 | $4.8 \%$ |
| 4 | $8.9 \%$ |  |
|  | 14 | $15.7 \%$ |
| $\%$ | 6 | $15.7 \%$ |
| $\%$ | 3 | $7.6 \%$ |
|  | 1 | $20.6 \%$ |
|  | 19 |  |
|  | 100 |  |


| 68 | 57 |
| ---: | ---: |
| 4 | 4 |
| 8 | 8 |
| 14 | 4 |
| 14 | 2 |
| 7 | 2 |
| 19 | 39 |
| 91 |  |
| 100 |  |


| 57.6\% $4.6 \%$ |
| :---: |
| 8.9\% |
| 4.2\% |
| 2.0\% |
| 2.1\% |
| 39.7\% |


| 41 | 62 |
| ---: | ---: |
| 3 | 5 |
| 6 | 7 |
| 3 | 10 |
| 1 | 11 |
| 2 | 5 |
| 28 | 35 |
| 71 |  |
| 101 |  |


| 46 | 78. |
| ---: | ---: |
| 4 | 8.8 |
| 6 | 7.8 |
| 8 | 14. |
| 8 | 11. |
| 4 | 2. |
| 27 | 19. |
| 74 |  |
| 100 |  |


| 255 |  |
| ---: | ---: |
| 29 |  |
| 25 |  |
| 46 |  |
| 36 |  |
|  |  |


| $0.7 \%$ | 110 | $62.1 \%$ |
| ---: | ---: | ---: |
| $6.5 \%$ | 10 | $3.9 \%$ |
| $8.6 \%$ | 13 | $11.2 \%$ |
| $9.2 \%$ | 14 | $9.5 \%$ |
| $9.0 \%$ | 45 | $13.6 \%$ |
| $5.3 \%$ | 8 | $6.9 \%$ |
| $1.5 \%$ | 33 | $32.5 \%$ |
|  | 156 |  |

[^0]14.1
Total Zone 1 Zone 2 Zone 3

Zone 5
Zone 6
Zone 7
Zone 8 Zone 9

Zone 10
Zone 11

## Q15BWhich do you visit the most often?

Those who visit one or more of the centres mentioned at Q15A:

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Harlow Town Centre | $78.2 \%$ | 695 | $48.3 \%$ | 68 | $66.7 \%$ | 40 | $67.0 \%$ | 34 | $91.2 \%$ | 48 | $32.5 \%$ | 6 | $82.5 \%$ | 60 | $87.1 \%$ | 38 | $95.6 \%$ | 46 | $96.2 \%$ | 251 | $74.2 \%$ | 91 | $73.5 \%$ | 15 |
| The Stow | $2.9 \%$ | 25 | $3.1 \%$ | 4 | $23.6 \%$ | 14 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.7 \%$ | 0 | $0.0 \%$ | 0 | $2.4 \%$ | 1 | $0.0 \%$ | 0 | $2.1 \%$ | 5 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Staple Tye | $5.1 \%$ | 45 | $15.6 \%$ | 22 | $1.3 \%$ | 1 | $20.6 \%$ | 10 | $2.9 \%$ | 1 | $1.9 \%$ | 0 | $0.9 \%$ | 1 | $0.0 \%$ | 0 | $2.3 \%$ | 1 | $0.0 \%$ | 0 | $4.7 \%$ | 6 | $11.7 \%$ | 2 |
| Old Harlow | $3.0 \%$ | 27 | $2.2 \%$ | 3 | $3.4 \%$ | 2 | $3.7 \%$ | 2 | $1.2 \%$ | 1 | $58.1 \%$ | 10 | $2.7 \%$ | 2 | $4.6 \%$ | 2 | $2.1 \%$ | 1 | $0.8 \%$ | 2 | $1.1 \%$ | 1 | $2.1 \%$ | 0 |
| Church Langley | $7.8 \%$ | 69 | $18.0 \%$ | 25 | $1.3 \%$ | 1 | $4.0 \%$ | 2 | $4.8 \%$ | 2 | $4.0 \%$ | 1 | $11.4 \%$ | 8 | $2.2 \%$ | 1 | $0.0 \%$ | 0 | $0.9 \%$ | 2 | $19.9 \%$ | 24 | $9.7 \%$ | 2 |
| Bush Fair | $3.0 \%$ | 27 | $12.8 \%$ | 18 | $3.7 \%$ | 2 | $4.8 \%$ | 2 | $0.0 \%$ | 0 | $0.9 \%$ | 0 | $2.4 \%$ | 2 | $3.7 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $3.0 \%$ | 1 |
| Weighted base: |  | 888 |  | 141 |  | 60 |  | 51 |  | 52 |  | 18 |  | 72 |  | 43 | 48 | 48 | 261 | 122 |  | 20 |  |  |
| Sample: |  | 834 |  | 101 |  | 98 |  | 81 |  | 66 |  | 91 |  | 72 |  | 55 | 61 | 73 | 75 | 61 |  |  |  |  |

Q15CWhich do you visit the second most often?
Those who visit one or more of the centres mentioned at Q15A:

| Harlow Town Centre | 10.9\% | 96 | 28.5\% | 40 | 9.6\% | 6 | 23.0\% | 12 | 4.8\% | 2 | 28.1\% | 5 | 5.2\% | 4 | 4.8\% | 2 | 0.0\% | 0 | 1.7\% | 4 | 14.8\% | 18 | 14.9\% | 3 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| The Stow | 5.8\% | 52 | 6.9\% | 10 | 23.1\% | 14 | 4.7\% | 2 | 8.6\% | 5 | 9.3\% | 2 | 1.0\% | 1 | 2.5\% | 1 | 0.0\% | 0 | 5.9\% | 15 | 2.0\% | 2 | 1.2\% | 0 |
| Staple Tye | 9.0\% | 80 | 23.7\% | 33 | 15.4\% | 9 | 21.0\% | 11 | 1.0\% | 1 | 5.2\% | 1 | 8.3\% | 6 | 12.1\% | 5 | 1.1\% | 1 | 3.6\% | 10 | 3.1\% | 4 | 1.1\% | 0 |
| Old Harlow | 6.4\% | 57 | 7.2\% | 10 | 10.6\% | 6 | 1.5\% | 1 | 6.2\% | 3 | 12.2\% | 2 | 12.7\% | 9 | 1.0\% | 0 | 6.3\% | 3 | 7.1\% | 18 | 2.1\% | 3 | 4.7\% |  |
| Church Langley | 10.1\% | 90 | 10.8\% | 15 | 14.3\% | 9 | 5.6\% | 3 | 10.8\% | 6 | 6.4\% | 1 | 2.6\% | 2 | 1.0\% | 0 | 14.8\% | 7 | 11.7\% | 31 | 12.5\% | 15 | 5.5\% | 1 |
| Bush Fair | 3.7\% | 33 | 9.8\% | 14 | 9.1\% | 5 | 7.6\% | 4 | 1.2\% | 1 | 1.1\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 2.2\% | 1 | 0.9\% | 2 | 3.3\% | 4 | 4.7\% | 1 |
| (None of these / nowhere else) | 54.0\% | 480 | 13.1\% | 19 | 17.9\% | 11 | 36.5\% | 19 | 67.4\% | 35 | 37.6\% | 7 | 70.1\% | 51 | 77.4\% | 33 | 75.6\% | 36 | 69.2\% | 180 | 62.2\% | 76 | 68.0\% | 14 |
| Weighted base: |  | 888 |  | 141 |  | 60 |  | 51 |  | 52 |  | 18 |  | 72 |  | 43 |  | 48 |  | 261 |  | 122 |  | 20 |
| Sample: |  | 834 |  | 101 |  | 98 |  | 81 |  | 66 |  | 91 |  | 72 |  | 55 |  | 61 |  | 73 |  | 75 |  | 61 |

## Q16AHow often do you visit (MAIN CENTRE MENTIONED AT Q15B)?

## Those who visit one or more of the centres mentioned at Q15A:

Daily
$5-6$ times a week
4 times a week
3 times a week
Twice a week
Once a week
Once every 2 weeks
Once a month
Less often
(Don't know / varies)
Mean:
Weighted base:
Sample:

| $4.7 \%$ | 42 | $8.5 \%$ | 12 | $14.3 \%$ |
| ---: | ---: | ---: | ---: | ---: |
| $2.5 \%$ | 22 | $12.1 \%$ | 17 | $4.9 \%$ |
| $1.5 \%$ | 13 | $5.1 \%$ | 7 | $2.5 \%$ |
| $1.9 \%$ | 17 | $3.1 \%$ | 4 | $12.0 \%$ |
| $5.0 \%$ | 44 | $13.2 \%$ | 19 | $8.4 \%$ |
| $18.8 \%$ | 167 | $38.4 \%$ | 54 | $44.9 \%$ |
| $13.5 \%$ | 120 | $10.9 \%$ | 15 | $7.2 \%$ |
| $23.8 \%$ | 211 | $4.5 \%$ | 6 | $4.6 \%$ |
| $27.9 \%$ | 248 | $4.2 \%$ | 6 | $1.2 \%$ |
| $0.5 \%$ | 5 | $0.0 \%$ | 0 | $0.0 \%$ |
|  | 1.04 |  | 2.28 |  |
|  | 888 |  | 141 |  |
|  | 834 |  | 101 |  |
|  |  |  |  |  |

## Q17AWhat is usually the MAIN purpose of your trip to (MAIN CENTRE MENTIONED AT Q15B)?

Those who visit one or more of the centres mentioned at Q15A:

| Buying fuel | 0.3\% | 3 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 0 | 2.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Food shopping | 17.1\% | 152 | 41.5\% | 59 | 36.9\% | 22 | 23.1\% | 12 | 4.2\% | 2 | 34.5\% | 6 | 9.8\% | 7 | 10.2\% | 4 | 1.3\% | 1 | 0.8\% | 2 | 26.8\% | 33 | 21.6\% | 4 |
| Leisure activity | 2.2\% | 19 | 1.2\% | 2 | 2.4\% | 1 | 3.7\% | 2 | 1.2\% | 1 | 1.1\% | 0 | 2.5\% | 2 | 9.8\% | 4 | 1.0\% | 0 | 2.1\% | 5 | 1.3\% | 2 | 0.0\% | 0 |
| Non-food shopping | 55.7\% | 495 | 26.0\% | 37 | 18.2\% | 11 | 50.5\% | 26 | 82.2\% | 43 | 24.5\% | 4 | 56.2\% | 41 | 58.8\% | 25 | 75.4\% | 36 | 74.6\% | 195 | 53.5\% | 65 | 61.6\% | 12 |
| Travelling to / from school / college / university | 0.1\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Travelling to / from work | 4.5\% | 40 | 7.9\% | 11 | 3.1\% | 2 | 8.6\% | 4 | 6.6\% | 3 | 4.4\% | 1 | 3.1\% | 2 | 1.3\% | 1 | 3.3\% | 2 | 5.3\% | 14 | 0.0\% | 0 | 1.2\% | 0 |
| Visiting café / pub / restaurant | 4.9\% | 44 | 8.2\% | 12 | 1.7\% | 1 | 2.4\% | 1 | 0.0\% | 0 | 4.8\% | 1 | 5.1\% | 4 | 1.3\% | 1 | 1.1\% | 1 | 8.3\% | 22 | 2.3\% | 3 | 0.0\% | 0 |
| Visiting family / friends | 3.7\% | 33 | 0.5\% | 1 | 4.5\% | 3 | 1.5\% | 1 | 2.0\% | 1 | 1.8\% | 0 | 8.5\% | 6 | 10.1\% | 4 | 6.3\% | 3 | 3.7\% | 10 | 3.1\% | 4 | 1.4\% | 0 |
| Visiting financial service such as bank, building society, post office | 3.3\% | 30 | 6.2\% | 9 | 22.0\% | 13 | 6.4\% | 3 | 0.0\% | 0 | 12.4\% | 2 | 0.8\% | 1 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 |
| Visiting health service such as doctor, dentist, hospital | 1.8\% | 16 | 1.5\% | 2 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 7.6\% | 1 | 3.4\% | 2 | 2.4\% | 1 | 1.0\% | 0 | 0.0\% | 0 | 5.1\% | 6 | 5.9\% | 1 |
| Visiting other service such as laundrette, hairdresser, recycling | 0.4\% | 3 | 0.5\% | 1 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.4\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Passing through on route to other places | 0.2\% | 1 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Window shopping / browsing | 4.7\% | 42 | 4.7\% | 7 | 4.9\% | 3 | 3.0\% | 2 | 1.0\% | 1 | 0.0\% | 0 | 7.8\% | 6 | 1.2\% | 1 | 8.4\% | 4 | 4.6\% | 12 | 5.6\% | 7 | 6.6\% | 1 |
| (Don't know / varies) | 1.0\% | 9 | 0.6\% | 1 | 1.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 5.4\% | 1 | 0.8\% | 1 | 3.7\% | 2 | 1.1\% | 1 | 0.7\% | 2 | 1.3\% | 2 | 0.0\% | 0 |
| Weighted base: |  | 888 |  | 141 |  | 60 |  | 51 |  | 52 |  | 18 |  | 72 |  | 43 |  | 48 |  | 261 |  | 122 |  | 20 |
| Sample: |  | 834 |  | 101 |  | 98 |  | 81 |  | 66 |  | 91 |  | 72 |  | 55 |  | 61 |  | 73 |  | 75 |  | 61 |

## Q18AWhen you visit (MAIN CENTRE MENTIONED AT Q15B), which other activities / services do you use? [MR]

Those who visit one or more of the centres mentioned at Q15A:

| Buy fuel | 1.2\% | 11 | 1.6\% | 2 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 0.8\% | 1 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 7 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Food shopping | 12.5\% | 111 | 26.5\% | 37 | 12.3\% | 7 | 17.9\% | 9 | 10.2\% | 5 | 15.9\% | 3 | 7.1\% | 5 | 5.5\% | 2 | 8.4\% | 4 | 6.2\% | 16 | 12.7\% | 16 | 28.6\% | 6 |
| Leisure activity | 9.8\% | 87 | 9.4\% | 13 | 3.5\% | 2 | 3.4\% | 2 | 12.8\% | 7 | 4.5\% | 1 | 2.4\% | 2 | 3.6\% | 2 | 11.4\% | 5 | 18.0\% | 47 | 4.6\% | 6 | 7.8\% | 2 |
| Non-food shopping | 15.1\% | 134 | 25.0\% | 35 | 20.9\% | 13 | 29.9\% | 15 | 9.8\% | 5 | 23.2\% | 4 | 17.2\% | 12 | 11.4\% | 5 | 3.2\% | 2 | 10.0\% | 26 | 6.6\% | 8 | 44.7\% | 9 |
| Travel to / from school / college / university | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Travel to / from work | 0.4\% | 3 | 0.0\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 1.1\% | 1 | 0.0\% | 0 | 1.3\% | 2 | 1.2\% | 0 |
| Visit café / pub / restaurant | 13.1\% | 116 | 6.5\% | 9 | 17.7\% | 11 | 19.0\% | 10 | 12.2\% | 6 | 11.4\% | 2 | 19.7\% | 14 | 13.6\% | 6 | 13.4\% | 6 | 17.3\% | 45 | 3.3\% | 4 | 12.9\% | 3 |
| Visit family / friends | 1.7\% | 16 | 1.1\% | 2 | 0.6\% | 0 | 3.8\% | 2 | 1.8\% | 1 | 1.9\% | 0 | 4.2\% | 3 | 6.9\% | 3 | 0.0\% | 0 | 0.8\% | 2 | 1.3\% | 2 | 3.8\% | 1 |
| Visit financial service such as bank, building society, post office | 5.8\% | 52 | 20.3\% | 29 | 12.5\% | 7 | 12.9\% | 7 | 0.9\% | 0 | 13.5\% | 2 | 3.3\% | 2 | 1.0\% | 0 | 3.5\% | 2 | 0.0\% | 0 | 1.1\% | 1 | 2.2\% | 0 |
| Visit health service such as doctor, dentist, hospital | 4.8\% | 43 | 9.0\% | 13 | 12.0\% | 7 | 7.9\% | 4 | 3.3\% | 2 | 19.4\% | 3 | 3.1\% | 2 | 5.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 7.2\% | 9 | 2.1\% | 0 |
| Visit other service such as laundrette, hairdresser, recycling | 3.6\% | 32 | 6.6\% | 9 | 10.2\% | 6 | 4.6\% | 2 | 2.2\% | 1 | 10.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 5 | 4.2\% | 5 | 2.7\% | 1 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Window shopping / browsing | 0.7\% | 6 | 0.5\% | 1 | 0.9\% | 1 | 2.2\% | 1 | 0.0\% | 0 | 1.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 15.5\% | 3 |
| (Don't know / varies) | 0.9\% | 8 | 1.2\% | 2 | 6.1\% | 4 | 0.7\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 1.8\% | 1 | 1.2\% | 1 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Nothing) | 49.5\% | 440 | 27.1\% | 38 | 32.7\% | 20 | 40.5\% | 21 | 54.5\% | 28 | 31.2\% | 6 | 49.0\% | 35 | 56.7\% | 24 | 73.7\% | 35 | 58.6\% | 153 | 60.9\% | 75 | 24.7\% | 5 |
| Weighted base: |  | 888 |  | 141 |  | 60 |  | 51 |  | 52 |  | 18 |  | 72 |  | 43 |  | 48 |  | 261 |  | 122 |  | 20 |
| Sample: |  | 834 |  | 101 |  | 98 |  | 81 |  | 66 |  | 91 |  | 72 |  | 55 |  | 61 |  | 73 |  | 75 |  | 61 |

Q19AWhat do you like about (MAIN CENTRE MENTIONED AT Q15B)? [MR]
Those who visit one or more of the centres mentioned at Q15A:

| Everything | 1.0\% | 9 | 0.5\% | 1 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 11.8\% | 6 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Accessible by rail | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Attractive environment | 5.6\% | 50 | 2.1\% | 3 | 5.6\% | 3 | 13.7\% | 7 | 1.2\% | 1 | 17.1\% | 3 | 8.5\% | 6 | 6.0\% | 3 | 3.1\% | 1 | 4.4\% | 11 | 8.5\% | 10 | 4.2\% | 1 |
| Clean / litter free | 1.6\% | 14 | 6.6\% | 9 | 1.3\% | 1 | 6.8\% | 3 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 0 |
| Close to home | 23.9\% | 212 | 54.5\% | 77 | 35.9\% | 21 | 41.2\% | 21 | 13.0\% | 7 | 32.0\% | 6 | 10.7\% | 8 | 10.3\% | 4 | 14.6\% | 7 | 10.8\% | 28 | 23.1\% | 28 | 23.8\% | 5 |
| Close to school / college / university | 0.1\% | 1 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Close to work / en route to work | 1.0\% | 9 | 1.5\% | 2 | 3.2\% | 2 | 0.9\% | 0 | 2.8\% | 1 | 1.1\% | 0 | 2.8\% | 2 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 0 |
| Compact / easy to get around | 3.6\% | 32 | 3.0\% | 4 | 2.4\% | 1 | 4.5\% | 2 | 4.9\% | 3 | 3.7\% | 1 | 2.7\% | 2 | 0.0\% | 0 | 1.0\% | 0 | 5.2\% | 14 | 2.4\% | 3 | 10.5\% | 2 |
| Easily accessible by foot / cycle | 1.1\% | 10 | 5.1\% | 7 | 0.7\% | 0 | 3.0\% | 2 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Easy to park | 12.9\% | 115 | 5.3\% | 7 | 5.0\% | 3 | 15.1\% | 8 | 10.2\% | 5 | 6.5\% | 1 | 11.4\% | 8 | 2.2\% | 1 | 7.4\% | 4 | 26.7\% | 70 | 3.6\% | 4 | 17.2\% | 3 |
| Free / cheap parking | 2.2\% | 19 | 2.8\% | 4 | 2.4\% | 1 | 11.8\% | 6 | 0.0\% | 0 | 1.7\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 1.1\% | 1 | 0.8\% | 2 | 3.4\% | 4 | 0.0\% | 0 |
| Good bus service / accessible public transport | 0.8\% | 7 | 0.0\% | 0 | 1.2\% | 1 | 0.7\% | 0 | 0.0\% | 0 | 1.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 4 | 1.0\% | 1 | 0.0\% | 0 |
| Good disabled access | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Good facilities (e.g. seating, toilets) | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Good foodstores | 2.4\% | 21 | 3.1\% | 4 | 5.6\% | 3 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 5.1\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.2\% | 9 | 1.1\% | 0 |
| Good for a day out | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Good layout / shops close together | 1.0\% | 9 | 3.6\% | 5 | 0.6\% | 0 | 2.2\% | 1 | 0.9\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.6\% | 1 |
| Good leisure facilities (e.g. leisure centres, cinema, health and fitness clubs, arts centres etc.) | 2.6\% | 23 | 3.7\% | 5 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 3.2\% | 1 | 1.1\% | 1 | 5.9\% | 15 | 0.0\% | 0 | 0.0\% | 0 |
| Good market | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Good places to eat | 3.3\% | 30 | 1.5\% | 2 | 3.7\% | 2 | 0.0\% | 0 | 0.9\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 1 | 7.4\% | 19 | 3.3\% | 4 | 2.4\% | 0 |
| Good pubs / bars | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Good quality of shops | 2.1\% | 18 | 0.5\% | 1 | 3.7\% | 2 | 2.0\% | 1 | 0.0\% | 0 | 1.8\% | 0 | 3.5\% | 3 | 3.2\% | 1 | 4.3\% | 2 | 0.9\% | 2 | 3.4\% | 4 | 8.1\% | 2 |
| Good range of chain / well known stores | 17.0\% | 151 | 7.0\% | 10 | 9.2\% | 6 | 9.4\% | 5 | 17.9\% | 9 | 0.9\% | 0 | 4.5\% | 3 | 11.5\% | 5 | 17.4\% | 8 | 34.4\% | 90 | 10.7\% | 13 | 9.0\% | 2 |
| Good range of non-food shops | 22.2\% | 198 | 7.1\% | 10 | 15.3\% | 9 | 17.8\% | 9 | 33.9\% | 18 | 1.0\% | 0 | 31.8\% | 23 | 20.6\% | 9 | 28.4\% | 14 | 29.2\% | 76 | 22.1\% | 27 | 14.8\% | 3 |
| Good range of services (e.g. bank, library, hairdresser etc.) | 0.8\% | 7 | 1.1\% | 2 | 1.8\% | 1 | 0.9\% | 0 | 2.8\% | 1 | 0.9\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 2 | 1.1\% | 0 |
| Good range of specialist / independent stores | 4.2\% | 38 | 0.0\% | 0 | 1.2\% | 1 | 6.4\% | 3 | 2.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 2.1\% | 1 | 11.4\% | 30 | 1.0\% | 1 | 1.1\% | 0 |
| Good road access | 1.3\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.4\% | 11 | 0.0\% | 0 | 0.0\% | 0 |
| Historic environment | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Library | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Long opening hours / | 0.6\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 5 | 0.0\% | 0 | 0.0\% | 0 |


