Antisocial behaviour

February 2015

Harlow Council
Civic Centre, The Water Gardens,
Harlow, Essex CM20 1WG
Tel: 01279 446655
www.harlow.gov.uk
Antisocial behaviour

The terms of your Tenancy Agreement state that we expect you to behave in a manner that does not cause, or is likely to cause, harassment, alarm, distress or annoyance. You are responsible for the behavior of every person (including children) living in or visiting the property.

You are responsible for their behavior in the property, on surrounding land, in communal areas such as shared gardens, entrance halls and parking areas.

Examples of nuisance include:

- Noise nuisance such as loud music, television.
- Shouting & slamming doors
- Dogs barking & fouling
- Offensive drunkenness
- Selling drugs, drug or solvent abuse
- Having bonfires frequently
- Carrying out noisy repairs to your home late in the evening

This list is not exhaustive.

If you are behaving in an anti-social manner we will consider taking action against you.

If you are experiencing neighbour nuisance and you cannot solve the problem by talking it through with your neighbour, we may be able to assist you. This may include mediation. Please contact your Housing Officer via Contact Harlow.

What is antisocial behaviour?
Anti-Social Behaviour is behaviour which can cause or is likely to cause harassment, alarm, or distress to one or more persons not of the same household as the perpetrator.

There are many forms of antisocial behaviour which include:

- Abuse or insulting words.
- Harassment
- Intimidation/Assault
- Violence
- Noise Nuisance
- Using and selling drugs
- Alcohol and solvent abuse
- Dumped rubbish

If you are behaving in an anti-social manner we will consider taking action against you.
may include requesting that you sign an Anti-Social Behaviour Contract or Good Neighbour Contract which can be used to encourage individuals to take responsibility for their own behaviour.

We can also apply to the Court for a Criminal Behaviour Order or Court Injunction which if breached could lead to imprisonment, or a fine or both. This could also result in you losing your home.

This would also affect your Band (priority would be reduced) under the Choice Based Lettings Scheme to move to alternative accommodation. For more serious cases we can also ask the Court to make a Possession Order, which could lead to you losing your home.

**Harassment**
Harassment is a serious offence; it can take many forms ranging from intimidation, graffiti, offensive letters and telephone calls, to criminal damage and physical assault. Please treat your neighbours with respect. You must not harass abuse or threaten them.

If you are a victim of an incident or are a witness to one, please report it to the Police and Contact Harlow as soon as possible.

**Hate crime**
Hate Crime is when someone attacks another person verbally, via mail or email, or perhaps physically, and the crime is driven by the attacker’s prejudice against a particular group of people. While more hate crime is verbal than physical, that does not mean it’s not serious, or very upsetting for the person being harassed.

You can report hate crime confidentially over a secure connection on our website. Visit [www.harlow.gov.uk/hate-crime](http://www.harlow.gov.uk/hate-crime)

**All information you give us will be kept confidential.**