## SUNDRY DEBT DIRECT DEBIT APPLICATION FORM

Please complete parts 1 to 10 below if you would like to pay your sundry debt by direct debit. If you have any questions please call Income on (01279) 446066.



1 Your name and address:	V2.2 6/10/2009	
	FOR OFFI	ICE USE ONLY
	Input by:	
	Date:	
2 In case of a query please provide your tele	phone number:	
3 Sundry Debt account reference:		
4 Please indicate your monthly payment date	e by a √ in one of the I	boxes below:
5 <sup>th</sup> of the month	25 <sup>th</sup> of the month	
w complete parts <b>5</b> to <b>10</b> below, which provide the det	ails for your bank or buildir	ng society to pay by dired
it. Once all parts are completed please return this	_	ig seems, to pay by anot
ENUES & BENEFITS, HARLOW COUNCIL, CIVIC CENTRE, THE WATE	ER GARDENS, COLLEGE SQUARE	E, HARLOW, ESSEX, CM20 1W0
on receipt of this form, a bill will be issued to you show	ing the amounts and when	a thou will be dehited fro
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## The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit, Harlow Council will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Harlow Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit, by Harlow Council or your bank or building society, you are entitled to a full and immediate refund of
  - the amount paid from your bank or building society
     If you receive a refund you are not entitled to, you must pay it back when Harlow Council asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.