|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  | Zone 9 |  | Zone 10 |  | Zone 11 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| evening activities |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Low or discount prices | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Not too busy or crowded | 1.6\% | 14 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.4\% | 11 | 1.1\% | 1 | 1.2\% | 0 |
| Pedestrianised areas | 0.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.8\% | 2 | 1.0\% | 1 | 0.0\% | 0 |
| Riverside environment | 2.5\% | 22 | 1.5\% | 2 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 1.0\% | 0 | 6.6\% | 17 | 1.0\% | 1 | 0.0\% | 0 |
| Safe / secure | 0.6\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 |
| Shops selling local or fairtrade produce | 0.1\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| A change of scenery | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 |
| Busy / vibrant | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Close to relatives / friends | 1.3\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.4\% | 11 | 0.0\% | 0 | 1.1\% | 0 |
| Close to the airport | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Close to the shops | 0.1\% | 0 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Easily accessible by car | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.1\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Familiarity / home town | 0.8\% | 7 | 2.0\% | 3 | 1.9\% | 1 | 0.0\% | 0 | 1.2\% | 1 | 5.6\% | 1 | 1.0\% | 1 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Friendly / helpful staff | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 |
| General convenience | 1.4\% | 12 | 0.8\% | 1 | 2.2\% | 1 | 0.0\% | 0 | 0.9\% | 0 | 2.2\% | 0 | 3.2\% | 2 | 3.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 4.4\% | 5 | 0.0\% | 0 |
| Good college | 1.3\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.4\% | 11 | 0.0\% | 0 | 0.0\% | 0 |
| Good shops / facilities for young people | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Good outdoor shopping centre | 0.6\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Good range of all types of shops | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 0 |
| Good range of takeaway restaurants | 0.3\% | 3 | 0.0\% | 0 | 4.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Good sized town (not too big / small) | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.7\% | 1 |
| Has a farm shop | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 |
| Has a Lidl supermarket | 0.5\% | 4 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 2 | 3.9\% | 1 |
| Has a model shop | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Has a Next store | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Has a Primark store | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Has a smaller Tesco store | 0.2\% | 2 | 0.0\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 1.4\% | 0 |
| Has a TK Maxx store | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Has a Wilkinson's store | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Has an Asda supermarket | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 |
| Has everything I need | 0.7\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 6 | 0.0\% | 0 | 1.1\% | 0 |
| Long opening hours | 0.1\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Modern environment | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Number of shops are improving | 0.2\% | 2 | 1.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Pleasant atmosphere / friendly people / community spirit | 1.1\% | 10 | 0.0\% | 0 | 4.9\% | 3 | 1.2\% | 1 | 0.0\% | 0 | 5.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Quiet / peaceful place | 0.4\% | 3 | 0.5\% | 1 | 1.8\% | 1 | 0.8\% | 0 | 0.0\% | 0 | 1.9\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |



## Q20AWhat do you dislike about (MAIN CENTRE MENTIONED AT Q15B)? [MR]

Those who visit one or more of the centres mentioned at Q15A:

| Everything | 1.6\% | 14 | 3.6\% | 5 | 0.0\% | 0 | 1.5\% | 1 | 2.8\% | 1 | 0.9\% | 0 | 1.6\% | 1 | 1.0\% | 0 | 0.0\% | 0 | 1.7\% | 4 | 0.0\% | 0 | 2.1\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Centre very windy | 2.0\% | 18 | 0.0\% | 0 | 0.0\% | 0 | 4.8\% | 2 | 3.0\% | 2 | 0.0\% | 0 | 3.7\% | 3 | 1.0\% | 0 | 1.3\% | 1 | 2.5\% | 6 | 2.3\% | 3 | 3.6\% | 1 |
| Cost of parking | 3.1\% | 27 | 2.0\% | 3 | 4.5\% | 3 | 0.8\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 1.0\% | 1 | 2.5\% | 1 | 5.4\% | 3 | 5.9\% | 15 | 1.0\% | 1 | 1.1\% | 0 |
| Difficult to cross streets | 0.1\% | 0 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Few traffic free areas | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lack of leisure, sports or cultural facilities | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lack of parking | 5.8\% | 51 | 7.0\% | 10 | 4.3\% | 3 | 18.8\% | 10 | 7.7\% | 4 | 2.2\% | 0 | 6.5\% | 5 | 9.2\% | 4 | 1.3\% | 1 | 4.0\% | 10 | 3.4\% | 4 | 6.7\% | 1 |
| Litter / dirty / dogs | 1.2\% | 11 | 2.0\% | 3 | 1.5\% | 1 | 5.6\% | 3 | 0.9\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 1.1\% | 1 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Awkward car parks (layout) | 0.9\% | 8 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 1 | 1.0\% | 0 | 2.1\% | 5 | 0.0\% | 0 | 1.4\% | 0 |
| No department store | 2.2\% | 20 | 2.5\% | 4 | 3.2\% | 2 | 4.5\% | 2 | 2.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 5 | 4.7\% | 6 | 3.2\% | 1 |
| Not enough choice of shops | 4.7\% | 42 | 11.6\% | 16 | 6.3\% | 4 | 3.9\% | 2 | 2.1\% | 1 | 9.1\% | 2 | 5.5\% | 4 | 6.0\% | 3 | 3.1\% | 1 | 1.7\% | 4 | 3.4\% | 4 | 4.1\% | 1 |
| Not enough clothes shops | 1.7\% | 15 | 1.0\% | 1 | 3.2\% | 2 | 1.6\% | 1 | 1.2\% | 1 | 3.0\% | 1 | 0.0\% | 0 | 8.0\% | 3 | 0.0\% | 0 | 1.7\% | 4 | 1.1\% | 1 | 2.7\% | 1 |
| Not enough supermarket / food shops | 0.2\% | 2 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor bus service to centre | 0.6\% | 5 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 4 | 0.0\% | 0 |
| Poor environment / atmosphere | 10.2\% | 91 | 9.4\% | 13 | 9.6\% | 6 | 7.4\% | 4 | 21.7\% | 11 | 8.8\% | 2 | 13.1\% | 9 | 18.3\% | 8 | 6.6\% | 3 | 8.9\% | 23 | 7.5\% | 9 | 10.2\% | 2 |
| Poor facilities (e.g. seating, toilets) | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor quality shops | 1.2\% | 10 | 2.1\% | 3 | 0.7\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 2.8\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Poor signposting in centre | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Prices too high | 0.3\% | 3 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Short opening hours / no facilities in the evening | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Short opening hours / no facilities on Sundays | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Too few pubs, eating places etc. | 0.4\% | 3 | 0.5\% | 1 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 |
| Too few service businesses (e.g. banks / building societies) | 0.3\% | 2 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Too many shops of one type | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Traffic congestion | 0.7\% | 6 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.8\% | 2 | 1.9\% | 0 | 3.1\% | 2 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Unsafe / poor security / dangerous | 2.3\% | 21 | 3.1\% | 4 | 0.8\% | 0 | 4.9\% | 2 | 0.0\% | 0 | 0.9\% | 0 | 10.2\% | 7 | 6.6\% | 3 | 0.0\% | 0 | 1.1\% | 3 | 0.0\% | 0 | 1.2\% | 0 |
| Vandals / hooligans | 4.5\% | 40 | 12.8\% | 18 | 1.8\% | 1 | 2.4\% | 1 | 4.9\% | 3 | 1.8\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 1.1\% | 1 | 5.3\% | 14 | 1.3\% | 2 | 0.0\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Boring / nothing to do there | 0.5\% | 4 | 0.0\% | 0 | 4.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Expensive disabled parking | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 |
| Has a bad reputation | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 |
| Has a Tesco supermarket | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Horses getting in the way of | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 |


|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  | Zone 9 |  | Zone 10 |  | Zone 11 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Inconvenient generally | 1.4\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.4\% | 11 | 0.0\% | 0 | 0.0\% | 0 |
| Lack of book shops | 0.3\% | 3 | 1.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lack of disabled parking | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 |
| Lack of free parking | 0.1\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lack of independent / specialist shops | 0.3\% | 3 | 0.0\% | 0 | 1.8\% | 1 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 |
| Lack of variety generally | 0.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.8\% | 3 | 1.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Marks \& Spencer store closed down | 2.3\% | 21 | 0.6\% | 1 | 0.7\% | 0 | 2.9\% | 1 | 4.3\% | 2 | 7.1\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 2.2\% | 1 | 3.0\% | 8 | 3.7\% | 5 | 2.1\% | 0 |
| No market any more | 0.6\% | 6 | 1.3\% | 2 | 1.2\% | 1 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 1.2\% | 0 |
| No tube / underground service | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 |
| Not enough choice of shops for older people | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Not enough shops for children | 0.4\% | 3 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| People using disabled parking when they're not disabled | 0.1\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor access by car | 1.6\% | 14 | 0.0\% | 0 | 0.6\% | 0 | 2.2\% | 1 | 5.8\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.7\% |  | 0.0\% | 0 |
| Poor access by cycle | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor layout | 1.3\% | 12 | 0.0\% | 0 | 0.8\% | 0 | 0.7\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 3.5\% | 3 | 1.0\% | 0 | 0.0\% | 0 | 0.8\% | 2 | 4.2\% | 5 | 1.1\% | 0 |
| Poor market (lack of stalls, variety, too small etc.) | 0.1\% | 1 | 0.0\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor pavements (uneven, cracks, holes etc.) | 0.1\% | 1 | 0.0\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor range of chain stores | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 2 | 0.0\% | 0 |
| Poor road surfaces (potholes, uneven etc.) | 0.2\% | 2 | 0.0\% | 0 | 2.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 |
| Post office closed down | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Run down / dated / needs refurbishment | 3.9\% | 34 | 1.9\% | 3 | 4.9\% | 3 | 0.8\% | 0 | 5.9\% | 3 | 5.1\% | , | 6.1\% | 4 | 1.2\% | 1 | 12.6\% | 6 | 2.4\% | 6 | 4.3\% | 5 | 8.8\% | 2 |
| Street entertainers | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Too busy / crowded / noisy | 1.8\% | 16 | 0.6\% | 1 | 0.0\% | 0 | 0.9\% | 0 | 0.9\% | 0 | 1.9\% | 0 | 1.8\% | 1 | 6.6\% | 3 | 1.0\% | 0 | 3.0\% | 8 | 1.0\% | 1 | 0.0\% | 0 |
| Too far away | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Too many charity shops | 0.1\% | 1 | 0.6\% | 1 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Too many cheap shops | 0.3\% | 2 | 1.0\% | 1 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 |
| Too many coffee shops / | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Too many estate agents | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Too many food shops | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Too many insurance brokers | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Too many pawnbrokers | 0.2\% | 2 | 0.6\% | 1 | 0.7\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  | 0.0\% | 0 |
| Too many roundabouts | 0.3\% | 2 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Too many takeaway restaurants | 0.6\% | 5 | 3.6\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Too many vacant shops | 4.0\% | 36 | 5.0\% | 7 | 7.9\% | 5 | 0.9\% | 0 | 8.5\% | 4 | 3.5\% | 1 | 1.8\% | 1 | 2.1\% | 1 | 4.5\% | 2 | 5.0\% | 13 | 1.0\% | 1 | 0.0\% | 0 |


| by Zone - Filtered <br> Weighted: | Harlow Household Survey |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | For Bilfinger GVA |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  | Zone 9 |  | Zone 10 |  | Zone 11 |  |
| Too small | 0.2\% | 2 | 0.5\% | 1 | 1.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Unattractive new buildings | 0.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 |
| Undesirable clientele | 1.8\% | 16 | 3.1\% | 4 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 5.4\% | 1 | 2.4\% | 2 | 4.2\% | 2 | 10.3\% | 5 | 0.0\% | 0 | 1.6\% | 2 | 1.1\% | 0 |
| (Nothing) | 42.5\% | 378 | 33.7\% | 47 | 40.3\% | 24 | 43.6\% | 22 | 26.4\% | 14 | 44.9\% | 8 | 46.1\% | 33 | 35.2\% | 15 | 47.0\% | 22 | 46.1\% | 120 | 49.0\% | 60 | 54.1\% | 11 |
| (Don't know) | 3.3\% | 29 | 4.5\% | 6 | 0.7\% | 0 | 0.8\% | 0 | 2.1\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 5.6\% | 2 | 2.6\% | 1 | 5.9\% | 15 | 0.0\% | 0 | 6.3\% | 1 |
| Weighted base: |  | 888 |  | 141 |  | 60 |  | 51 |  | 52 |  | 18 |  | 72 |  | 43 |  | 48 |  | 261 |  | 122 |  | 20 |
| Sample: |  | 834 |  | 101 |  | 98 |  | 81 |  | 66 |  | 91 |  | 72 |  | 55 |  | 61 |  | 73 |  | 75 |  | 61 |

## Q21AHow do you think (MAIN CENTRE MENTIONED AT Q15B) could be improved? [MR]

Those who visit one or more of the centres mentioned at Q15A:

| Better choice of shops | 8.8\% | 78 | 8.6\% | 12 | 16.3\% | 10 | 9.1\% | 5 | 17.9\% | 9 | 13.7\% | 2 | 2.7\% | 2 | 6.8\% | 3 | 10.8\% | 5 | 9.3\% | 24 | 3.6\% | 4 | 8.7\% | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Better facilities for pedestrians (including pedestrian crossings) | 0.3\% | 3 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Better facilities for youth | 1.4\% | 12 | 5.1\% | 7 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Better maintenance / cleanliness | 2.9\% | 26 | 1.7\% | 2 | 7.4\% | 4 | 0.9\% | 0 | 7.7\% | 4 | 4.0\% | 1 | 3.4\% | 2 | 9.0\% | 4 | 5.1\% | 2 | 1.8\% | 5 | 0.0\% | 0 | 1.2\% | 0 |
| Better quality shops | 1.7\% | 15 | 3.5\% | 5 | 3.8\% | 2 | 2.4\% | 1 | 1.2\% | 1 | 6.7\% | 1 | 1.6\% | 1 | 1.2\% | 1 | 2.1\% | 1 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Improve appearance / environment | 7.1\% | 63 | 8.6\% | 12 | 4.7\% | 3 | 6.4\% | 3 | 13.0\% | 7 | 12.2\% | 2 | 14.0\% | 10 | 10.3\% | 4 | 15.9\% | 8 | 2.9\% | 7 | 3.1\% | 4 | 13.0\% | 3 |
| Improve bus services / access | 2.0\% | 18 | 1.6\% | 2 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 2 | 9.3\% | 11 | 1.4\% | 0 |
| Improve rail services /access | 0.9\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.4\% | 8 | 0.0\% | 0 |
| Improve security, including CCTV | 3.4\% | 30 | 4.8\% | 7 | 3.0\% | 2 | 4.7\% | 2 | 1.0\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 6.5\% | 17 | 1.0\% | 1 | 0.0\% | 0 |
| Improve signposting in centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Longer midweek opening hours/more evening activities | 0.4\% | 3 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 2 | 0.0\% | 0 | 1.1\% | 0 |
| Longer opening hours on Sunday | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More banks / building societies | 0.3\% | 3 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More car parking | 7.4\% | 65 | 5.9\% | 8 | 6.8\% | 4 | 12.4\% | 6 | 5.9\% | 3 | 5.9\% | 1 | 6.4\% | 5 | 13.6\% | 6 | 7.6\% | 4 | 8.1\% | 21 | 5.6\% | 7 | 2.5\% | 1 |
| More large shops / department stores | 8.7\% | 77 | 7.7\% | 11 | 18.8\% | 11 | 13.4\% | 7 | 8.4\% | 4 | 3.4\% | 1 | 10.0\% | 7 | 11.6\% | 5 | 12.2\% | 6 | 4.8\% | 12 | 9.7\% | 12 | 4.2\% | 1 |
| More leisure, sports or cultural facilities | 0.5\% | 4 | 0.0\% | 0 | 1.7\% | 1 | 4.6\% | 2 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 0 |
| More pubs, restaurants, cafés | 2.0\% | 17 | 4.5\% | 6 | 0.0\% | 0 | 2.2\% | 1 | 0.0\% | 0 | 1.9\% | 0 | 7.5\% | 5 | 0.0\% | 0 | 1.1\% | 1 | 0.8\% | 2 | 1.3\% | 2 | 0.0\% | 0 |
| More supermarkets / food shops | 0.5\% | 5 | 0.5\% | 1 | 2.5\% | 2 | 0.8\% | 0 | 0.0\% | 0 | 6.3\% | 1 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 0 |
| More traffic free areas / pedestrianisation | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 |
| More / better seating, toilets, bins etc. | 0.2\% | 2 | 0.5\% | 1 | 1.2\% | 1 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (No need to improve) | 29.1\% | 259 | 20.4\% | 29 | 15.9\% | 10 | 35.6\% | 18 | 18.3\% | 10 | 24.9\% | 4 | 33.3\% | 24 | 7.7\% | 3 | 13.6\% | 6 | 37.2\% | 97 | 40.4\% | 49 | 39.6\% | 8 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Introduce a named retailer | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| A complete refurbishment / modernisation | 7.0\% | 63 | 7.2\% | 10 | 4.0\% | 2 | 0.0\% | 0 | 4.0\% | 2 | 3.9\% | 1 | 2.9\% | 2 | 0.0\% | 0 | 3.2\% | 2 | 15.6\% | 41 | 2.3\% | 3 | 0.0\% | 0 |
| Appoint new town councillors who will listen to local people's needs | 0.7\% | 6 | 4.5\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Better market | 1.2\% | 10 | 1.6\% | 2 | 0.6\% | 0 | 2.2\% | 1 | 2.8\% | 1 | 0.9\% | 0 | 5.1\% | 4 | 0.0\% | 0 | 3.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |


