Rubbish and recycling
Please dispose of your rubbish carefully. We will collect and dispose of household rubbish if you put it in the appropriate container. Please visit www.harlow.gov.uk/recycling for more information.

The current system is as follows:

General
The Council provides an alternate weekly collection of waste from low rise properties. Dry recyclable material is collected one week, and non recyclable material is collected the following week. Food waste is collected from caddies every week.

Information of your collection days can be found by visiting www.harlow.gov.uk or by calling Contact Harlow on 01279 446655.

Separate arrangements apply for flats and generally communal bins are provided for waste. You can expect your rubbish to be collected on the same day every week unless advised otherwise; it may be for example that

extremely bad weather prevents normal collections. Collection days are normally different after Bank Holidays. Information on revised dates is available on www.harlow.gov.uk

You should put your waste out on the boundary of the property by 7am on the day of collection. If your usual collection is missed by the refuse or recycling teams, please report it online or to Contact Harlow. Your waste will usually be collected within 24 hours, provided that it was presented on the boundary by 7am and is not contaminated.

The refuse and recycling collection teams will sweep up any mess they make during their collection but you need to play your part by ensuring that waste is adequately contained in the first instance. This includes ensuring that bags are not overfilled and that wheelie bins are not overfilled so their lids are open.

You can request replacement containers or report a missed bin collection online at www.harlow.gov.uk/recycling
Refuse
Low-rise properties will either be allocated a 180-litre dark grey coloured wheelie bin or purple bags for non-recyclable waste.

If you are on the bin collection system, you should not present any waste that is not in your bin as it may not be collected. If you are on the bag collection system, we will only collect three purple bags per fortnight.

You will periodically be issued with sufficient bags to contain your waste until the next issue. We will not issue any additional bags apart from in exceptional circumstances, and you will be responsible for the lawful disposal of any additional waste you produce.

Recyclable waste
We encourage you to recycle household waste wherever possible.

If you live in a low-rise property, you will either be allocated a 240-litre wheelie bin with a blue lid or boxes for storage and presentation of your dry recyclable materials. You can mix all items together in the bins and boxes. The items you can recycle are:

- Newspapers and magazines
- Wrapping paper
- Clean card food packaging
- Cardboard boxes (please flatten these and no polystyrene)
- Phone directories
- Greetings cards
- Unwanted mass mail
- Books
- Glass bottles, jars and containers (washed, no lids please)
- Food cans (washed)
- Drinks cans
- Empty aerosol cans
- Plastic bottles and plastic lids separate
- Clean metal foil

The majority of flat blocks will have blue wheelie bins to mix all items in.

Please be aware that if you place any items other than those listed, your recycling could be
left due to the contamination. If you have additional recycling, you may use untied plastic bags that are not black or purple and place these next to your container.

**Food waste**
Low-rise properties will be issued with caddies for the storage and presentation of food waste. You will receive a small caddy to keep in your kitchen and to transfer food waste to a larger caddy with a lockable lid for collection. Food waste is collected weekly, on the same day as your other waste collections. The large caddy should be presented on the boundary of the property by 7am on the day of collection.

Items you can place in your food waste caddies are as follows:
- Fruit and vegetables
- Dairy
- Meat and bones
- Fish
- Tea and coffee grounds
- Bread and pastries
No other items are acceptable, and under no circumstances should you place plastic bags, even if they are biodegradable, in the caddies. The only bags you can use are compostable bags.

We will not collect any caddies that are contaminated and you will be responsible for ensuring the legal disposal of the waste.

Further details of the food waste collection service can be found at [www.harlow.gov.uk/food](http://www.harlow.gov.uk/food)

**Green Waste**

Green Waste includes prunings, hedge trimmings, grass cuttings, houseplants, weeds and branches up to one metre long and 23cm in diameter.

A charge is made for this service, either per bag of waste collected, or a premium service is available whereby you will be issued with a 240-litre wheeled bin which will be collected fortnightly.

You can book a green waste collection at [www.harlow.gov.uk/green-waste](http://www.harlow.gov.uk/green-waste) or by phoning Contact Harlow on **01279 446655**. Alternatively you can take it to the Recycling Centre for Household Waste at Riverway, Harlow.

**Bulky Collections**

You can dispose of large unwanted goods, including large electrical and electronic equipment, by booking a Heavy Squad collection. You can make a booking at [www.harlow.gov.uk/bulky-collections](http://www.harlow.gov.uk/bulky-collections) or by phoning Contact Harlow.

**Recycling Centre for Household Waste (Formerly Civic Amenity Site)**

The site is based at Temple Bank, Riverway, and can be used to dispose of various items. A full list can be found on the Essex County Council website, [www.essex.gov.uk](http://www.essex.gov.uk) under the Recycling Centre for Household Waste section.

**Dumping**

Please tell us if someone dumps rubbish on your estate. The Council will remove it and if we can find out who dumped it, we may prosecute them and charge them for the cost of removing it. Visit [www.harlow.gov.uk/report](http://www.harlow.gov.uk/report) or call Contact Harlow.