|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  | Zone 9 |  | Zone 10 |  | Zone 11 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Better road maintenence | 0.8\% | 7 | 0.0\% | 0 | 2.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 6.1\% | 1 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.1\% | 4 | 1.1\% | 0 |
| Bring back some of the older stores | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bring back the market | 0.9\% | 8 | 0.8\% | 1 | 1.3\% | 1 | 1.5\% | 1 | 1.0\% | 1 | 0.0\% | 0 | 1.6\% | 1 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 3 | 0.0\% | 0 |
| Bring back the Marks \& Spencer store | 5.2\% | 46 | 5.5\% | 8 | 2.9\% | 2 | 3.0\% | 2 | 14.7\% | 8 | 7.2\% | 1 | 4.5\% | 3 | 1.2\% | 1 | 3.2\% | 2 | 3.8\% | 10 | 7.3\% | 9 | 9.8\% | 2 |
| Close pubs during the day | 0.8\% | 7 | 3.1\% | 4 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Enlarge / improve the Water Gardens | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 0 |
| Everything | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Fewer takeaway restaurants | 0.1\% | 1 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Fewer vacant shops | 3.1\% | 27 | 5.1\% | 7 | 11.4\% | 7 | 0.0\% | 0 | 5.3\% | 3 | 1.7\% | 0 | 1.0\% | 1 | 1.2\% | 1 | 1.0\% | 0 | 2.1\% | 5 | 1.1\% | 1 | 7.8\% | 2 |
| Free / cheaper parking | 3.4\% | 30 | 0.0\% | 0 | 2.1\% | 1 | 1.5\% | 1 | 0.0\% | 0 | 4.7\% | 1 | 0.0\% | 0 | 1.2\% | 1 | 19.1\% | 9 | 5.8\% | 15 | 2.1\% | 3 | 0.0\% | 0 |
| Get rid of undesirable clientele | 0.6\% | 5 | 3.1\% | 4 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Improve access generally (e.g. more entrances / exits) | 1.5\% | 14 | 3.7\% | 5 | 0.6\% | 0 | 5.2\% | 3 | 2.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.9\% | 2 | 0.0\% | 0 | 6.7\% | 1 |
| Improve layout (more compact etc.) | 0.2\% | 1 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 |
| Larger / easier car parking spaces | 1.1\% | 10 | 3.6\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 1.4\% | 0 |
| Less estate agents | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lower-priced leisure activities | 0.1\% | 1 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More / better choice of independent shops | 1.1\% | 9 | 3.1\% | 4 | 0.0\% | 0 | 4.6\% | 2 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 1.0\% | 0 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 |
| More / better disabled access (e.g.car parking, ramps etc.) | 0.6\% | 5 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 1.0\% | 0 | 0.9\% | 2 | 1.0\% | 1 | 0.0\% | 0 |
| More hardware / DIY shops | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More investment in the town generally | 0.1\% | 1 | 0.5\% | 1 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More outdoor shops | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.1\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More shops / facilities for elderly people | 0.1\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More shops undercover | 0.8\% | 7 | 0.0\% | 0 | 0.7\% | 0 | 5.2\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.8\% | 2 | 1.1\% | 1 | 1.1\% | 0 |
| More spacious / larger centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More takeaway restaurants | 0.2\% | 2 | 1.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Open a cinema | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Open a Debenhams store | 1.9\% | 17 | 2.6\% | 4 | 10.0\% | 6 | 1.5\% | 1 | 1.0\% | 1 | 1.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 4 | 1.1\% | 1 | 0.0\% | 0 |
| Open a John Lewis store | 0.9\% | 8 | 0.5\% | 1 | 0.7\% | 0 | 0.7\% | 0 | 2.1\% | 1 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 4 | 1.0\% | 1 | 0.0\% | 0 |
| Open an underground / tube station | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 |
| Reduce traffic congestion | 0.3\% | 2 | 1.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Re-open / better library | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Repair / improve pavements | 0.1\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |


|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  | Zone 9 |  | Zone 10 |  | Zone 11 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Stop plans to build a fast road | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Stop the misuse of the disabled parking bays | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Stop the roadworks | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 13.4\% | 119 | 5.6\% | 8 | 9.7\% | 6 | 11.0\% | 6 | 11.7\% | 6 | 11.6\% | 2 | 10.2\% | 7 | 37.5\% | 16 | 16.3\% | 8 | 15.5\% | 40 | 13.1\% | 16 | 18.1\% | 4 |
| Weighted base: |  | 888 |  | 141 |  | 60 |  | 51 |  | 52 |  | 18 |  | 72 |  | 43 |  | 48 |  | 261 |  | 122 |  | 20 |
| Sample: |  | 834 |  | 101 |  | 98 |  | 81 |  | 66 |  | 91 |  | 72 |  | 55 |  | 61 |  | 73 |  | 75 |  | 61 |

Q22AHow do you normally travel to (MAIN CENTRE MENTIONED AT Q15B)?
Those who visit one or more of the centres mentioned at Q15A:

| Car / van (as driver) | 76.7\% | 681 | 55.6\% | 78 | 49.2\% | 30 | 80.1\% | 41 | 91.9\% | 48 | 46.7\% | 8 | 68.7\% | 50 | 84.5\% | 36 | 91.9\% | 44 | 88.9\% | 232 | 80.9\% | 99 | 76.4\% | 15 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Car / van (as passenger) | 8.1\% | 72 | 5.8\% | 8 | 3.1\% | 2 | 9.0\% | 5 | 2.7\% | 1 | 7.0\% | 1 | 14.6\% | 11 | 6.6\% | 3 | 4.3\% | 2 | 8.2\% | 21 | 13.4\% | 16 | 8.6\% | 2 |
| Walk | 8.6\% | 76 | 30.8\% | 43 | 40.2\% | 24 | 4.6\% | 2 | 0.0\% | 0 | 30.6\% | 6 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bus | 5.7\% | 51 | 7.7\% | 11 | 6.0\% | 4 | 4.6\% | 2 | 5.3\% | 3 | 14.0\% | 3 | 15.8\% | 11 | 1.0\% | 0 | 2.3\% | 1 | 2.9\% | 8 | 4.6\% | 6 | 12.3\% | 2 |
| Taxi | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Train | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cycle | 0.1\% | 1 | 0.0\% | 0 | 1.5\% | 1 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Motorcycle / moped | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Disability vehicle (wheelchair, scooter etc.) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 1.7\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 1.6\% | 1 | 0.0\% | 0 | 1.1\% | 1 | 2.7\% | 1 |
| Weighted base: |  | 888 |  | 141 |  | 60 |  | 51 |  | 52 |  | 18 |  | 72 |  | 43 |  | 48 |  | 261 |  | 122 |  | 20 |
| Sample: |  | 834 |  | 101 |  | 98 |  | 81 |  | 66 |  | 91 |  | 72 |  | 55 |  | 61 |  | 73 |  | 75 |  | 61 |

## MeanScore: minutes

## Q23AHow long do you typically spend in (MAIN CENTRE MENTIONED AT Q15B)?

Those who visit one or more of the centres mentioned at Q15A:

| Less than 30 minutes | 9.2\% | 82 | 24.0\% | 34 | 20.9\% | 13 | 23.0\% | 12 | 5.9\% | 3 | 26.3\% | 5 | 5.8\% | 4 | 1.3\% | 1 | 0.0\% | 0 | 0.8\% | 2 | 7.0\% | 9 | 1.1\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 30-59 minutes | 11.5\% | 102 | 20.4\% | 29 | 19.8\% | 12 | 6.8\% | 3 | 5.2\% | 3 | 33.2\% | 6 | 10.5\% | 8 | 7.9\% | 3 | 7.4\% | 4 | 3.2\% | 8 | 18.4\% | 23 | 20.0\% | 4 |
| $1 \mathrm{hr}-1 \mathrm{hr} 29 \mathrm{~min}$ | 14.8\% | 132 | 19.1\% | 27 | 24.3\% | 15 | 12.2\% | 6 | 8.3\% | 4 | 21.6\% | 4 | 7.5\% | 5 | 15.3\% | 7 | 11.7\% | 6 | 14.1\% | 37 | 16.2\% | 20 | 8.6\% | 2 |
| $1 \mathrm{hr} 30 \mathrm{mins}-1 \mathrm{hr} 59 \mathrm{~min}$ | 14.7\% | 130 | 6.5\% | 9 | 13.8\% | 8 | 15.5\% | 8 | 25.8\% | 13 | 4.7\% | 1 | 30.1\% | 22 | 15.3\% | 7 | 20.3\% | 10 | 15.4\% | 40 | 8.7\% | 11 | 8.9\% | 2 |
| 2 hrs - 2 hrs 29 mins | 24.7\% | 219 | 12.1\% | 17 | 11.8\% | 7 | 15.0\% | 8 | 25.1\% | 13 | 7.4\% | 1 | 15.4\% | 11 | 32.1\% | 14 | 31.4\% | 15 | 39.3\% | 102 | 19.6\% | 24 | 32.0\% | 6 |
| $2 \mathrm{hrs} 30 \mathrm{mins}-2 \mathrm{hrs} 59 \mathrm{mins}$ | 9.9\% | 88 | 6.5\% | 9 | 3.1\% | 2 | 5.6\% | 3 | 19.2\% | 10 | 1.1\% | 0 | 15.5\% | 11 | 12.7\% | 5 | 9.9\% | 5 | 7.9\% | 21 | 17.4\% | 21 | 2.4\% | 0 |
| 3 hrs - 3 hrs 59 mins | 6.4\% | 57 | 1.3\% | 2 | 2.0\% | 1 | 12.8\% | 7 | 3.7\% | 2 | 1.1\% | 0 | 9.7\% | 7 | 2.1\% | 1 | 10.4\% | 5 | 7.8\% | 20 | 8.4\% | 10 | 8.4\% | 2 |
| 4 hrs or more | 5.3\% | 47 | 4.5\% | 6 | 0.6\% | 0 | 4.8\% | 2 | 4.9\% | 3 | 1.1\% | 0 | 1.0\% | 1 | 8.9\% | 4 | 7.3\% | 4 | 9.6\% | 25 | 0.0\% | 0 | 10.0\% | 2 |
| (Don't know / varies) | 3.6\% | 32 | 5.6\% | 8 | 3.8\% | 2 | 4.3\% | 2 | 1.8\% | 1 | 3.5\% | 1 | 4.5\% | 3 | 4.4\% | 2 | 1.6\% | 1 | 1.9\% | 5 | 4.3\% | 5 | 8.7\% | 2 |
| Mean: |  | 24.61 |  | 89.92 |  | 74.86 |  | 13.92 |  | 34.81 |  | 60.96 |  | 17.76 |  | 48.31 |  | 49.46 |  | 58.31 |  | 06.21 |  | 49.08 |
| Weighted base: |  | 888 |  | 141 |  | 60 |  | 51 |  | 52 |  | 18 |  | 72 |  | 43 |  | 48 |  | 261 |  | 122 |  | 20 |
| Sample: |  | 834 |  | 101 |  | 98 |  | 81 |  | 66 |  | 91 |  | 72 |  | 55 |  | 61 |  | 73 |  | 75 |  | 61 |

## MeanScore: visits per week

Q16BHow often do you visit (SECOND MAIN CENTRE MENTIONED AT Q15C)?
Those who visit one or more of the centres mentioned at Q15C:
Daily
$5-6$ times a week
4 times a week
3 times a week
Twice a week
Once a week
Once every 2 weeks
Once a month
Less often
(Don't know / varies)
Mean:
Weighted base:
Sample:

| 2.1\% | 8 | 2.3\% | 3 | 9.8\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 0 | 0.0\% | 0 | 5.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 0.6\% | 2 | 1.7\% | 2 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 0.6\% | 3 | 1.8\% | 2 | 0.0\% | 0 | 1.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 3.6\% | 15 | 7.9\% | 10 | 5.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 5.8\% | 1 | 2.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 1 | 0.0\% | 0 |
| 5.7\% | 23 | 14.4\% | 18 | 4.5\% | 2 | 7.4\% | 2 | 0.0\% | 0 | 4.3\% | 0 | 3.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 13.8\% | 56 | 26.9\% | 33 | 21.1\% | 10 | 17.1\% | 6 | 0.0\% | 0 | 26.0\% | 3 | 2.7\% | 1 | 5.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 6.4\% | 3 | 3.7\% | 0 |
| 22.9\% | 94 | 18.9\% | 23 | 13.4\% | 7 | 43.1\% | 14 | 17.8\% | 3 | 10.9\% | 1 | 47.9\% | 10 | 10.6\% | 1 | 0.0\% | 0 | 33.2\% | 27 | 11.7\% | 5 | 35.6\% | 2 |
| 23.6\% | 96 | 21.8\% | 27 | 32.6\% | 16 | 16.3\% | 5 | 44.4\% | 8 | 21.4\% | 2 | 30.4\% | 7 | 13.8\% | 1 | 65.1\% | 8 | 17.1\% | 14 | 17.2\% | 8 | 19.4\% | 1 |
| 25.5\% | 104 | 3.0\% | 4 | 12.2\% | 6 | 14.8\% | 5 | 37.8\% | 6 | 24.5\% | 3 | 8.7\% | 2 | 63.7\% | 6 | 34.9\% | 4 | 49.8\% | 40 | 56.0\% | 26 | 38.1\% | 2 |
| 1.6\% | 6 | 1.2\% | 2 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.4\% | 1 | 4.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.1\% | 3 | 3.3\% | 0 |
|  | 0.79 |  | 1.30 |  | 1.36 |  | 0.65 |  | 0.26 |  | 0.83 |  | 0.54 |  | 0.63 |  | 0.23 |  | 0.27 |  | 0.33 |  | 0.32 |
|  | 408 |  | 122 |  | 49 |  | 32 |  | 17 |  | 11 |  | 22 |  | 10 |  | 12 |  | 80 |  | 46 |  | 6 |
|  | 406 |  | 88 |  | 77 |  | 44 |  | 23 |  | 62 |  | 20 |  | 13 |  | 8 |  | 19 |  | 30 |  | 22 |

## Q17BWhat is usually the MAIN purpose of your trip to (SECOND MAIN CENTRE MENTIONED AT Q15C)?

Those who visit one or more of the centres mentioned at Q15C:


## Q18BWhen you visit (SECOND MAIN CENTRE MENTIONED AT Q15C), which other activities / services do you use? [MR]

Those who visit one or more of the centres mentioned at Q15C:

| Buy fuel | 2.1\% | 9 | 0.6\% | 1 | 4.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 1 | 0.0\% | 0 | 30.3\% | 4 | 0.0\% | 0 | 3.0\% | 1 | 3.7\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Food shopping | 13.2\% | 54 | 8.3\% | 10 | 26.6\% | 13 | 22.1\% | 7 | 2.8\% | 0 | 18.0\% | 2 | 12.4\% | 3 | 5.9\% | 1 | 0.0\% | 0 | 21.0\% | 17 | 0.0\% | 0 | 13.6\% | 1 |
| Leisure activity | 3.0\% | 12 | 0.6\% | 1 | 5.9\% | 3 | 10.2\% | 3 | 11.4\% | 2 | 2.2\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Non-food shopping | 11.5\% | 47 | 11.8\% | 14 | 19.9\% | 10 | 6.3\% | 2 | 15.4\% | 3 | 19.0\% | 2 | 6.1\% | 1 | 5.9\% | 1 | 4.6\% | 1 | 5.7\% | 5 | 14.5\% | 7 | 30.1\% | 2 |
| Travel to / from school / college / university | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Travel to / from work | 1.6\% | 6 | 5.2\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Visit café / pub / restaurant | 15.0\% | 61 | 18.0\% | 22 | 11.3\% | 6 | 18.0\% | 6 | 8.6\% | 1 | 13.4\% | 2 | 3.0\% | 1 | 5.9\% | 1 | 0.0\% | 0 | 21.0\% | 17 | 11.1\% | 5 | 25.2\% | 2 |
| Visit family / friends | 3.0\% | 12 | 2.4\% | 3 | 8.5\% | 4 | 4.8\% | 2 | 6.8\% | 1 | 4.9\% | 1 | 6.1\% | 1 | 5.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Visit financial service such as bank, building society, post office | 8.1\% | 33 | 13.7\% | 17 | 7.0\% | 3 | 14.4\% | 5 | 0.0\% | 0 | 13.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.7\% | 5 | 25.2\% | 2 |
| Visit health service such as doctor, dentist, hospital | 4.6\% | 19 | 7.0\% | 9 | 11.0\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 10.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.3\% | 2 | 21.0\% | 1 |
| Visit other service such as laundrette, hairdresser, recycling | 5.5\% | 22 | 12.0\% | 15 | 6.9\% | 3 | 1.3\% | 0 | 8.6\% | 1 | 4.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.4\% | 2 | 5.2\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 1.1\% | 4 | 0.6\% | 1 | 0.0\% | 0 | 3.6\% | 1 | 0.0\% | 0 | 1.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| (Nothing) | 49.0\% | 200 | 41.5\% | 51 | 32.7\% | 16 | 36.1\% | 12 | 63.6\% | 11 | 42.5\% | 5 | 69.7\% | 15 | 82.9\% | 8 | 39.4\% | 5 | 56.2\% | 45 | 68.2\% | 32 | 25.8\% | 2 |
| Weighted base: |  | 408 |  | 122 |  | 49 |  | 32 |  | 17 |  | 11 |  | 22 |  | 10 |  | 12 |  | 80 |  | 46 |  | 6 |
| Sample: |  | 406 |  | 88 |  | 77 |  | 44 |  | 23 |  | 62 |  | 20 |  | 13 |  | 8 |  | 19 |  | 30 |  | 22 |

## Q19BWhat do you like about (SECOND MAIN CENTRE MENTIONED AT Q15C)? [MR]

Those who visit one or more of the centres mentioned at Q15C:

| Everything | 0.2\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Accessible by rail | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Attractive environment | 11.2\% | 46 | 14.6\% | 18 | 6.8\% | 3 | 8.0\% | 3 | 3.2\% | 1 | 15.8\% | 2 | 3.4\% | 1 | 4.6\% | 0 | 30.3\% | 4 | 16.5\% | 13 | 2.6\% | 1 | 3.3\% | 0 |
| Clean / litter free | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Close to home | 25.8\% | 105 | 31.2\% | 38 | 33.1\% | 16 | 39.1\% | 13 | 33.2\% | 6 | 17.6\% | 2 | 12.2\% | 3 | 0.0\% | 0 | 25.7\% | 3 | 13.6\% | 11 | 26.2\% | 12 | 29.0\% | 2 |
| Close to school / college / university | 0.2\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Close to work / en route to work | 0.3\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Compact / easy to get around | 2.5\% | 10 | 2.9\% | 4 | 3.8\% | 2 | 0.0\% | 0 | 3.2\% | 1 | 3.1\% | 0 | 17.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.2\% | 0 |
| Easily accessible by foot / cycle | 1.9\% | 8 | 5.2\% | 6 | 3.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Easy to park | 5.2\% | 21 | 6.6\% | 8 | 3.6\% | 2 | 4.0\% | 1 | 0.0\% | 0 | 3.3\% | 0 | 5.7\% | 1 | 5.2\% | 1 | 4.6\% | 1 | 2.5\% | 2 | 6.1\% | 3 | 39.8\% | 3 |
| Free / cheap parking | 3.6\% | 15 | 6.6\% | 8 | 0.0\% | 0 | 7.3\% | 2 | 12.2\% | 2 | 0.0\% | 0 | 3.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 1 | 7.5\% | 0 |
| Good bus service / accessible public transport | 0.5\% | 2 | 1.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Good disabled access | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Good facilities (e.g. seating, toilets) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Good foodstores | 1.3\% | 5 | 4.1\% | 5 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Good for a day out | 1.1\% | 4 | 3.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Good layout / shops close together | 1.0\% | 4 | 2.3\% | 3 | 0.7\% | 0 | 2.8\% | 1 | 0.0\% | 0 | 1.5\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Good leisure facilities (e.g. leisure centres, cinema, health and fitness clubs, arts centres etc.) | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.6\% | 1 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Good market | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Good places to eat | 2.5\% | 10 | 5.9\% | 7 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 2 | 0.0\% | 0 | 3.7\% | 0 |
| Good pubs / bars | 0.8\% | 3 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Good quality of shops | 0.5\% | 2 | 0.6\% | 1 | 2.2\% | 1 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Good range of chain / well known stores | 2.2\% | 9 | 0.7\% | 1 | 0.9\% | 0 | 13.4\% | 4 | 0.0\% | 0 | 3.5\% | 0 | 8.2\% | 2 | 10.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 0 |
| Good range of non-food shops | 4.3\% | 17 | 3.7\% | 4 | 0.0\% | 0 | 10.0\% | 3 | 3.2\% | 1 | 1.4\% | 0 | 3.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 6.8\% | 5 | 6.0\% | 3 | 0.0\% | 0 |
| Good range of services (e.g. bank, library, hairdresser etc.) | 1.8\% | 7 | 3.4\% | 4 | 6.2\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Good range of specialist / independent stores | 1.7\% | 7 | 1.9\% | 2 | 3.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Good road access | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Historic environment | 0.7\% | 3 | 0.0\% | 0 | 3.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 0 |
| Library | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Long opening hours / | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |


| evening activities |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Low or discount prices | 1.1\% | 4 | 3.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Not too busy or crowded | 3.0\% | 12 | 2.9\% | 4 | 4.5\% | 2 | 1.3\% | 0 | 0.0\% | 0 | 1.8\% | 0 | 2.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.1\% | 5 | 3.7\% | 0 |
| Pedestrianised areas | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.2\% | 0 |
| Riverside environment | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Safe / secure | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Shops selling local or fairtrade produce | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| A change of scenery | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 0 |
| Close to relatives / friends | 3.8\% | 15 | 1.2\% | 1 | 1.1\% | 1 | 0.0\% | 0 | 3.2\% | 1 | 1.8\% | 0 | 3.4\% | 1 | 0.0\% | 0 | 4.6\% | 1 | 14.2\% | 11 | 0.0\% | 0 | 0.0\% | 0 |
| Easily accessible by car | 1.2\% | 5 | 0.0\% | 0 | 2.2\% | 1 | 0.0\% | 0 | 11.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.4\% | 2 | 3.3\% | 0 |
| Familiarity / home town | 0.6\% | 2 | 1.3\% | 2 | 0.0\% | 0 | 1.8\% | 1 | 0.0\% | 0 | 1.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Friendly / helpful staff | 0.2\% | 1 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| General convenience | 0.8\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 34.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Good shops / facilities for young people | 0.2\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Has a Boots store | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.2\% | 0 |
| Has a Lidl supermarket | 1.3\% | 5 | 0.0\% | 0 | 5.2\% | 3 | 1.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Has a McDonald's restaurant | 1.6\% | 6 | 3.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Has a Tesco store | 0.9\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.4\% | 3 | 0.0\% | 0 |
| Has an Aldi supermarket | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Has everything I need | 1.2\% | 5 | 3.5\% | 4 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| I helped to build the town centre | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 1 | 0.0\% | 0 |
| Modern environment | 1.5\% | 6 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.8\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Not too residential | 0.1\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Number of shops are improving | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 1 | 0.0\% | 0 |
| Pleasant atmosphere / friendly people / community spirit | 1.3\% | 5 | 1.3\% | 2 | 2.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 6.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 1 | 0.0\% | 0 |
| Quiet / peaceful place | 1.1\% | 5 | 0.6\% | 1 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| (Nothing / very little) | 19.5\% | 80 | 20.0\% | 25 | 22.8\% | 11 | 23.1\% | 7 | 20.9\% | 4 | 40.2\% | 5 | 27.0\% | 6 | 29.9\% | 3 | 25.7\% | 3 | 5.0\% | 4 | 24.6\% | 11 | 18.4\% | 1 |
| (Don't know) | 7.9\% | 32 | 0.6\% | 1 | 4.7\% | 2 | 5.0\% | 2 | 9.2\% | 2 | 4.9\% | 1 | 8.2\% | 2 | 10.6\% | 1 | 9.1\% | 1 | 19.9\% | 16 | 11.4\% | 5 | 3.7\% | 0 |
| Weighted base: |  | 408 |  | 122 |  | 49 |  | 32 |  | 17 |  | 11 |  | 22 |  | 10 |  | 12 |  | 80 |  | 46 |  | 6 |
| Sample: |  | 406 |  | 88 |  | 77 |  | 44 |  | 23 |  | 62 |  | 20 |  | 13 |  | 8 |  | 19 |  | 30 |  | 22 |

## Q20BWhat do you dislike about (SECOND MAIN CENTRE MENTIONED AT Q15C)? [MR]

Those who visit one or more of the centres mentioned at Q15C:

| Everything | 0.9\% | 4 | 0.6\% | 1 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.4\% | 2 | 3.3\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Centre very windy | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cost of parking | 2.6\% | 10 | 4.4\% | 5 | 2.7\% | 1 | 7.3\% | 2 | 0.0\% | 0 | 1.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 1 | 0.0\% | 0 |
| Difficult to cross streets | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Few traffic free areas | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lack of leisure, sports or cultural facilities | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lack of parking | 7.1\% | 29 | 8.6\% | 11 | 1.8\% | 1 | 7.3\% | 2 | 0.0\% | 0 | 1.4\% | 0 | 19.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 6.8\% | 5 | 11.3\% | 5 | 0.0\% | 0 |
| Litter / dirty / dogs | 2.1\% | 9 | 5.2\% | 6 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.4\% | 2 | 0.0\% | 0 |
| Awkward car parks (layout) | 1.7\% | 7 | 1.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 29.4\% | 3 | 0.0\% | 0 | 2.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| No department store | 1.2\% | 5 | 1.9\% | 2 | 0.0\% | 0 | 1.5\% | 0 | 0.0\% | 0 | 6.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.4\% | 2 | 0.0\% | 0 |
| Not enough choice of shops | 5.5\% | 22 | 9.6\% | 12 | 3.8\% | 2 | 6.4\% | 2 | 12.2\% | 2 | 17.9\% | 2 | 0.0\% | 0 | 4.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.4\% | 2 | 8.5\% | 1 |
| Not enough clothes shops | 1.1\% | 5 | 2.2\% | 3 | 0.0\% | 0 | 1.5\% | 0 | 0.0\% | 0 | 6.6\% | 1 | 0.0\% | 0 | 4.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 0 |
| Not enough supermarket / food shops | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 4.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor bus service to centre | 0.3\% | 1 | 0.6\% | 1 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor environment | 4.5\% | 18 | 6.3\% | 8 | 4.6\% | 2 | 7.2\% | 2 | 0.0\% | 0 | 8.9\% | 1 | 17.0\% | 4 | 10.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 0 |
| Poor facilities (e.g. seating, toilets) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor quality shops | 1.5\% | 6 | 2.3\% | 3 | 1.5\% | 1 | 2.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.4\% | 2 | 0.0\% | 0 |
| Poor signposting in centre | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Prices too high | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Short opening hours / no facilities in the evening | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Short opening hours / no facilities on Sundays | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Too few pubs, eating places etc. | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Too few service businesses (e.g. banks / building societies) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Too many shops of one type | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Traffic congestion | 0.8\% | 3 | 1.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | , | 0.0\% | 0 |
| Unsafe / poor security / dangerous | 2.2\% | 9 | 6.3\% | 8 | 0.8\% | 0 | 1.3\% | 0 | 0.0\% | 0 | 2.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Vandals / hooligans | 5.0\% | 21 | 7.5\% | 9 | 13.1\% | 6 | 8.6\% | 3 | 8.6\% | 1 | 1.4\% | 0 | 2.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Boring / nothing to do there | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lack of atmosphere | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lack of disabled parking | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 1.5\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lack of investment | 1.6\% | 7 | 5.2\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lack of stock in shops | 0.2\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lack of variety generally | 0.6\% | 2 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 8.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Marks \& Spencer store | 0.5\% | 2 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.2\% | 0 |

closed down
No market any more
Not enough entrances / exits Not enough shop
People using disabled parking when they're not parking w
disabled
Poor access by car
Poor access
Poor layout
Poor market (lack of stalls,
variety, too small etc.)
Poor street lighting
Run down / dated / needs
refurbishment
Too built-up with houses Too busy / crowded / noisy Too many charity shops Too many estate agents Too many food shops Too many foreigners Too many pawnbrokers Too many pawnbrok pigeons
Too many vacant shops Too small
Unattractive new buildings
Undesirable clientele
(Nothing)
(Don't know)
Weighted base:
Sample:

| $1.6 \%$ | 7 | $3.5 \%$ | 4 | $0.7 \%$ | 0 | $1.1 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $3.4 \%$ | 2 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | $\begin{array}{lllllllllllllllllllllll}1.6 \% & 7 & 3.5 \% & 4 & 0.7 \% & 0 & 1.1 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 3.4 \% & 2 & 0.0 \% \\ 0 \\ 0.1 \% & 0 & 0.0 \% & 0 & 0.7 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% \\ 0.1 \% & 0 & 0.0 \% & 0 & 0.7 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% \\ 0\end{array}$

$0.1 \%$


| 0.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 2 | 0.0\% | 0 | 0.0\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 0.2\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% |
| 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| 6.1\% | 25 | 7.5\% | 9 | 5.1\% | 3 | 1.3\% | 0 | 8.6\% | 1 | 10.5\% | 1 | 8.2\% | 2 | 0.0\% | 0 | 25.7\% | 3 | 0.0\% | 0 | 11.5\% | 5 | 0.0\% |
| 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| 0.9\% | 4 | 1.7\% | 2 | 0.7\% | 0 | 1.5\% | 0 | 2.8\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| 0.4\% | 2 | 0.7\% | 1 | 0.8\% | 0 | 1.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| 0.1\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| 0.2\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| 0.1\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| 2.5\% | 10 | 3.5\% | 4 | 2.9\% | 1 | 8.7\% | 3 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.4\% | 2 | 0.0\% |
| 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| 0.2\% | 1 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.2\% |
| 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| 54.3\% | 222 | 40.2\% | 49 | 55.6\% | 27 | 47.3\% | 15 | 70.0\% | 12 | 37.2\% | 4 | 49.7\% | 11 | 55.5\% | 5 | 69.7\% | 8 | 73.6\% | 59 | 55.3\% | 26 | 72.1\% |
| 5.5\% | 23 | 0.6\% | 1 | 7.1\% | 4 | 0.0\% | 0 | 6.4\% | 1 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 1 | 17.1\% | 14 | 6.1\% | 3 | 0.0\% |
|  | 408 |  | 122 88 |  | 49 77 |  | 32 44 |  | 17 17 |  | $11$ |  | 22 |  | $10$ |  | 12 8 |  | 80 19 |  | 46 30 |  |

## Q21BHow do you think (SECOND MAIN CENTRE MENTIONED AT Q15C) could be improved? [MR]

Those who visit one or more of the centres mentioned at Q15C:

| Better choice of shops | 8.0\% | 33 | 8.5\% | 10 | 9.0\% | 4 | 16.0\% | 5 | 12.2\% | 2 | 13.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.8\% | 5 | 3.4\% | 2 | 32.8\% | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Better facilities for pedestrians (including pedestrian crossings) | 0.1\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Better facilities for youth | 0.7\% | 3 | 2.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Better maintenance / cleanliness | 7.0\% | 28 | 14.3\% | 17 | 6.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 8.0\% | 1 | 17.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.8\% | 3 | 0.0\% | 0 |
| Better quality shops | 2.1\% | 9 | 1.2\% | 1 | 4.7\% | 2 | 11.0\% | 4 | 0.0\% | 0 | 7.0\% | 1 | 2.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Improve appearance / environment | 8.7\% | 36 | 20.6\% | 25 | 7.7\% | 4 | 14.7\% | 5 | 0.0\% | 0 | 10.2\% | 1 | 3.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Improve bus services / access | 0.6\% | 2 | 1.3\% | 2 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Improve rail services /access | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Improve security, including CCTV | 2.7\% | 11 | 6.6\% | 8 | 5.3\% | 3 | 1.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Improve signposting in centre | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Longer midweek opening hours/more evening activities | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Longer opening hours on Sunday | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More banks / building societies | 0.2\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More car parking | 10.1\% | 41 | 12.0\% | 15 | 2.7\% | 1 | 13.3\% | 4 | 0.0\% | 0 | 3.1\% | 0 | 22.7\% | 5 | 29.4\% | 3 | 25.7\% | 3 | 6.8\% | 5 | 8.3\% | 4 | 7.4\% | 0 |
| More large shops/department stores | 5.7\% | 23 | 7.6\% | 9 | 0.0\% | 0 | 2.6\% | 1 | 3.6\% | 1 | 13.6\% | 2 | 0.0\% | 0 | 5.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 17.2\% | 8 | 35.6\% | 2 |
| More leisure, sports or cultural facilities | 0.7\% | 3 | 1.7\% | 2 | 0.0\% | 0 | 1.5\% | 0 | 0.0\% | 0 | 1.5\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More pubs, restaurants, cafes | 0.8\% | 3 | 2.3\% | 3 | 0.0\% | 0 | 1.5\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More supermarkets / food shops | 1.6\% | 7 | 3.4\% | 4 | 0.9\% | 0 | 1.3\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 1 | 3.3\% | 0 |
| More traffic free areas / pedestrianisation | 0.3\% | 1 | 0.6\% | 1 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More / better seating, toilets | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (No need to improve) | 38.4\% | 157 | 22.0\% | 27 | 40.4\% | 20 | 43.6\% | 14 | 45.8\% | 8 | 20.1\% | 2 | 43.3\% | 9 | 15.0\% | 1 | 18.2\% | 2 | 57.6\% | 46 | 54.1\% | 25 | 25.4\% | 2 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Introduce a named retailer | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| A complete refurbishment / modernisation | 4.0\% | 16 | 2.9\% | 4 | 4.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 0 | 8.2\% | 2 | 4.6\% | 0 | 25.7\% | 3 | 0.0\% | 0 | 11.5\% | 5 | 0.0\% | 0 |
| Better location of pubs | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Better market | 0.2\% | 1 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Better road maintenence | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 0 |
| Bring back some of the older | 0.1\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |


|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  | Zone 9 |  | Zone 10 |  | Zone 11 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Bring back the market | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bring back the Marks \& Spencer store | 1.9\% | 8 | 2.4\% | 3 | 0.0\% | 0 | 2.6\% | 1 | 2.8\% | 0 | 13.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.4\% | 2 | 3.3\% | 0 |
| Covered town centre / walkways | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Everything | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 0 |
| Fewer takeaway restaurants | 0.3\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Fewer vacant shops | 0.8\% | 3 | 0.0\% | 0 | 5.9\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Free / cheaper parking | 2.6\% | 11 | 1.4\% | 2 | 3.2\% | 2 | 7.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.7\% | 5 | 0.0\% | 0 |
| Get rid of the playground | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Improve access generally (e.g. more entrances / exits) | 0.2\% | 1 | 0.0\% | 0 | 0.7\% | 0 | 1.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Introduce a farmers market | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Larger / easier car parking spaces | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Less anti-social behaviour | 1.2\% | 5 | 1.7\% | 2 | 4.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Less roundabouts | 0.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lower business rents / rates | 0.5\% | 2 | 1.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Make it a drive-through shopping centre | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More / better choice of independent shops | 2.2\% | 9 | 6.7\% | 8 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 0 |
| More / better disabled access (e.g.car parking, ramps etc.) | 0.3\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 1.5\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More / better street lighting | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More central housing | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More cheap shops | 0.2\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More investment | 0.9\% | 4 | 0.6\% | 1 | 2.2\% | 1 | 0.0\% | 0 | 8.6\% | 1 | 3.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More investment in the town generally | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More shops / facilities for elderly people | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More shops undercover | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More spacious / larger centre | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More stock in stores | 0.2\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Open a Debenhams store | 0.2\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Open a Gap store | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 21.0\% | 1 |
| Open a John Lewis store | 0.3\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 1.5\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Redevelop the old baby clinic | 0.5\% | 2 | 1.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Remove all the advertising boards outside the shops | 0.1\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Re-open / better library | 0.2\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Repair / improve pavements | 0.1\% | 1 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Stop building houses | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |


|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  | Zone 9 |  | Zone 10 |  | Zone 11 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (Don't know) | 16.1\% | 66 | 11.7\% | 14 | 14.8\% | 7 | 8.2\% | 3 | 24.2\% | 4 | 8.7\% | 1 | 2.7\% | 1 | 34.5\% | 3 | 4.6\% | 1 | 33.1\% | 27 | 9.8\% | 5 | 12.8\% | 1 |
| Weighted base: |  | 408 |  | 122 |  | 49 |  | 32 |  | 17 |  | 11 |  | 22 |  | 10 |  | 12 |  | 80 |  | 46 |  | 6 |
| Sample: |  | 406 |  | 88 |  | 77 |  | 44 |  | 23 |  | 62 |  | 20 |  | 13 |  | 8 |  | 19 |  | 30 |  | 22 |

## Q22BHow do you normally travel to (SECOND MAIN CENTRE MENTIONED AT Q15C)?

Those who visit one or more of the centres mentioned at Q15C:

| Car / van (as driver) | 74.1\% | 303 | 62.3\% | 76 | 62.7\% | 31 | 80.1\% | 26 | 90.4\% | 15 | 65.1\% | 7 | 65.7\% |  | 00.0\% |  | 00.0\% | 12 | 81.1\% | 65 | 88.7\% | 41 | 80.6\% | 5 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Car / van (as passenger) | 9.4\% | 38 | 8.2\% | 10 | 3.8\% | 2 | 4.2\% | 1 | 0.0\% | 0 | 12.8\% | 1 | 28.7\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 16.1\% | 13 | 8.3\% | 4 | 8.5\% | 1 |
| Walk | 10.8\% | 44 | 22.1\% | 27 | 24.5\% | 12 | 8.6\% | 3 | 0.0\% | 0 | 12.2\% | 1 | 3.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bus | 3.9\% | 16 | 7.4\% | 9 | 5.0\% | 2 | 5.8\% | 2 | 3.2\% | 1 | 7.2\% | 1 | 2.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.8\% | 1 |
| Taxi | 0.3\% | 1 | 0.0\% | 0 | 2.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Train | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cycle | 0.3\% | 1 | 0.0\% | 0 | 1.8\% | 1 | 1.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Motorcycle / moped | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Disability vehicle (wheelchair, scooter etc.) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 1.2\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.4\% | 1 | 2.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 2 | 3.0\% | 1 | 0.0\% |  |
| Weighted base: |  | 408 |  | 122 |  | 49 |  | 32 |  | 17 |  | 11 |  | 22 |  | 10 |  | 12 |  | 80 |  | 46 |  | 6 |
| Sample: |  | 406 |  | 88 |  | 77 |  | 44 |  | 23 |  | 62 |  | 20 |  | 13 |  | 8 |  | 19 |  | 30 |  | 22 |

MeanScore: minutes
Q23BHow long do you typically spend in (SECOND MAIN CENTRE MENTIONED AT Q15C)?
Those who visit one or more of the centres mentioned at Q15C:

| Less than 30 minutes | 27.7\% | 113 | 39.2\% | 48 | 52.9\% | 26 | 25.0\% | 8 | 22.7\% | 4 | 26.4\% | 3 | 5.7\% | 1 | 54.6\% | 5 | 9.1\% | 1 | 11.8\% | 10 | 11.4\% | 5 | 25.8\% | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 30-59 minutes | 17.2\% | 70 | 16.6\% | 20 | 15.0\% | 7 | 35.8\% | 12 | 27.1\% | 5 | 23.4\% | 3 | 6.5\% | 1 | 4.6\% | 0 | 0.0\% | 0 | 15.1\% | 12 | 18.5\% | 9 | 17.5\% | 1 |
| $1 \mathrm{hr}-1 \mathrm{hr} 29 \mathrm{~min}$ | 17.9\% | 73 | 14.9\% | 18 | 14.4\% | 7 | 19.8\% | 6 | 17.7\% | 3 | 19.8\% | 2 | 26.2\% | 6 | 9.8\% | 1 | 30.3\% | 4 | 20.0\% | 16 | 19.2\% | 9 | 17.8\% | 1 |
| $1 \mathrm{hr} 30 \mathrm{mins}-1 \mathrm{hr} 59 \mathrm{~min}$ | 10.0\% | 41 | 11.5\% | 14 | 6.2\% | 3 | 12.6\% | 4 | 3.2\% | 1 | 3.1\% | 0 | 28.2\% | 6 | 0.0\% | 0 | 25.7\% | 3 | 0.0\% | 0 | 19.4\% | 9 | 7.0\% | 0 |
| $2 \mathrm{hrs}-2 \mathrm{hrs} 29 \mathrm{mins}$ | 12.6\% | 52 | 10.0\% | 12 | 4.3\% | 2 | 1.5\% | 0 | 8.6\% | 1 | 16.0\% | 2 | 17.0\% | 4 | 20.4\% | 2 | 0.0\% | 0 | 29.2\% | 23 | 8.7\% | 4 | 4.2\% | 0 |
| 2 hrs 30 mins - 2 hrs 59 mins | 6.6\% | 27 | 1.3\% | 2 | 5.0\% | 2 | 1.3\% | 0 | 2.8\% | 0 | 1.5\% | 0 | 5.3\% | 1 | 4.6\% | 0 | 30.3\% | 4 | 14.2\% | 11 | 8.1\% | 4 | 21.0\% | 1 |
| 3 hrs - 3 hrs 59 mins | 2.0\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.4\% | 1 | 0.0\% | 0 | 4.6\% | 1 | 6.8\% | 5 | 3.0\% | 1 | 0.0\% | 0 |
| 4 hrs or more | 3.0\% | 12 | 5.2\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 8.6\% | 1 | 3.5\% | 0 | 3.4\% | 1 | 5.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 3 | 0.0\% | 0 |
| (Don't know / varies) | 3.0\% | 12 | 1.1\% | 1 | 2.1\% | 1 | 4.0\% | 1 | 9.2\% | 2 | 6.2\% | 1 | 4.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 2 | 6.1\% | 3 | 6.6\% | 0 |
| Mean: |  | 84.13 |  | 78.04 |  | 46.93 |  | 53.90 |  | 98.49 |  | 78.14 |  | 12.35 |  | 81.10 |  | 09.53 |  | 02.21 |  | 09.06 |  | 77.64 |
| Weighted base: |  | 408 |  | 122 |  | 49 |  | 32 |  | 17 |  | 11 |  | 22 |  | 10 |  | 12 |  | 80 |  | 46 |  | 6 |
| Sample: |  | 406 |  | 88 |  | 77 |  | 44 |  | 23 |  | 62 |  | 20 |  | 13 |  | 8 |  | 19 |  | 30 |  | 22 |

## Q24 Why do you not visit Harlow Town Centre? [MR

Those who do not visit Harlow Town Centre at Q15A:

| Awkward car parks (layout) | 1.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 13.7\% | 0 | 3.1\% | 1 | 1.6\% | 0 | 6.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Centre very windy | 1.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 4.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 2 | 0.0\% | 0 | 2.2\% | 0 |
| Cost of parking | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.0\% | 1 | 2.0\% | 1 | 2.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 0 |
| Difficult to cross streets | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Few traffic free areas | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Lack of leisure, sports or cultural facilities | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lack of parking | 3.4\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 24.2\% | 2 | 4.3\% | 1 | 10.6\% | 0 | 0.0\% | 0 | 1.8\% | 1 | 4.0\% | 1 | 3.2\% | 2 | 0.0\% | 0 | 5.0\% | 0 |
| Litter / dirty / dogs | 1.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 4.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 0 | 3.6\% | 2 | 0.0\% | 0 | 2.8\% | 0 |
| No department store | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Not enough choice of shops | 10.2\% | 22 | 0.0\% | 0 | 0.0\% | 0 | 5.5\% | 0 | 38.6\% | 9 | 10.6\% | 0 | 17.5\% | 3 | 12.6\% | 4 | 5.5\% | 1 | 0.0\% | 0 | 9.5\% | 3 | 11.6\% | 1 |
| Not enough clothes shops | 2.2\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 5.5\% | 0 | 7.6\% | 2 | 0.0\% | 0 | 7.0\% | 1 | 0.0\% | 0 | 1.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.2\% | 1 |
| Not enough supermarket / food shops | 0.2\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor bus service to centre | 2.1\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 1 | 0.0\% | 0 | 4.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| Poor environment | 11.2\% | 24 | 0.0\% | 0 | 0.0\% | 0 | 9.8\% | 1 | 16.9\% | 4 | 21.2\% | 0 | 14.0\% | 3 | 4.6\% | 1 | 13.2\% | 4 | 9.6\% | 6 | 12.1\% | 4 | 13.9\% | 1 |
| Poor facilities (e.g. seating, toilets) | 0.2\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor quality shops | 2.6\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 5.5\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.1\% | 1 | 2.0\% | 1 | 3.8\% | 1 | 3.2\% | 2 | 0.0\% | 0 | 9.5\% | 1 |
| Poor signposting in centre | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Prices too high | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Short opening hours / no facilities in the evening | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Short opening hours / no facilities on Sundays | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Too few pubs, eating places etc. | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Too few service businesses (e.g. banks / building societies) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Too many shops of one type | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Traffic congestion | 1.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 4.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.0\% | 1 | 0.0\% | 0 | 1.8\% | 0 | 2.8\% | 2 | 0.0\% | 0 | 2.2\% | 0 |
| Unsafe / poor security / dangerous | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 1 | 0.0\% | 0 | 3.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 0 |
| Vandals / hooligans | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Alterations not up to standard | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bad reputation | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Don't like shopping | 0.2\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Just don't like it generally | 2.7\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 4.3\% | 0 | 0.0\% | 0 | 10.6\% | 0 | 7.0\% | 1 | 1.6\% | 0 | 7.3\% | 2 | 0.0\% | 0 | 3.7\% | 1 | 2.2\% | 0 |
| Lack of money | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| No Marks \& Spencer store | 1.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 4.3\% | 0 | 6.7\% | 1 | 10.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 4.4\% | 0 |


| No need to go there / everything I need is nearer to home | 16.9\% | 36 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.0\% | 2 | 0.0\% | 0 | 14.0\% | 3 | 15.6\% | 4 | 6.3\% | 2 | 28.1\% | 18 | 14.7\% | 5 | 28.9\% | 3 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not enough disabled parking | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Not enough independent shops | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Personal circumstances | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor access by car | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.6\% | 0 | 0.0\% | 0 | 1.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 1 | 0.0\% | 0 |
| Poor access on foot | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor market | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Prefer to shop online | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Preference for other towns | 3.0\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 5.5\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.1\% | 1 | 4.1\% | 1 | 4.3\% | 1 | 0.0\% | 0 | 4.7\% | 2 | 9.4\% | 1 |
| Rude shopkeepers | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 0 |
| Run down / dated / needs refurbishment | 1.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 0 | 2.8\% | 2 | 0.0\% | 0 | 8.9\% | 1 |
| Shops too far apart | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 1 | 0.0\% | 0 |
| Too big / busy / crowded | 2.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.0\% | 1 | 4.6\% | 1 | 2.3\% | 1 | 0.0\% | 0 | 3.7\% | 1 | 4.4\% | 0 |
| Too depressing / daunting | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 0 | 5.4\% | , | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Too far away / difficult to get there | 21.1\% | 45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 1 | 0.0\% | 0 | 6.1\% | 1 | 37.4\% | 11 | 8.1\% | 2 | 28.7\% | 18 | 34.1\% | 11 | 9.4\% | 1 |
| Too many children's clothes shops | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Too many roundabouts | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 0 |
| Too many vacant shops | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Too old / housebound / disabled / ill | 1.6\% | 4 | 0.0\% | 0 | 47.0\% | 0 | 9.1\% | 1 | 0.0\% | 0 | 10.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% | 2 | 0.0\% | 0 | 2.2\% | 0 |
| Undesirable clientele | 4.9\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 5.5\% | 0 | 2.8\% | 1 | 0.0\% | 0 | 7.0\% | 1 | 1.6\% | 0 | 2.0\% | 1 | 6.8\% | 4 | 8.4\% | 3 | 0.0\% | 0 |
| Unfamiliar with the area | 1.7\% | 4 | 0.0\% | 0 | 53.0\% | 0 | 4.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.4\% | 1 | 0.0\% | 0 | 4.1\% | 1 | 0.0\% | 0 |
| (Don't know) | 20.7\% | 44 | 0.0\% | 0 | 0.0\% | 0 | 12.9\% | 1 | 31.0\% | 7 | 10.6\% | 0 | 15.9\% | 3 | 13.3\% | 4 | 40.1\% | 11 | 19.8\% | 13 | 15.6\% | 5 | 8.8\% | 1 |
| Weighted base: |  | 214 |  | 0 |  | 1 |  | 9 |  | 22 |  | 1 |  | 19 |  | 28 |  | 27 |  | 64 |  | 33 |  | 10 |
| Sample: |  | 268 |  | 0 |  | 2 |  | 19 |  | 34 |  | 9 |  | 28 |  | 46 |  | 39 |  | 27 |  | 25 |  | 39 |

Q25 Do you / your household take part in any of the following leisure or cultural activities...? [MR/PR]

| Cafés | 63.2\% | 697 | 55.1\% | 78 | 41.6\% | 25 | 64.6\% | 38 | 71.9\% | 54 | 55.1\% | 11 | 61.3\% | 56 | 67.1\% | 48 | 65.9\% | 49 | 74.1\% | 240 | 52.0\% | 81 | 56.0\% | 17 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Restaurants | 73.6\% | 811 | 66.9\% | 94 | 67.6\% | 41 | 74.5\% | 44 | 77.1\% | 57 | 68.5\% | 13 | 75.6\% | 69 | 71.2\% | 51 | 75.7\% | 56 | 85.3\% | 277 | 58.0\% | 90 | 59.7\% | 18 |
| Pubs / clubs | 53.4\% | 588 | 41.9\% | 59 | 44.7\% | 27 | 63.9\% | 38 | 53.3\% | 40 | 48.7\% | 9 | 46.5\% | 42 | 42.8\% | 31 | 52.5\% | 39 | 71.8\% | 233 | 35.6\% | 55 | 48.5\% | 15 |
| Cinema | 65.6\% | 723 | 68.7\% | 97 | 59.2\% | 36 | 59.8\% | 35 | 71.4\% | 53 | 52.8\% | 10 | 68.3\% | 62 | 62.0\% | 44 | 54.9\% | 41 | 77.0\% | 250 | 53.3\% | 83 | 37.3\% | 11 |
| Arts / cultural activities (theatres / museums / live music / art galleries etc.) | 45.8\% | 505 | 34.3\% | 48 | 31.2\% | 19 | 49.4\% | 29 | 61.6\% | 46 | 38.4\% | 7 | 38.5\% | 35 | 40.4\% | 29 | 45.0\% | 33 | 54.3\% | 176 | 45.4\% | 71 | 34.9\% | 10 |
| Children's soft play venues | 23.4\% | 258 | 29.6\% | 42 | 29.3\% | 18 | 25.7\% | 15 | 14.9\% | 11 | 17.8\% | 3 | 9.0\% | 8 | 21.8\% | 16 | 20.6\% | 15 | 33.3\% | 108 | 11.0\% | 17 | 16.6\% | 5 |
| Entertainment venues (bowling, ice skating, bingo etc) | 36.5\% | 402 | 40.4\% | 57 | 40.0\% | 24 | 37.8\% | 22 | 26.4\% | 20 | 16.5\% | 3 | 12.4\% | 11 | 12.4\% | 9 | 28.5\% | 21 | 58.5\% | 190 | 26.3\% | 41 | 11.3\% | 3 |
| Health and fitness clubs (gyms, leisure centres, swimming pools etc) | 39.0\% | 430 | 39.3\% | 55 | 34.5\% | 21 | 44.6\% | 26 | 28.0\% | 21 | 30.7\% | 6 | 24.8\% | 23 | 34.2\% | 24 | 17.6\% | 13 | 56.5\% | 183 | 31.8\% | 50 | 25.1\% | 8 |
| (None of these) | 7.7\% | 85 | 8.3\% | 12 | 9.2\% | 6 | 6.1\% | 4 | 6.0\% | 4 | 8.6\% | 2 | 8.6\% | 8 | 10.9\% | 8 | 6.3\% | 5 | 5.8\% | 19 | 9.6\% | 15 | 12.5\% | 4 |
| Weighted base: |  | 1102 |  | 141 |  | 61 |  | 59 |  | 75 |  | 19 |  | 91 |  | 71 |  | 74 |  | 324 |  | 156 |  | 30 |
| Sample: |  | 1102 |  | 101 |  | 100 |  | 100 |  | 100 |  | 100 |  | 100 |  | 101 |  | 100 |  | 100 |  | 100 |  | 100 |

Q26 Where do you go most often to visit cafés?
Those who visit cafés at Q25: AND Excl. nulls \& SFT

| Barnet | 0.9\% | 6 | 7.8\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Billericay | 0.5\% | 4 | 0.0\% | 0 | 1.8\% | 0 | 1.2\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 3.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Brentwood | 1.8\% | 13 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 5.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 5.0\% | 4 | 31.7\% | 5 |
| Brookfield, Cheshunt | 9.4\% | 65 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 26.8\% | 64 | 0.0\% | 0 | 0.0\% | 0 |
| Bush Fair | 0.1\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Church Langley | 6.3\% | 44 | 3.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 50.0\% | 40 | 5.4\% | 1 |
| Colt | 0.9\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 13.2\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Coppice | 3.2\% | 22 | 6.7\% | 5 | 11.5\% | 3 | 1.0\% | 0 | 0.0\% | 0 | 9.5\% | 1 | 1.2\% | 1 | 3.8\% | 2 | 2.2\% | 1 | 0.7\% | 2 | 8.3\% | 7 | 2.5\% | 0 |
| Harlow (town centre) | 17.6\% | 122 | 61.0\% | 47 | 51.4\% | 13 | 47.8\% | 18 | 10.4\% | 6 | 37.4\% | 4 | 19.7\% | 11 | 3.3\% | 2 | 4.3\% | 2 | 3.9\% | 9 | 8.4\% | 7 | 19.0\% | 3 |
| Enfield | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Fishers | 9.8\% | 69 | 0.0\% | 0 | 1.6\% | 0 | 9.1\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.8\% | 3 | 25.7\% | 62 | 0.0\% | 0 | 0.0\% | 0 |
| Great Dunmow | 6.3\% | 44 | 0.0\% | 0 | 0.0\% | 0 | 8.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 16.8\% | 40 | 0.0\% | 0 | 0.0\% | 0 |
| Haverhill | 0.4\% | 3 | 0.0\% | 0 | 6.0\% | 2 | 2.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 0 |
| Hoddesdon | 1.4\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.3\% | 10 | 0.0\% | 0 |
| Lakeside (Shopping Centre) | 1.6\% | 11 | 7.5\% | 6 | 4.2\% | 1 | 1.5\% | 1 | 1.0\% | 1 | 27.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 0 |
| Loughton | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Old Harlow | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Pollards | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Potters Bar | 0.8\% | 6 | 0.0\% | 0 | 1.6\% | 0 | 0.0\% | 0 | 8.7\% | 5 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Romford | 0.2\% | 1 | 1.1\% | 1 | 1.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Royston | 0.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.1\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sawbridgeworth | 0.6\% | 4 | 1.9\% | 1 | 10.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sherards | 0.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.5\% | 3 | 1.3\% | 0 |
| Slacksbury | 0.8\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Summers | 4.9\% | 34 | 0.0\% | 0 | 0.0\% | 0 | 6.9\% | 3 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 51.2\% | 25 | 1.9\% | 5 | 1.5\% | 1 | 0.0\% | 0 |
| The Stow | 0.8\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Waltham Abbey | 8.1\% | 56 | 5.5\% | 4 | 5.1\% | 1 | 12.8\% | 5 | 9.4\% | 5 | 8.1\% | 1 | 9.0\% | 5 | 5.7\% | 3 | 3.0\% | 1 | 8.4\% | 20 | 9.2\% | 7 | 18.7\% | 3 |
| Waltham Cross | 5.5\% | 38 | 0.9\% | 1 | 3.2\% | 1 | 4.2\% | 2 | 3.2\% | 2 | 0.0\% | 0 | 3.7\% | 2 | 12.1\% | 6 | 7.4\% | 4 | 8.0\% | 19 | 2.0\% | 2 | 5.1\% | 1 |
| Weighted base: |  | 697 |  | 78 |  | 25 |  | 38 |  | 54 |  | 11 |  | 56 |  | 48 |  | 49 |  | 240 |  | 81 |  | 17 |
| Sample: |  | 651 |  | 60 |  | 47 |  | 62 |  | 74 |  | 52 |  | 63 |  | 65 |  | 61 |  | 65 |  | 48 |  | 54 |

## MeanScore: visits per week

Q26AHow often do you visit (CENTRE MENTIONED AT Q26) for cafés?
Those who visit cafés at Q25:

| Daily | 2.2\% | 15 | 0.0\% | 0 | 5.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 1.0\% | 0 | 3.1\% | 7 | 6.1\% | 5 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5-6 times a week | 0.6\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 4.6\% | 4 | 0.0\% | 0 |
| 4 times a week | 0.4\% | 3 | 0.0\% | 0 | 1.8\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 3 times a week | 2.2\% | 16 | 0.0\% | 0 | 1.8\% | 0 | 2.2\% | 1 | 1.0\% | 1 | 1.4\% | 0 | 3.4\% | 2 | 2.8\% | 1 | 2.3\% | 1 | 3.1\% | 7 | 2.0\% | 2 | 1.3\% | 0 |
| Twice a week | 7.1\% | 49 | 14.0\% | 11 | 7.3\% | 2 | 3.0\% | 1 | 6.9\% | 4 | 4.9\% | 1 | 12.5\% | 7 | 7.3\% | 3 | 5.8\% | 3 | 4.1\% | 10 | 8.6\% | 7 | 7.7\% | 1 |
| Once a week | 29.6\% | 206 | 31.4\% | 24 | 36.3\% | 9 | 20.8\% | 8 | 38.3\% | 20 | 15.4\% | 2 | 24.7\% | 14 | 23.0\% | 11 | 20.9\% | 10 | 32.1\% | 77 | 30.8\% | 25 | 33.3\% | 6 |
| Once every 2 weeks | 19.5\% | 136 | 25.4\% | 20 | 7.0\% | 2 | 27.7\% | 11 | 13.5\% | 7 | 24.8\% | 3 | 13.6\% | 8 | 17.5\% | 8 | 23.6\% | 12 | 21.7\% | 52 | 14.2\% | 12 | 16.4\% | 3 |
| Once a month | 24.9\% | 174 | 22.3\% | 17 | 31.1\% | 8 | 37.5\% | 14 | 36.4\% | 19 | 22.7\% | 2 | 32.7\% | 18 | 25.1\% | 12 | 21.7\% | 11 | 20.7\% | 50 | 21.5\% | 17 | 24.8\% | 4 |
| Less often | 11.4\% | 79 | 3.9\% | 3 | 9.7\% | 2 | 6.7\% | 3 | 2.8\% | 1 | 18.5\% | 2 | 10.8\% | 6 | 17.3\% | 8 | 12.5\% | 6 | 15.3\% | 37 | 10.6\% | 9 | 13.2\% | 2 |
| (Don't know / varies) | 2.0\% | 14 | 3.1\% | 2 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 | 8.8\% | 1 | 2.4\% | 1 | 5.0\% | 2 | 8.2\% | 4 | 0.0\% | 0 | 1.5\% | 1 | 3.3\% | 1 |
| Mean: |  | 0.91 |  | 0.82 |  | 1.13 |  | 0.61 |  | 0.78 |  | 0.79 |  | 0.79 |  | 0.82 |  | 0.91 |  | 0.90 |  | 1.39 |  | 0.72 |
| Weighted base: |  | 697 |  | 78 |  | 25 |  | 38 |  | 54 |  | 11 |  | 56 |  | 48 |  | 49 |  | 240 |  | 81 |  | 17 |
| Sample: |  | 651 |  | 60 |  | 47 |  | 62 |  | 74 |  | 52 |  | 63 |  | 65 |  | 61 |  | 65 |  | 48 |  | 54 |

Q27 Where do you go most often to visit restaurants?
Those who visit restaurants at Q25: AND Excl. nulls \& SFT

| Barnet | 0.1\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Billericay | 0.5\% | 4 | 0.0\% | 0 | 1.1\% | 0 | 3.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 1.4\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Brentwood | 0.7\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 16.1\% | 3 |
| Brookfield, Cheshunt | 4.4\% | 36 | 0.0\% | 0 | 5.4\% | 2 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.0\% | 33 | 0.0\% | 0 | 0.0\% | 0 |
| Burgoyne | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.6\% | 1 |
| Bush Fair | 0.8\% | 7 | 6.2\% | 6 | 1.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 0 |
| Chipping Ongar | 1.4\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.1\% | 11 | 0.0\% | 0 | 0.0\% | 0 |
| Church Langley | 4.5\% | 36 | 2.0\% | 2 | 0.9\% | 0 | 4.7\% | 2 | 0.0\% | 0 | 1.1\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 34.2\% | 31 | 2.5\% | 0 |
| Colt | 0.9\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.5\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 |
| Coppice | 7.0\% | 57 | 17.6\% | 17 | 20.0\% | 8 | 4.7\% | 2 | 0.0\% | 0 | 8.6\% | 1 | 5.3\% | 4 | 1.9\% | 1 | 8.8\% | 5 | 5.7\% | 16 | 3.5\% | 3 | 2.7\% | 0 |
| Harlow (town centre) | 15.0\% | 122 | 45.8\% | 43 | 34.7\% | 14 | 30.9\% | 14 | 7.6\% | 4 | 14.0\% | 2 | 20.4\% | 14 | 11.2\% | 6 | 7.1\% | 4 | 4.7\% | 13 | 7.2\% | 7 | 7.6\% | 1 |
| Enfield | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.5\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Fishers | 10.7\% | 87 | 0.7\% | 1 | 1.0\% | 0 | 12.7\% | 6 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 3 | 27.8\% | 77 | 0.0\% | 0 | 0.0\% | 0 |
| Great Dunmow | 3.8\% | 31 | 2.0\% | 2 | 0.0\% | 0 | 10.6\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.9\% | 25 | 0.0\% | 0 | 0.0\% | 0 |
| Haverhill | 0.5\% | 4 | 2.2\% | 2 | 2.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 7.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Hoddesdon | 1.5\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 13.8\% | 12 | 0.0\% | 0 |
| Lakeside (Retail Parks) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lakeside (Shopping Centre) | 1.2\% | 10 | 2.8\% | 3 | 4.5\% | 2 | 0.9\% | 0 | 0.0\% | 0 | 27.4\% | 4 | 0.8\% | 1 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 0 |
| Loughton | 1.3\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.9\% | 11 | 0.0\% | 0 | 0.0\% | 0 |
| Potters Bar | 1.1\% | 9 | 0.0\% | 0 | 2.7\% | 1 | 0.0\% | 0 | 12.3\% | 7 | 1.5\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Royston | 2.2\% | 18 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.8\% | 6 | 4.1\% | 11 | 0.0\% | 0 | 0.0\% | 0 |
| Sherards | 0.6\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.5\% | 5 | 1.2\% | 0 |
| Summers | 5.2\% | 42 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 1 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 49.4\% | 28 | 4.7\% | 13 | 0.0\% | 0 | 0.0\% | 0 |
| Waltham Abbey | 13.6\% | 110 | 10.7\% | 10 | 8.1\% | 3 | 10.2\% | 5 | 13.2\% | 8 | 16.5\% | 2 | 13.1\% | 9 | 11.9\% | 6 | 5.4\% | 3 | 14.3\% | 40 | 20.9\% | 19 | 33.6\% | 6 |
| Waltham Cross | 9.9\% | 80 | 6.7\% | 6 | 16.3\% | 7 | 15.1\% | 7 | 7.2\% | 4 | 11.3\% | 2 | 5.4\% | 4 | 17.0\% | 9 | 10.0\% | 6 | 7.6\% | 21 | 13.6\% | 12 | 18.7\% | 3 |
| Weighted base: |  | 811 |  | 94 |  | 41 |  | 44 |  | 57 |  | 13 |  | 69 |  | 51 |  | 56 |  | 277 |  | 90 |  | 18 |
| Sample: |  | 727 |  | 64 |  | 59 |  | 70 |  | 75 |  | 62 |  | 72 |  | 67 |  | 68 |  | 79 |  | 57 |  | 54 |

## MeanScore: visits per week

Q27AHow often do you visit (CENTRE MENTIONED AT Q27) for restaurants? Those who visit restaurants at Q25:

| Daily | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5-6 times a week | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 |
| 4 times a week | 0.1\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 3 times a week | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Twice a week | 2.4\% | 20 | 4.4\% | 4 | 0.9\% | 0 | 0.0\% | 0 | 4.3\% | 2 | 2.6\% | 0 | 1.7\% | 1 | 3.8\% | 2 | 0.9\% | 1 | 1.5\% | 4 | 4.6\% | 4 | 3.6\% | 1 |
| Once a week | 17.5\% | 142 | 8.8\% | 8 | 15.3\% | 6 | 22.2\% | 10 | 12.3\% | 7 | 11.2\% | 1 | 27.0\% | 19 | 8.4\% | 4 | 23.3\% | 13 | 19.9\% | 55 | 15.5\% | 14 | 23.6\% | 4 |
| Once every 2 weeks | 24.0\% | 194 | 36.3\% | 34 | 22.1\% | 9 | 25.9\% | 11 | 21.9\% | 13 | 20.9\% | 3 | 13.6\% | 9 | 23.7\% | 12 | 26.2\% | 15 | 23.8\% | 66 | 22.0\% | 20 | 12.8\% | 2 |
| Once a month | 32.2\% | 261 | 32.9\% | 31 | 33.3\% | 14 | 40.0\% | 18 | 41.4\% | 24 | 44.7\% | 6 | 35.9\% | 25 | 27.4\% | 14 | 26.1\% | 15 | 31.0\% | 86 | 25.6\% | 23 | 36.9\% | 7 |
| Less often | 21.4\% | 174 | 11.2\% | 11 | 24.7\% | 10 | 10.2\% | 5 | 16.5\% | 9 | 18.2\% | 2 | 21.0\% | 14 | 29.5\% | 15 | 23.5\% | 13 | 23.1\% | 64 | 29.6\% | 27 | 19.2\% | 3 |
| (Don't know / varies) | 2.1\% | 17 | 6.4\% | 6 | 2.6\% | 1 | 1.7\% | 1 | 3.5\% | 2 | 2.4\% | 0 | 0.8\% | 1 | 4.4\% | 2 | 0.0\% | 0 | 0.7\% | 2 | 1.4\% | 1 | 3.9\% | 1 |
| Mean: |  | 0.49 |  | 0.50 |  | 0.46 |  | 0.49 |  | 0.48 |  | 0.43 |  | 0.50 |  | 0.54 |  | 0.49 |  | 0.47 |  | 0.55 |  | 0.52 |
| Weighted base: |  | 811 |  | 94 |  | 41 |  | 44 |  | 57 |  | 13 |  | 69 |  | 51 |  | 56 |  | 277 |  | 90 |  | 18 |
| Sample: |  | 727 |  | 64 |  | 59 |  | 70 |  | 75 |  | 62 |  | 72 |  | 67 |  | 68 |  | 79 |  | 57 |  | 54 |

Q28 Where do you go most often to visit pubs / clubs?
Those who visit pubs / clubs at Q25: AND Excl. nulls \& SFT

| Barnet | 0.1\% | 1 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Brentwood | 0.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.7\% | 1 |
| Brookfield, Cheshunt | 7.1\% | 42 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 17.4\% | 41 | 0.0\% | 0 | 0.0\% | 0 |
| Burgoyne | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 0 |
| Bush Fair | 1.2\% | 7 | 11.8\% | 7 | 1.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Church Langley | 3.9\% | 23 | 0.0\% | 0 | 1.5\% | 0 | 1.2\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 39.8\% | 22 | 0.0\% | 0 |
| Colt | 1.1\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 19.6\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Coppice | 4.3\% | 26 | 17.8\% | 10 | 17.9\% | 5 | 11.8\% | 4 | 0.0\% | 0 | 26.2\% | 2 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.4\% | 2 | 1.5\% | 0 |
| Harlow (town centre) | 6.9\% | 41 | 33.0\% | 19 | 38.6\% | 10 | 22.7\% | 9 | 0.0\% | 0 | 5.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.3\% | 2 |
| Enfield | 0.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.4\% | 3 | 1.5\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Fishers | 8.9\% | 52 | 0.0\% | 0 | 1.5\% | 0 | 8.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 20.6\% | 48 | 0.0\% | 0 | 0.0\% | 0 |
| Great Dunmow | 9.5\% | 56 | 0.0\% | 0 | 0.0\% | 0 | 10.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 0 | 22.0\% | 51 | 0.0\% | 0 | 0.0\% | 0 |
| Harlow (other location not in town centre) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 0 |
| Hoddesdon | 1.6\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.1\% | 6 | 0.0\% | 0 |
| Lakeside (Shopping Centre) | 1.5\% | 9 | 3.0\% | 2 | 11.1\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 40.1\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 0 |
| Old Harlow | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Pollards | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Potters Bar | 1.4\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 19.7\% | 8 | 5.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Royston | 0.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Sawbridgeworth | 0.4\% | 2 | 0.0\% | 0 | 8.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sherards | 0.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.7\% | 3 | 0.0\% | 0 |
| Slacksbury | 0.6\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 2 | 2.8\% | 2 | 0.0\% | 0 |
| Staple Tye | 0.2\% | 1 | 1.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Summers | 8.3\% | 49 | 0.0\% | 0 | 0.0\% | 0 | 5.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 61.2\% | 24 | 9.9\% | 23 | 0.0\% | 0 | 0.0\% | 0 |
| The Stow | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Waltham Abbey | 21.3\% | 126 | 29.1\% | 17 | 4.4\% | 1 | 33.4\% | 13 | 4.5\% | 2 | 17.8\% | 2 | 25.7\% | 11 | 29.7\% | 9 | 23.1\% | 9 | 20.5\% | 48 | 15.1\% | 8 | 41.4\% | 6 |
| Waltham Cross | 8.9\% | 52 | 1.1\% | 1 | 15.6\% | 4 | 5.5\% | 2 | 15.2\% | 6 | 3.7\% | 0 | 2.7\% | , | 9.4\% | 3 | 3.6\% | 1 | 7.8\% | 18 | 23.0\% | 13 | 16.0\% | 2 |
| Weighted base: |  | 588 |  | 59 |  | 27 |  | 38 |  | 40 |  | 9 |  | 42 |  | 31 |  | 39 |  | 233 |  | 55 |  | 15 |
| Sample: |  | 509 |  | 36 |  | 37 |  | 55 |  | 46 |  | 45 |  | 46 |  | 42 |  | 50 |  | 65 |  | 38 |  | 49 |

## MeanScore: visits per week

Q28AHow often do you visit (CENTRE MENTIONED AT Q28) for pubs / clubs? Those who visit pubs / clubs at Q25:

| Daily | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5-6 times a week | 2.3\% | 14 | 0.0\% | 0 | 0.0\% | 0 | 6.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.9\% | 11 | 0.0\% | 0 | 0.0\% | 0 |
| 4 times a week | 0.5\% | 3 | 0.0\% | 0 | 1.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| 3 times a week | 1.0\% | 6 | 1.5\% | 1 | 1.5\% | 0 | 1.1\% | 0 | 2.6\% | 1 | 3.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 1 | 0.0\% | 0 | 2.2\% | 1 | 2.9\% | 0 |
| Twice a week | 7.4\% | 43 | 8.4\% | 5 | 9.5\% | 3 | 10.7\% | 4 | 1.2\% | 0 | 12.7\% | 1 | 12.8\% | 5 | 1.5\% | 0 | 3.9\% | 2 | 5.9\% | 14 | 14.8\% | 8 | 4.4\% | 1 |
| Once a week | 22.0\% | 129 | 30.3\% | 18 | 4.2\% | 1 | 21.3\% | 8 | 22.8\% | 9 | 26.3\% | 2 | 29.3\% | 12 | 32.9\% | 10 | 23.3\% | 9 | 20.4\% | 47 | 17.9\% | 10 | 10.7\% | 2 |
| Once every 2 weeks | 20.5\% | 120 | 27.9\% | 16 | 25.0\% | 7 | 22.1\% | 8 | 19.8\% | 8 | 11.8\% | 1 | 7.7\% | 3 | 10.2\% | 3 | 31.0\% | 12 | 18.1\% | 42 | 25.6\% | 14 | 32.2\% | 5 |
| Once a month | 25.7\% | 151 | 18.6\% | 11 | 31.3\% | 9 | 24.4\% | 9 | 33.4\% | 13 | 22.1\% | 2 | 30.4\% | 13 | 11.5\% | 4 | 16.8\% | 7 | 31.2\% | 73 | 14.8\% | 8 | 21.5\% | 3 |
| Less often | 17.5\% | 103 | 10.3\% | 6 | 22.9\% | 6 | 14.2\% | 5 | 6.3\% | 2 | 17.5\% | 2 | 19.8\% | 8 | 36.7\% | 11 | 18.7\% | 7 | 16.8\% | 39 | 20.2\% | 11 | 24.4\% | 4 |
| (Don't know / varies) | 3.2\% | 19 | 3.0\% | 2 | 3.9\% | 1 | 0.0\% | 0 | 13.9\% | 6 | 2.1\% | 0 | 0.0\% | 0 | 7.2\% | 2 | 1.2\% | 0 | 1.9\% | 4 | 4.4\% | 2 | 3.8\% | 1 |
| Mean: |  | 0.77 |  | 0.74 |  | 0.61 |  | 1.00 |  | 0.62 |  | 0.99 |  | 0.70 |  | 0.52 |  | 0.71 |  | 0.84 |  | 0.77 |  | 0.55 |
| Weighted base: |  | 588 |  | 59 |  | 27 |  | 38 |  | 40 |  | 9 |  | 42 |  | 31 |  | 39 |  | 233 |  | 55 |  | 15 |
| Sample: |  | 509 |  | 36 |  | 37 |  | 55 |  | 46 |  | 45 |  | 46 |  | 42 |  | 50 |  | 65 |  | 38 |  | 49 |

## Q29 Where do you go most often to visit the cinema?

Those who visit the cinema at Q25: AND Excl. nulls \& SFT

| Cineworld, I-Scene, Clements Road, Ilford | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Cineworld, Harlow | 58.6\% | 420 | 90.9\% | 87 | 93.1\% | 33 | 89.2\% | 32 | 46.4\% | 24 | 82.5\% | 8 | 37.2\% | 22 | 5.3\% | 2 | 57.3\% | 23 | 55.6\% | 139 | 53.0\% | 44 | 45.2\% | 5 |
| Cineworld, Enfield | 9.1\% | 65 | 0.0\% | 0 | 1.0\% | 0 | 1.2\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 24.4\% | 61 | 3.3\% | 3 | 0.0\% | 0 |
| Cineworld, Stevenage | 1.1\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 8 | 0.0\% | 0 | 0.0\% | 0 |
| Odeon, Comet Way, Hatfield | 2.3\% | 17 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.1\% | 2 | 5.2\% | 13 | 1.9\% | 2 | 0.0\% | 0 |
| Odeon, High Road, Woodford | 0.8\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.7\% | 6 | 0.0\% | 0 |
| Odeon, Chelmsford | 0.6\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 37.1\% | 4 |
| Odeon, Picketts Lock Lane, Edmonton | 0.6\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.9\% | 4 | 0.0\% | 0 |
| Vue, Westfield Stratford City, London | 2.3\% | 16 | 0.7\% | 1 | 0.0\% | 0 | 1.3\% | 0 | 0.0\% | 0 | 1.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 8 | 7.9\% | 7 | 0.0\% | 0 |
| Bishop's Stortford | 9.5\% | 68 | 1.7\% | 2 | 5.9\% | 2 | 0.0\% | 0 | 35.6\% | 18 | 12.9\% | 1 | 41.8\% | 25 | 30.0\% | 13 | 7.8\% | 3 | 0.9\% | 2 | 0.0\% | 0 | 10.3\% | 1 |
| Brentwood | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cambridge | 0.6\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 |
| Chelmsford | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 0 |
| Enfield | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 2 | 0.0\% | 0 |
| Harlow (town centre) | 0.7\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.1\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Harlow (other location not in town centre) | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 2 | 0.0\% | 0 |
| Hertford | 0.7\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 1.6\% | 4 | 0.0\% | 0 | 0.0\% | 0 |
| Hoddesdon | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Romford | 1.1\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.8\% | 7 | 2.0\% | 0 |
| Stevenage | 2.9\% | 21 | 2.2\% | 2 | 0.0\% | 0 | 2.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 19.6\% | 8 | 3.9\% | 10 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 2.7\% | 19 | 4.5\% | 4 | 0.0\% | 0 | 2.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 | 6.1\% | 3 | 1.7\% | 4 | 6.7\% | 6 | 2.0\% | 0 |
| Cineworld, Freeport Leisure, Charter Way, Braintree | 2.3\% | 17 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 1 | 35.1\% | 15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Empire Cinema, Anchor Street, Bishop Stortford | 3.4\% | 24 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 18.0\% | 9 | 3.0\% | 0 | 16.7\% | 10 | 9.6\% | 4 | 1.2\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Weighted base: |  | 717 |  | 96 |  | 36 |  | 35 |  | 52 |  | 10 |  | 60 |  | 43 |  | 41 |  | 250 |  | 83 |  | 10 |
| Sample: |  | 590 |  | 56 |  | 48 |  | 55 |  | 62 |  | 45 |  | 61 |  | 54 |  | 50 |  | 68 |  | 55 |  | 36 |

## MeanScore: visits per week

Q29AHow often do you visit (CENTRE MENTIONED AT Q29) for the cinema? Those who visit the cinema at Q25:

| Daily | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5-6 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 4 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 3 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Twice a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Once a week | 2.7\% | 20 | 0.0\% | 0 | 7.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 0 | 0.0\% | 0 | 3.5\% | 2 | 0.0\% | 0 | 4.6\% | 11 | 4.8\% | 4 | 0.0\% | 0 |
| Once every 2 weeks | 8.7\% | 63 | 3.7\% | 4 | 7.2\% | 3 | 8.7\% | 3 | 14.8\% | 8 | 16.0\% | 2 | 13.1\% | 8 | 6.3\% | 3 | 14.8\% | 6 | 9.9\% | 25 | 1.9\% | 2 | 7.7\% | 1 |
| Once a month | 30.0\% | 217 | 47.2\% | 46 | 24.7\% | 9 | 23.6\% | 8 | 24.9\% | 13 | 23.5\% | 2 | 18.9\% | 12 | 12.9\% | 6 | 19.8\% | 8 | 38.1\% | 95 | 18.9\% | 16 | 18.9\% | 2 |
| Less often | 56.7\% | 410 | 48.0\% | 46 | 60.9\% | 22 | 67.7\% | 24 | 56.5\% | 30 | 55.0\% | 6 | 66.2\% | 41 | 73.6\% | 33 | 65.4\% | 27 | 45.5\% | 114 | 72.9\% | 60 | 66.5\% | 7 |
| (Don't know / varies) | 1.8\% | 13 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.8\% | 2 | 3.6\% | 0 | 1.9\% | 1 | 3.8\% | 2 | 0.0\% | 0 | 1.9\% | 5 | 1.5\% | 1 | 6.8\% | 1 |
| Mean: |  | 0.22 |  | 0.21 |  | 0.24 |  | 0.18 |  | 0.21 |  | 0.23 |  | 0.19 |  | 0.19 |  | 0.20 |  | 0.26 |  | 0.19 |  | 0.17 |
| Weighted base: |  | 723 |  | 97 |  | 36 |  | 35 |  | 53 |  | 10 |  | 62 |  | 44 |  | 41 |  | 250 |  | 83 |  | 11 |
| Sample: |  | 598 |  | 57 |  | 48 |  | 55 |  | 63 |  | 45 |  | 62 |  | 56 |  | 50 |  | 68 |  | 55 |  | 39 |

## Q30 Where do you go most often to visit theatres / museums / live music / art galleries?

Those who visit arts / cultural activities at Q25: AND Excl. nulls \& SFT

| Harlow Playhouse, Playhouse Square, Harlow | 8.7\% | 41 | 36.7\% | 17 | 24.3\% | 5 | 11.1\% | 3 | 9.9\% | 4 | 25.6\% | 2 | 6.7\% | 2 | 6.9\% | 2 | 6.0\% | 2 | 1.4\% | 2 | 2.3\% | 2 | 6.6\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hertford Theatre, The Wash, Hertford | 2.3\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.1\% | 2 | 0.0\% | 0 | 10.5\% | 3 | 3.4\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| St Johns Arts and Recreation Centre, St Johns Walk, Old Harlow | 0.7\% | 3 | 6.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| The Square, Fourth Avenue, Harlow | 0.3\% | 1 | 0.0\% | 0 | 2.4\% | 0 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| The Victoria Hall Theatre, Bury Road, Old Harlow | 0.3\% | 1 | 1.8\% | 1 | 2.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bishop's Stortford | 0.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 0 | 0.0\% | 0 | 3.8\% | 1 | 1.8\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cambridge | 1.8\% | 8 | 0.0\% | 0 | 2.4\% | 0 | 4.6\% | 1 | 2.9\% | 1 | 4.9\% | 0 | 7.4\% | 3 | 8.4\% | 2 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Central London (West End / Oxford Street / Regent Street / Covent Garden) | 78.9\% | 371 | 47.2\% | 22 | 58.8\% | 11 | 82.7\% | 24 | 82.5\% | 30 | 64.7\% | 4 | 76.9\% | 26 | 63.1\% | 16 | 71.0\% | 23 | 89.2\% | 144 | 89.8\% | 61 | 86.2\% | 8 |
| Chelmsford | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 1 | 4.4\% | 0 |
| City of London / Spitalfields / Shoreditch | 0.4\% | 2 | 2.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Epping | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 2 | 0.0\% | 0 |
| Harlow | 0.1\% | 0 | 0.0\% | 0 | 1.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Hertford | 2.0\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 0 | 3.5\% | 1 | 4.8\% | 8 | 0.0\% | 0 | 2.8\% | 0 |
| Saffron Walden | 0.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Stevenage | 0.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 1.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Stratford town centre (excluding Westfield Stratford City) | 0.4\% | 2 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Waltham Abbey | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 1 | 0.0\% | 0 |
| Other | 0.5\% | 2 | 0.0\% | 0 | 6.1\% | 1 | 1.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Museum of Harlow, <br> Muskham Road, Harlow | 0.1\% | 1 | 0.0\% | 0 | 1.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| The Gibberd Garden, Marsh Lane, Harlow | 0.7\% | 3 | 4.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 |
| Weighted base: |  | 470 |  | 47 |  | 19 |  | 29 |  | 37 |  | 6 |  | 34 |  | 25 |  | 33 |  | 162 |  | 68 |  | 10 |
| Sample: |  | 458 |  | 37 |  | 32 |  | 48 |  | 49 |  | 29 |  | 51 |  | 38 |  | 48 |  | 47 |  | 46 |  | 33 |

## MeanScore: visits per week

Q30AHow often do you visit (CENTRE MENTIONED AT Q30) for theatres / museums / live music / art galleries?
Those who visit arts / cultural activities at Q25:

| Daily | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5-6 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 4 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 3 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Twice a week | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Once a week | 1.0\% | 5 | 0.0\% | 0 | 4.2\% | 1 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 2 | 1.7\% | 1 | 0.0\% | 0 |
| Once every 2 weeks | 1.9\% | 10 | 3.2\% | 2 | 2.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 0 | 1.6\% | 1 | 1.3\% | 2 | 6.4\% | 5 | 0.0\% | 0 |
| Once a month | 14.7\% | 74 | 5.9\% | 3 | 11.9\% | 2 | 13.5\% | 4 | 10.4\% | 5 | 8.7\% | 1 | 10.1\% | 4 | 7.1\% | 2 | 10.7\% | 4 | 23.7\% | 42 | 10.6\% | 8 | 12.9\% | 1 |
| Less often | 77.7\% | 392 | 83.1\% | 40 | 81.5\% | 15 | 85.3\% | 25 | 72.1\% | 33 | 84.6\% | 6 | 86.6\% | 30 | 78.4\% | 23 | 87.7\% | 29 | 72.1\% | 127 | 77.2\% | 55 | 79.8\% | 8 |
| (Don't know / varies) | 4.6\% | 23 | 7.9\% | 4 | 0.0\% | 0 | 1.3\% | 0 | 16.5\% | 8 | 6.7\% | 0 | 1.6\% | 1 | 12.9\% | 4 | 0.0\% | 0 | 1.6\% | 3 | 4.0\% | 3 | 7.3\% | 1 |
| Mean: |  | 0.15 |  | 0.13 |  | 0.17 |  | 0.13 |  | 0.14 |  | 0.12 |  | 0.15 |  | 0.12 |  | 0.13 |  | 0.17 |  | 0.17 |  | 0.13 |
| Weighted base: |  | 505 |  | 48 |  | 19 |  | 29 |  | 46 |  | 7 |  | 35 |  | 29 |  | 33 |  | 176 |  | 71 |  | 10 |
| Sample: |  | 491 |  | 38 |  | 32 |  | 50 |  | 55 |  | 34 |  | 52 |  | 45 |  | 49 |  | 52 |  | 48 |  | 36 |

## Q31 Where do you go most often to visit children's soft play venues?

Those who visit children's soft play venues at Q25: AND Excl. nulls \& SFT

| Bishop's Stortford | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 13.2\% | 1 | 4.9\% | 0 | 0.0\% | 0 | 3.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Brookfield, Cheshunt | 5.0\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.1\% | 11 | 0.0\% | 0 | 0.0\% | 0 |
| Burgoyne | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cambridge | 1.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.0\% | 1 | 0.0\% | 0 | 2.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Cheshunt (NOT Brookfield) | 3.4\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.2\% | 8 | 0.0\% | 0 | 0.0\% | 0 |
| Church Langley | 1.9\% | 4 | 12.3\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Enfield | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.5\% | 1 | 0.0\% | 0 |
| Epping | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.5\% | 1 | 0.0\% | 0 |
| Great Dunmow | 2.7\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 26.9\% | 2 | 21.4\% | 1 | 0.0\% | 0 | 23.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Harlow (other location not in town centre) | 31.0\% | 71 | 40.0\% | 14 | 53.7\% | 9 | 44.8\% | 7 | 45.9\% | 4 | 9.8\% | 0 | 17.1\% | 1 | 32.6\% | 5 | 19.6\% | 3 | 26.1\% | 25 | 26.0\% | 4 | 0.0\% | 0 |
| Harlow (town centre) | 19.9\% | 46 | 33.2\% | 12 | 39.9\% | 7 | 41.7\% | 6 | 0.0\% | 0 | 52.0\% | 2 | 64.7\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 7.9\% | 7 | 17.0\% | 2 | 86.0\% | 4 |
| Hatfield | 2.4\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.8\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Hertford | 2.4\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.8\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Hoddesdon | 7.0\% | 16 | 0.0\% | 0 | 0.0\% | 0 | 10.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.4\% | 1 | 13.7\% | 13 | 0.0\% | 0 | 0.0\% | 0 |
| Old Harlow | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Romford | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.3\% | 0 |
| Royston | 1.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 19.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Saffron Walden | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sawbridgeworth | 1.5\% | 3 | 2.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 7.0\% | 1 | 5.5\% | 0 | 0.0\% | 0 | 9.4\% | 1 | 3.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Stevenage | 1.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.4\% | 1 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| The Stow | 0.5\% | 1 | 0.0\% | 0 | 6.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Waltham Abbey | 1.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 21.9\% | 3 | 0.0\% | 0 |
| Waltham Cross | 2.4\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.8\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Ware | 6.1\% | 14 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 36.5\% | 6 | 8.2\% | 8 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 6.1\% | 14 | 12.3\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.1\% | 1 | 22.8\% | 3 | 4.0\% | 1 | 1.9\% | 2 | 18.1\% | 3 | 9.8\% | 0 |
| Weighted base: |  | 229 |  | 35 |  | 17 |  | 15 |  | 8 |  | 3 |  | 8 |  | 15 |  | 15 |  | 94 |  | 14 |  | 5 |
| Sample: |  | 132 |  | 18 |  | 17 |  | 13 |  | 9 |  | 10 |  | 7 |  | 11 |  | 11 |  | 20 |  | 9 |  | 7 |

## MeanScore: visits per week

Q31AHow often do you visit (CENTRE MENTIONED AT Q31) for children's soft play venues?
'Those who visit children's soft play venues at Q25:
Daily
$5-6$ times a week
4 times a week
3 times a week
Twice a week
Once a week
Once every 2 weeks
Once a month
Less often
(Don't know / varies)
Mean:
Weighted base:
Sample:

| 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 4.4\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.6\% | 11 | 0.0\% | 0 | 0.0\% | 0 |
| 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 3.8\% | 10 | 10.3\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.1\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| 8.4\% | 22 | 16.9\% | 7 | 34.7\% | 6 | 18.1\% | 3 | 0.0\% | 0 | 10.1\% | 0 | 0.0\% | 0 | 3.3\% | 1 | 0.0\% | 0 | 2.1\% | 2 | 7.1\% | 1 | 27.2\% | 1 |
| 10.3\% | 27 | 6.8\% | 3 | 29.5\% | 5 | 14.8\% | 2 | 31.8\% | 4 | 32.6\% | 1 | 0.0\% | 0 | 3.7\% | 1 | 0.0\% | 0 | 10.1\% | 11 | 0.0\% | 0 | 0.0\% | 0 |
| 32.3\% | 84 | 37.3\% | 16 | 10.8\% | 2 | 25.9\% | 4 | 0.0\% | 0 | 19.2\% | 1 | 30.7\% | 3 | 57.7\% | 9 | 49.4\% | 8 | 31.6\% | 34 | 40.7\% | 7 | 27.2\% | 1 |
| 35.3\% | 91 | 23.2\% | 10 | 19.0\% | 3 | 38.8\% | 6 | 55.0\% | 6 | 33.6\% | 1 | 69.3\% | 6 | 29.1\% | 5 | 31.0\% | 5 | 38.4\% | 41 | 36.1\% | 6 | 45.6\% | 2 |
| 5.6\% | 14 | 5.5\% | 2 | 6.0\% | 1 | 2.4\% | 0 | 13.1\% | 1 | 4.4\% | 0 | 0.0\% | 0 | 6.1\% | 1 | 19.6\% | 3 | 2.1\% | 2 | 16.1\% | 3 | 0.0\% | 0 |
|  | 0.55 |  | 0.58 |  | 0.58 |  | 0.38 |  | 0.25 |  | 0.37 |  | 0.16 |  | 0.27 |  | 0.22 |  | 0.74 |  | 0.27 |  | 0.40 |
|  | 258 |  | 42 |  | 18 |  | 15 |  | 11 |  | 3 |  | 8 |  | 16 |  | 15 |  | 108 |  | 17 |  | 5 |
|  | 149 |  | 22 |  | 18 |  | 14 |  | 12 |  | 12 |  | 7 |  | 13 |  | 11 |  | 22 |  | 11 |  | 7 |

Q32 Which entertainment venues do you visit most often (e.g. bowling, ice skating, bingo)?
Those who visit entertainment venues at Q25: AND Excl. nulls \& SFT

| Harlow Bowl, Terminus Street, Harlow | 42.7\% | 164 | 71.5\% | 40 | 84.0\% | 20 | 54.0\% | 12 | 50.1\% | 8 | 26.3\% | 1 | 32.5\% | 4 | 0.0\% | 0 | 28.9\% | 6 | 31.6\% | 56 | 41.4\% | 17 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hollywood Bowl, Stevenage Leisure Park, Six Hills Way, Stevenage | 27.8\% | 107 | 0.0\% | 0 | 0.0\% | 0 | 28.4\% | 6 | 3.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 6.5\% | 1 | 31.8\% | 7 | 51.7\% | 92 | 3.0\% | 1 | 0.0\% | 0 |
| Gala Bingo, High Street, Waltham Cross | 0.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Mecca Bingo, Terminus House, Harlow | 1.1\% | 4 | 3.7\% | 2 | 5.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Barnet | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Bishop's Stortford | 1.3\% | 5 | 2.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 6.9\% | 1 | 15.5\% | 0 | 12.4\% | 1 | 6.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Brentwood | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.0\% | 0 |
| Bush Fair | 0.1\% | 0 | 0.0\% | 0 | 1.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cambridge | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.1\% | 1 | 12.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Chelmsford | 2.7\% | 10 | 2.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.7\% | 0 | 6.6\% | 1 | 11.6\% | 1 | 2.6\% | 1 | 1.3\% | 2 | 3.4\% | 1 | 91.0\% | 3 |
| Enfield | 1.4\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.1\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Harlow (town centre) | 0.6\% | 2 | 0.0\% | 0 | 6.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Harlow (other location not in town centre) | 0.5\% | 2 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 32.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Romford | 2.2\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 20.7\% | 9 | 0.0\% | 0 |
| Stevenage | 1.7\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 21.4\% | 4 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Waltham Abbey | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 1 | 0.0\% | 0 |
| Ware | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Welwyn Garden City | 1.1\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.1\% | 4 | 0.0\% | 0 |
| Other | 6.3\% | 24 | 16.7\% | 9 | 0.0\% | 0 | 10.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 5.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 4.4\% | 8 | 10.2\% | 4 | 0.0\% | 0 |
| Braintree | 4.1\% | 16 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 33.3\% | 6 | 0.0\% | 0 | 37.7\% | 4 | 57.4\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Central London | 4.2\% | 16 | 0.0\% | 0 | 1.6\% | 0 | 5.1\% | 1 | 3.2\% | 1 | 14.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.9\% | 2 | 4.4\% | 8 | 9.1\% | 4 | 0.0\% | 0 |
| Harlow Playhouse, <br> Playhouse Square, Harlow | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Weighted base: |  | 385 |  | 56 |  | 24 |  | 22 |  | 17 |  | 3 |  | 11 |  | 9 |  | 21 |  | 178 |  | 41 |  | 3 |
| Sample: |  | 219 |  | 34 |  | 28 |  | 24 |  | 21 |  | 9 |  | 11 |  | 12 |  | 16 |  | 38 |  | 20 |  | 6 |


| Total Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 | Zone 9 | Zone 10 | Zone 11 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## MeanScore: visits per week

Q32AHow often do you visit (CENTRE MENTIONED AT Q32) for entertainment venues?
Those who visit entertainment venues at Q25:

| Daily | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5-6 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 4 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 3 times a week | 0.1\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Twice a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Once a week | 1.7\% | 7 | 1.5\% | 1 | 1.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 2 | 6.8\% | 3 | 8.1\% | 0 |
| Once every 2 weeks | 3.8\% | 15 | 8.9\% | 5 | 6.2\% | 2 | 1.9\% | 0 | 0.0\% | 0 | 7.6\% | 0 | 0.0\% | 0 | 6.5\% | 1 | 6.8\% | 1 | 3.2\% | 6 | 0.0\% | 0 | 0.0\% | 0 |
| Once a month | 13.1\% | 53 | 12.5\% | 7 | 12.6\% | 3 | 10.0\% | 2 | 5.5\% | 1 | 30.3\% | 1 | 5.8\% | 1 | 5.7\% | 1 | 14.1\% | 3 | 15.3\% | 29 | 10.2\% | 4 | 19.3\% | 1 |
| Less often | 77.9\% | 313 | 75.7\% | 43 | 77.8\% | 19 | 86.3\% | 19 | 87.0\% | 17 | 56.8\% | 2 | 94.2\% | 11 | 87.8\% | 8 | 76.6\% | 16 | 74.8\% | 142 | 82.9\% | 34 | 62.6\% | 2 |
| (Don't know / varies) | 3.4\% | 14 | 1.3\% | 1 | 0.0\% | 0 | 1.9\% | 0 | 7.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 1 | 5.4\% | 10 | 0.0\% | 0 | 10.0\% | 0 |
| Mean: |  | 0.16 |  | 0.18 |  | 0.21 |  | 0.13 |  | 0.11 |  | 0.24 |  | 0.11 |  | 0.14 |  | 0.16 |  | 0.16 |  | 0.18 |  | 0.22 |
| Weighted base: |  | 402 |  | 57 |  | 24 |  | 22 |  | 20 |  | 3 |  | 11 |  | 9 |  | 21 |  | 190 |  | 41 |  | 3 |
| Sample: |  | 230 |  | 35 |  | 28 |  | 25 |  | 23 |  | 10 |  | 11 |  | 12 |  | 17 |  | 42 |  | 20 |  | 7 |

Q33 Where do you go most often to visit health \& fitness clubs?
Those who visit health \& fitness clubs at Q25: AND Excl. nulls \& SFT

| Brentwood | 0.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Brookfield, Cheshunt | 9.3\% | 40 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.1\% | 1 | 20.8\% | 38 | 2.8\% | 1 | 0.0\% | 0 |
| Cawley | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Chipping Ongar | 5.3\% | 23 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.4\% | 23 | 0.0\% | 0 | 0.0\% | 0 |
| Church Langley | 3.8\% | 16 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 32.6\% | 16 | 2.8\% | 0 |
| Colt | 2.0\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 34.7\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Coppice | 8.1\% | 35 | 24.8\% | 14 | 31.0\% | 6 | 4.2\% | 1 | 0.0\% | 0 | 9.1\% | 1 | 16.3\% | 4 | 2.1\% | 1 | 0.0\% | 0 | 4.1\% | 7 | 2.5\% | 1 | 0.0\% | 0 |
| Harlow (town centre) | 23.8\% | 102 | 66.4\% | 37 | 58.2\% | 12 | 69.8\% | 18 | 2.6\% | 1 | 64.1\% | 4 | 8.3\% | 2 | 0.0\% | 0 | 4.6\% | 1 | 10.4\% | 19 | 14.8\% | 7 | 20.9\% | 2 |
| Enfield | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Fishers | 9.2\% | 40 | 0.0\% | 0 | 1.9\% | 0 | 1.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.7\% | 1 | 20.6\% | 38 | 0.0\% | 0 | 0.0\% | 0 |
| Great Dunmow | 2.7\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 13.2\% | 3 | 0.0\% | 0 | 2.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.4\% | 8 | 0.0\% | 0 | 0.0\% | 0 |
| Hoddesdon | 1.9\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 16.8\% | 8 | 0.0\% | 0 |
| Lakeside (Shopping Centre) | 1.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.6\% | 4 | 0.0\% | 0 |
| Potters Bar | 1.8\% | 8 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 19.1\% | 4 | 0.0\% | 0 | 7.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Royston | 2.6\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.2\% | 11 | 0.0\% | 0 | 0.0\% | 0 |
| Sherards | 1.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.9\% | 4 | 0.0\% | 0 |
| Staple Tye | 0.1\% | 1 | 0.0\% | 0 | 1.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 0 |
| Summers | 4.9\% | 21 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 49.7\% | 7 | 7.7\% | 14 | 0.0\% | 0 | 0.0\% | 0 |
| The Stow | 1.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 |
| Waltham Abbey | 10.8\% | 47 | 3.1\% | 2 | 2.1\% | 0 | 7.8\% | 2 | 8.2\% | 2 | 14.4\% | 1 | 14.0\% | 3 | 20.4\% | 5 | 15.0\% | 2 | 9.5\% | 17 | 14.1\% | 7 | 68.9\% | 5 |
| Waltham Cross | 1.6\% | 7 | 1.9\% | 1 | 5.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 7.0\% | 0 | 3.3\% | 1 | 0.0\% | 0 | 4.6\% | 1 | 1.5\% | 3 | 0.0\% | 0 | 4.5\% | 0 |
| Weighted base: |  | 430 |  | 55 |  | 21 |  | 26 |  | 21 |  | 6 |  | 23 |  | 24 |  | 13 |  | 183 |  | 50 |  | 8 |
| Sample: |  | 293 |  | 32 |  | 21 |  | 28 |  | 30 |  | 21 |  | 20 |  | 28 |  | 21 |  | 44 |  | 27 |  | 21 |

## MeanScore: visits per week

Q33AHow often do you visit (CENTRE MENTIONED AT Q33) for health \& fitness clubs?
Those who visit health \& fitness clubs at Q25:

| Daily | 4.3\% | 19 | 7.8\% | 4 | 5.1\% | 1 | 0.0\% | 0 | 4.9\% | 1 | 0.0\% | 0 | 10.4\% | 2 | 2.1\% | 1 | 0.0\% | 0 | 4.1\% | 7 | 3.2\% | 2 | 2.8\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5-6 times a week | 4.9\% | 21 | 1.4\% | 1 | 2.1\% | 0 | 13.1\% | 3 | 2.6\% | 1 | 0.0\% | 0 | 2.9\% | 1 | 2.1\% | 1 | 0.0\% | 0 | 6.0\% | 11 | 7.6\% | 4 | 0.0\% |
| 4 times a week | 8.8\% | 38 | 12.9\% | 7 | 0.0\% | 0 | 5.8\% | 2 | 12.6\% | 3 | 16.3\% | 1 | 6.6\% | 1 | 3.9\% | 1 | 0.0\% | 0 | 9.5\% | 17 | 10.8\% | 5 | 2.8\% |
| 3 times a week | 23.2\% | 100 | 18.0\% | 10 | 25.0\% | 5 | 3.4\% | 1 | 27.7\% | 6 | 8.7\% | 1 | 5.4\% | 1 | 29.7\% | 7 | 36.7\% | 5 | 27.0\% | 50 | 27.8\% | 14 | 11.5\% |
| Twice a week | 15.9\% | 68 | 22.3\% | 12 | 1.9\% | 0 | 23.9\% | 6 | 21.9\% | 5 | 21.1\% | 1 | 36.1\% | 8 | 19.4\% | 5 | 31.8\% | 4 | 10.8\% | 20 | 8.8\% | 4 | 30.3\% |
| Once a week | 18.3\% | 79 | 8.5\% | 5 | 33.7\% | 7 | 20.1\% | 5 | 19.9\% | 4 | 17.7\% | 1 | 29.5\% | 7 | 23.5\% | 6 | 22.8\% | 3 | 16.7\% | 31 | 19.3\% | 10 | 12.5\% |
| Once every 2 weeks | 5.3\% | 23 | 12.0\% | 7 | 12.5\% | 3 | 27.7\% | 7 | 2.6\% | 1 | 19.2\% | 1 | 0.0\% | 0 | 2.9\% | 1 | 4.1\% | 1 | 0.0\% | 0 | 3.2\% | 2 | 20.9\% |
| Once a month | 7.4\% | 32 | 0.0\% | 0 | 1.9\% | 0 | 4.2\% | 1 | 5.2\% | 1 | 7.8\% | 0 | 5.8\% | 1 | 2.4\% | 1 | 0.0\% | 0 | 12.8\% | 23 | 5.7\% | 3 | 8.9\% |
| Less often | 9.5\% | 41 | 11.5\% | 6 | 12.8\% | 3 | 1.8\% | 0 | 2.6\% | 1 | 5.1\% | 0 | 3.3\% | 1 | 14.1\% | 3 | 0.0\% | 0 | 10.3\% | 19 | 13.7\% | 7 | 5.7\% |
| (Don't know / varies) | 2.5\% | 11 | 5.7\% | 3 | 5.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 4.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 1 | 2.8\% | 5 | 0.0\% | 0 | 4.5\% |
| Mean: |  | 2.23 |  | 2.42 |  | 1.77 |  | 1.89 |  | 2.49 |  | 1.71 |  | 2.35 |  | 1.97 |  | 2.08 |  | 2.30 |  | 2.32 |  |
| Weighted base: |  | 430 |  | 55 |  | 21 |  | 26 |  | 21 |  | 6 |  | 23 |  | 24 |  | 13 |  | 183 |  | 50 |  |
| Sample: |  | 293 |  | 32 |  | 21 |  | 28 |  | 30 |  | 21 |  | 20 |  | 28 |  | 21 |  | 44 |  | 27 |  |
| GEN Gender of respondent. |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Male | 30.3\% | 334 | 37.9\% | 53 | 35.4\% | 22 | 24.9\% | 15 | 31.3\% | 23 | 36.0\% | 7 | 29.0\% | 26 | 35.8\% | 26 | 31.3\% | 23 | 28.5\% | 93 | 23.4\% | 37 | 32.8\% |
| Female | 69.7\% | 768 | 62.1\% | 88 | 64.6\% | 39 | 75.1\% | 45 | 68.7\% | 51 | 64.0\% | 12 | 71.0\% | 65 | 64.2\% | 46 | 68.7\% | 51 | 71.5\% | 232 | 76.6\% | 119 | 67.2\% |
| Weighted base: |  | 1102 |  | 141 |  | 61 |  | 59 |  | 75 |  | 19 |  | 91 |  | 71 |  | 74 |  | 324 |  | 156 |  |
| Sample: |  | 1102 |  | 101 |  | 100 |  | 100 |  | 100 |  | 100 |  | 100 |  | 101 |  | 100 |  | 100 |  | 100 |  |

## AGE Could I ask how old you are please?

| 18 to 24 | 9.4\% | 104 | 18.4\% | 26 | 11.0\% | 7 | 11.8\% | 7 | 0.0\% | 0 | 5.0\% | 1 | 16.2\% | 15 | 8.0\% | 6 | 8.1\% | 6 | 10.5\% | 34 | 0.0\% | 0 | 9.1\% | 3 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 25 to 34 | 9.6\% | 106 | 12.2\% | 17 | 18.3\% | 11 | 7.9\% | 5 | 12.3\% | 9 | 5.0\% | 1 | 8.1\% | 7 | 16.0\% | 11 | 12.1\% | 9 | 7.0\% | 23 | 5.0\% | 8 | 13.6\% | 4 |
| 35 to 44 | 22.8\% | 251 | 30.8\% | 43 | 17.6\% | 11 | 20.8\% | 12 | 25.5\% | 19 | 7.2\% | 1 | 13.6\% | 12 | 11.5\% | 8 | 19.3\% | 14 | 33.7\% | 109 | 12.0\% | 19 | 4.3\% | 1 |
| 45 to 54 | 19.3\% | 212 | 19.0\% | 27 | 13.0\% | 8 | 20.3\% | 12 | 26.1\% | 19 | 14.2\% | 3 | 15.0\% | 14 | 19.9\% | 14 | 23.6\% | 18 | 19.9\% | 65 | 20.4\% | 32 | 5.6\% | 2 |
| 55 to 64 | 17.2\% | 190 | 8.7\% | 12 | 17.0\% | 10 | 17.6\% | 10 | 16.6\% | 12 | 21.3\% | 4 | 22.1\% | 20 | 17.8\% | 13 | 14.7\% | 11 | 17.1\% | 55 | 23.3\% | 36 | 16.5\% | 5 |
| $65+$ | 18.4\% | 203 | 8.6\% | 12 | 21.3\% | 13 | 18.6\% | 11 | 15.4\% | 11 | 42.4\% | 8 | 24.1\% | 22 | 20.7\% | 15 | 20.2\% | 15 | 8.3\% | 27 | 35.4\% | 55 | 44.1\% | 13 |
| (Refused) | 3.3\% | 36 | 2.3\% | 3 | 1.8\% | 1 | 3.0\% | 2 | 4.1\% | 3 | 5.0\% | 1 | 1.0\% | 1 | 6.0\% | 4 | 2.0\% | 1 | 3.5\% | 11 | 3.8\% | 6 | 6.8\% | 2 |
| Weighted base: |  | 1102 |  | 141 |  | 61 |  | 59 |  | 75 |  | 19 |  | 91 |  | 71 |  | 74 |  | 324 |  | 156 |  | 30 |
| Sample: |  | 1102 |  | 101 |  | 100 |  | 100 |  | 100 |  | 100 |  | 100 |  | 101 |  | 100 |  | 100 |  | 100 |  | 100 |

ADU How many adults, including yourself, aged 16 years or over old are there living in your household ?

| One | 16.0\% | 176 | 16.7\% | 24 | 22.9\% | 14 | 14.1\% | 8 | 16.6\% | 12 | 23.4\% | 5 | 19.7\% | 18 | 13.0\% | 9 | 15.8\% | 12 | 15.2\% | 49 | 12.7\% | 20 | 18.5\% | 6 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Two | 47.0\% | 518 | 47.3\% | 67 | 40.0\% | 24 | 51.8\% | 31 | 50.0\% | 37 | 49.0\% | 10 | 48.4\% | 44 | 43.9\% | 31 | 56.2\% | 42 | 43.2\% | 140 | 47.7\% | 74 | 57.5\% | 17 |
| Three | 18.2\% | 200 | 16.7\% | 24 | 26.6\% | 16 | 14.0\% | 8 | 21.3\% | 16 | 18.5\% | 4 | 15.0\% | 14 | 21.3\% | 15 | 14.7\% | 11 | 17.6\% | 57 | 21.7\% | 34 | 7.3\% | 2 |
| Four | 11.9\% | 131 | 6.8\% | 10 | 5.5\% | 3 | 16.6\% | 10 | 5.2\% | 4 | 3.5\% | 1 | 13.9\% | 13 | 16.1\% | 11 | 8.6\% | 6 | 17.4\% | 57 | 9.2\% | 14 | 7.6\% | 2 |
| Five | 2.8\% | 31 | 9.7\% | 14 | 3.7\% | 2 | 0.0\% | 0 | 2.1\% | 2 | 0.9\% | 0 | 1.9\% | 2 | 0.0\% | 0 | 0.8\% | 1 | 2.0\% | 7 | 2.6\% | 4 | 0.9\% | 0 |
| Six or more | 0.4\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.7\% | 1 | 0.6\% | 2 | 0.8\% | 1 | 0.0\% | 0 |
| (Refused) | 3.7\% | 41 | 2.8\% | 4 | 1.5\% | 1 | 2.8\% | 2 | 4.8\% | 4 | 3.6\% | 1 | 1.0\% | 1 | 5.0\% | 4 | 3.3\% | 2 | 3.8\% | 12 | 5.3\% | 8 | 8.3\% | 2 |
| Weighted base: |  | 1102 |  | 141 |  | 61 |  | 59 |  | 75 |  | 19 |  | 91 |  | 71 |  | 74 |  | 324 |  | 156 |  | 30 |
| Sample: |  | 1102 |  | 101 |  | 100 |  | 100 |  | 100 |  | 100 |  | 100 |  | 101 |  | 100 |  | 100 |  | 100 |  | 100 |

CHI How many children aged under 16 are there living in your household?

|  | $61.1 \%$ | 673 | $46.1 \%$ | 65 | $62.7 \%$ | 38 | $69.8 \%$ | 41 | $56.9 \%$ | 42 | $80.3 \%$ | 16 | $80.2 \%$ | 73 | $66.9 \%$ | 48 | $70.8 \%$ | 53 | $50.3 \%$ | 163 | $73.1 \%$ | 114 | $66.0 \%$ | 20 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| None | $13.1 \%$ | 144 | $16.2 \%$ | 23 | $16.5 \%$ | 10 | $6.3 \%$ | 4 | $20.2 \%$ | 15 | $4.7 \%$ | 1 | $10.9 \%$ | 10 | $10.8 \%$ | 8 | $8.5 \%$ | 6 | $14.3 \%$ | 47 | $12.6 \%$ | 20 | $5.3 \%$ | 2 |
| One | $15.4 \%$ | 169 | $26.3 \%$ | 37 | $12.6 \%$ | 8 | $13.8 \%$ | 8 | $12.2 \%$ | 9 | $7.4 \%$ | 1 | $5.3 \%$ | 5 | $11.4 \%$ | 8 | $10.8 \%$ | 8 | $21.6 \%$ | 70 | $6.6 \%$ | 10 | $14.2 \%$ | 4 |
| Two | $6.2 \%$ | 68 | $3.5 \%$ | 5 | $7.3 \%$ | 4 | $8.4 \%$ | 5 | $5.9 \%$ | 4 | $4.8 \%$ | 1 | $1.9 \%$ | 2 | $5.9 \%$ | 4 | $6.7 \%$ | 5 | $9.9 \%$ | 32 | $2.4 \%$ | 4 | $6.1 \%$ | 2 |
| Three | $0.5 \%$ | 5 | $3.6 \%$ | 5 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Four | $0.2 \%$ | 2 | $1.5 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Five | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Six or more | $3.6 \%$ | 40 | $2.8 \%$ | 4 | $0.9 \%$ | 1 | $1.6 \%$ | 1 | $4.8 \%$ | 4 | $2.8 \%$ | 1 | $1.6 \%$ | 1 | $5.0 \%$ | 4 | $3.3 \%$ | 2 | $3.8 \%$ | 12 | $5.3 \%$ | 8 | $8.3 \%$ | 2 |
| Refused) |  | 1102 |  | 141 |  | 61 |  | 59 |  | 75 |  | 19 |  | 91 | 71 | 74 | 324 | 156 |  | 30 |  |  |  |  |
| Weighted base: |  | 1102 |  | 101 |  | 100 |  | 100 |  | 100 |  | 100 |  | 100 | 101 | 100 | 100 | 100 | 100 |  |  |  |  |  |

## CAR How many cars does your household own or have the use of?

|  | $6.3 \%$ | 69 | $13.9 \%$ | 20 | $13.7 \%$ | 8 | $2.7 \%$ | 2 | $4.8 \%$ | 4 | $8.4 \%$ | 2 | $8.5 \%$ | 8 | $7.3 \%$ | 5 | $1.4 \%$ | 1 | $4.1 \%$ | 13 | $3.3 \%$ | 5 | $7.4 \%$ | 2 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| None | $31.7 \%$ | 350 | $37.0 \%$ | 52 | $42.0 \%$ | 25 | $39.9 \%$ | 24 | $29.8 \%$ | 22 | $35.3 \%$ | 7 | $38.7 \%$ | 35 | $24.4 \%$ | 17 | $41.6 \%$ | 31 | $23.3 \%$ | 76 | $30.8 \%$ | 48 | $40.1 \%$ | 12 |
| One | $36.6 \%$ | 403 | $30.2 \%$ | 43 | $27.3 \%$ | 17 | $34.4 \%$ | 20 | $46.9 \%$ | 35 | $34.8 \%$ | 7 | $34.4 \%$ | 31 | $38.9 \%$ | 28 | $33.3 \%$ | 25 | $38.7 \%$ | 126 | $41.6 \%$ | 65 | $25.8 \%$ | 8 |
| Two | $21.4 \%$ | 236 | $15.6 \%$ | 22 | $16.1 \%$ | 10 | $21.5 \%$ | 13 | $13.7 \%$ | 10 | $18.7 \%$ | 4 | $15.4 \%$ | 14 | $24.4 \%$ | 17 | $21.1 \%$ | 16 | $29.5 \%$ | 96 | $19.0 \%$ | 30 | $19.2 \%$ | 6 |
| Three or more | $4.0 \%$ | 44 | $3.3 \%$ | 5 | $0.9 \%$ | 1 | $1.6 \%$ | 1 | $4.8 \%$ | 4 | $2.8 \%$ | 1 | $3.0 \%$ | 3 | $5.0 \%$ | 4 | $2.6 \%$ | 2 | $4.4 \%$ | 14 | $5.3 \%$ | 8 | $7.6 \%$ | 2 |
| Refused) |  | 1102 |  | 141 |  | 61 |  | 59 |  | 75 |  | 19 |  | 91 |  | 71 | 74 | 324 | 156 |  | 30 |  |  |  |
| Weighted base: |  | 1102 |  | 101 |  | 100 |  | 100 |  | 100 |  | 100 |  | 100 | 101 | 100 | 100 | 100 | 100 |  |  |  |  |  |

## EMP Which of the following best describes the chief wage earner of your household's current employment situation? [PR]

| Working full time | 61.7\% | 680 | 68.8\% | 97 | 54.9\% | 33 | 67.6\% | 40 | 68.5\% | 51 | 49.1\% | 10 | 53.3\% | 49 | 51.8\% | 37 | 64.8\% | 48 | 69.9\% | 227 | 50.8\% | 79 | 32.4\% | 10 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Working part time | 7.6\% | 83 | 10.4\% | 15 | 2.1\% | 1 | 8.0\% | 5 | 6.6\% | 5 | 2.8\% | 1 | 17.5\% | 16 | 8.5\% | 6 | 6.6\% | 5 | 6.3\% | 21 | 5.1\% | 8 | 5.5\% | 2 |
| Unemployed | 1.4\% | 16 | 0.0\% | 0 | 7.6\% | 5 | 0.8\% | 0 | 0.0\% | 0 | 1.9\% | 0 | 0.7\% | 1 | 4.7\% | 3 | 0.0\% | 0 | 1.3\% | 4 | 0.0\% | 0 | 5.7\% | 2 |
| Retired | 21.4\% | 235 | 8.6\% | 12 | 30.6\% | 19 | 21.1\% | 13 | 20.9\% | 16 | 41.7\% | 8 | 26.0\% | 24 | 27.4\% | 20 | 25.1\% | 19 | 11.1\% | 36 | 36.8\% | 57 | 44.3\% | 13 |
| A housewife / househusband | 1.8\% | 20 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 5.2\% | 17 | 1.0\% | 2 | 0.0\% | 0 |
| A student | 0.4\% | 4 | 3.1\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sick / disabled | 1.0\% | 11 | 4.8\% | 7 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 0.7\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 5 | 1.0\% | 2 | 0.0\% | 0 |
| (Refused) | 4.0\% | 44 | 4.2\% | 6 | 3.3\% | 2 | 1.7\% | 1 | 4.0\% | 3 | 3.6\% | 1 | 1.6\% | 1 | 5.7\% | 4 | 2.6\% | 2 | 3.8\% | 12 | 5.3\% | 8 | 12.1\% | 4 |
| Weighted base: |  | 1102 |  | 141 |  | 61 |  | 59 |  | 75 |  | 19 |  | 91 |  | 71 |  | 74 |  | 324 |  | 156 |  | 30 |
| Sample: |  | 1102 |  | 101 |  | 100 |  | 100 |  | 100 |  | 100 |  | 100 |  | 101 |  | 100 |  | 100 |  | 100 |  | 100 |

PC Postcode Secto

| CM164 | 1.9\% | 21 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 13.3\% | 21 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| CM165 | 0.9\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.7\% | 10 | 0.0\% | 0 |
| CM166 | 3.1\% | 34 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 22.1\% | 34 | 0.0\% | 0 |
| CM167 | 2.9\% | 32 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 20.8\% | 32 | 0.0\% | 0 |
| CM170 | 1.8\% | 19 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 100.0\% | 19 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| CM179 | 3.3\% | 36 | 25.8\% | 36 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| CM186 | 3.9\% | 43 | 30.3\% | 43 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| CM187 | 3.0\% | 33 | 23.7\% | 33 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| CM194 | 2.6\% | 28 | 20.1\% | 28 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| CM195 | 2.9\% | 32 | 0.0\% | 0 | 0.0\% | 0 | 53.4\% | 32 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| CM201 | 1.7\% | 19 | 0.0\% | 0 | 31.1\% | 19 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| CM202 | 1.5\% | 16 | 0.0\% | 0 | 26.7\% | 16 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| CM203 | 2.3\% | 26 | 0.0\% | 0 | 42.2\% | 26 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| CM210 | 1.0\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 14.7\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| CM219 | 1.2\% | 14 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 18.4\% | 14 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| CM226 | 2.6\% | 29 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 40.6\% | 29 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| CM227 | 2.7\% | 29 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 32.4\% | 29 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| CM232 | 1.0\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.8\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| CM233 | 1.4\% | 16 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 17.5\% | 16 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| CM234 | 3.7\% | 41 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 55.2\% | 41 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| CM235 | 3.2\% | 35 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 38.3\% | 35 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| CM248 | 2.2\% | 24 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 33.3\% | 24 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| CM5 0 | 1.3\% | 14 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 46.7\% | 14 |
| CM5 9 | 1.5\% | 16 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 53.3\% | 16 |
| CM6 1 | 1.7\% | 19 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 26.1\% | 19 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| EN106 | 4.9\% | 54 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 16.5\% | 54 | 0.0\% | 0 | 0.0\% | 0 |
| EN107 | 1.9\% | 21 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.6\% | 21 | 0.0\% | 0 | 0.0\% | 0 |
| EN110 | 0.5\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 9.7\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| EN118 | 2.6\% | 29 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.9\% | 29 | 0.0\% | 0 | 0.0\% | 0 |
| EN119 | 3.3\% | 37 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.3\% | 37 | 0.0\% | 0 | 0.0\% | 0 |
| EN7 5 | 2.2\% | 25 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.6\% | 25 | 0.0\% | 0 | 0.0\% | 0 |
| EN7 6 | 2.4\% | 27 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.2\% | 27 | 0.0\% | 0 | 0.0\% | 0 |
| EN8 0 | 1.0\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 11 | 0.0\% | 0 | 0.0\% | 0 |
| EN8 9 | 1.4\% | 15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.7\% | 15 | 0.0\% | 0 | 0.0\% | 0 |
| EN9 1 | 0.3\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 4 | 0.0\% | 0 |
| EN9 2 | 0.7\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.0\% | 8 | 0.0\% | 0 |
| EN9 3 | 1.6\% | 17 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.1\% | 17 | 0.0\% | 0 |
| IG102 | 2.6\% | 29 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 18.6\% | 29 | 0.0\% | 0 |
| SG106 | 0.8\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.8\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| SG111 | 1.4\% | 15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 20.6\% | 15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| SG112 | 0.6\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.3\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| SG120 | 2.2\% | 24 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 32.0\% | 24 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| SG127 | 2.6\% | 29 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 39.1\% | 29 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| SG128 | 2.0\% | 22 | 0.0\% | 0 | 0.0\% | 0 | 36.9\% | 22 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| SG129 | 2.5\% | 27 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.3\% | 27 | 0.0\% | 0 | 0.0\% | 0 |

Weighted: For Bilfinger GVA

|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  | Zone 9 |  | Zone 10 |  | Zone 11 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| SG137 | 6.2\% | 68 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 20.9\% | 68 | 0.0\% | 0 | 0.0\% | 0 |
| SG138 | 0.7\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 8 | 0.0\% | 0 | 0.0\% | 0 |
| SG141 | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 4 | 0.0\% | 0 | 0.0\% | 0 |
| Weighted base: |  | 1102 |  | 141 |  | 61 |  | 59 |  | 75 |  | 19 |  | 91 |  | 71 |  | 74 |  | 324 |  | 156 |  | 30 |
| Sample: |  | 1102 |  | 101 |  | 100 |  | 100 |  | 100 |  | 100 |  | 100 |  | 101 |  | 100 |  | 100 |  | 100 |  | 100 |

QUOTA Zone
Zone 1
Zone 2
Zone 3
Zone 4
Zone 5
Zone 6
Zone 7
Zone 8
Zone 9
Zone 10
Zone 11
Weighted base:
Sample:

| 12.8\% | 141 | 100.0\% | 141 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5.5\% | 61 | 0.0\% | 0 | 100.0\% | 61 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 5.4\% | 59 | 0.0\% | 0 | 0.0\% | 0 | 100.0\% | 59 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 6.8\% | 75 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 100.0\% | 75 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 1.8\% | 19 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  | 100.0\% | 19 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 8.3\% | 91 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  | 100.0\% | 91 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 6.5\% | 71 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 100.0\% | 71 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 6.7\% | 74 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 100.0\% | 74 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 29.4\% | 324 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  | 100.0\% | 324 | 0.0\% | 0 | 0.0\% | 0 |
| 14.1\% | 156 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 100.0\% | 156 | 0.0\% | 0 |
| 2.7\% | 30 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  | 00.0\% | 30 |
|  | 1102 |  | 141 |  | 61 |  | 59 |  | 75 |  | 19 |  | 91 |  | 71 |  | 74 |  | 324 |  | 156 |  | 30 |
|  | 1102 |  | 101 |  | 100 |  | 100 |  | 100 |  | 100 |  | 100 |  | 101 |  | 100 |  | 100 |  | 100 |  | 100 |


[^0]:    19

